



17th TechNet Conference

Panama City, Panama | October 16-19, 2023

Immunization Programmes That Leave No One Behind

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Online Training: Approaches and Pitfalls

Manjari Quintanar-Solares, PATH

Jhilmil Bahl, World Health Organization

Elizabeth Kohlway, Sabin Vaccine Institute

Cecilia de Bustos, UNICEF Guatemala

Vivian Salomon Pineda, UNICEF Guatemala

Sanjay Kapur, John Snow India Pvt. Ltd.

October 17, 2023



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In a couple of words, what is the main advantage of online training?

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Session Speakers

| Online Training Solution | Speaker | Image | Bio |
|---|-----------------------------------|--|--|
| Experience with COVID19 fellowships | Jhilmil Bahl (WHO) |  | Instructional designer and public health specialist. Capacity building officer in Immunization department at WHO for past 26 years. Her work involves design and delivery of training materials to support country immunization staff working at different levels and domains. |
| | Elizabeth Kohlway (Sabin) |  | Director of Community Building & Digital Engagement at the Sabin Vaccine Institute where she oversees the Boost Community, an online global community of nearly 4,500 immunization professional members from 152 countries. She leads member engagement for this online platform, including executing multiple virtual trainings on 'softer' immunization skills as well as more technical topics. |
| Governance as Glue - How Governance Structures Facilitated the Development of an Online CCE Management Course | Cecilia de Bustos (UNICEF) |  | Chief of Nutrition in UNICEF Guatemala, responsible for the areas of health and nutrition. Since 2009, Cecilia has worked for the World Food Programme and UNICEF in Peru, Uganda and Guatemala, as well as in regional offices in Latin America and Asia. In her current position, she has focused part of her work on immunization and cold chain strengthening. |
| | Vivian Salomon (UNICEF) |  | Health Specialist and clinical epidemiologist. Leads the Health Program at UNICEF Guatemala, where immunization and maternal child health are a priority. She has been working in public health for 12 years, strengthening the Ministry of Health Cold Chain Equipment during the COVID-19 pandemic, reaching vulnerable populations in Guatemala. |
| RISE: A journey from an innovative, human-centered pilot to a country-owned, sustainable capacity building program | Sanjay Kapur (John Snow India) |  | Dr. Kapur is the Director of JSI India, an organization with a robust portfolio in immunization. He leads projects on capacity building, new vaccine introduction and provides expertise to support Government of India's immunization program. Dr. Kapur is a public health specialist by training and led USAID/India's health portfolio as technical lead. |

What was the aim and approach for
your online training?



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- **WHO & Sabin Vaccine Institute's Boost Community** co-developed a fellowship in 2022 with the **aim** of building the capacity of national and sub-national immunization professionals to plan and implement activities for COVID-19 recovery and routine immunization strengthening
- **Phase 1: Live engagement series (2 months)** on topics related to COVID-19 immunization recovery
 - Strategic proposal or retrospective case study was developed during this phase
- **Phase 2: Mentorship program (6 months)** to help fellows revise and implement their strategic COVID-19 recovery plans or publish their case studies
 - Five mentors supported 30 Fellows (both Anglophone & Francophone)
 - Mentees met monthly with their mentor to get feedback, set goals, and track progress
 - **Limited funding** available, based on need.

How Governance Structures Facilitated the Development of an Online CCE Management Course

- **Aim: To strengthen the capacity of** health workers in the management of cold chain equipment (CCE) to improve immunization rates and increase vaccine coverage.
- **Approach:**



MoH
Social Security
UNICEF
PAHO/WHO

Gestión de la cadena de frío,
suministro, logística y manejo de
vacunas

Módulos

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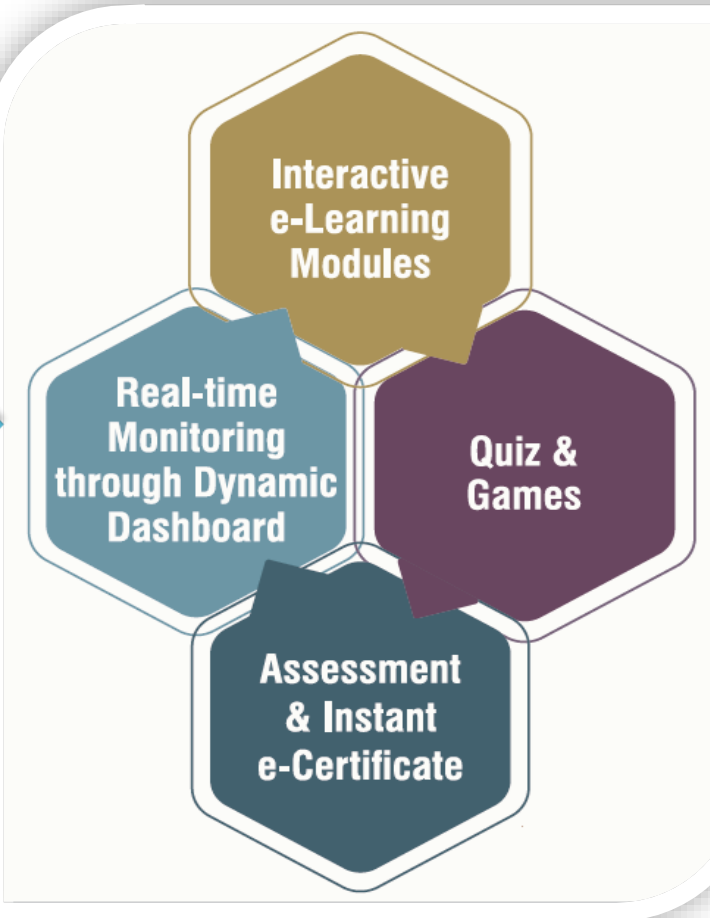
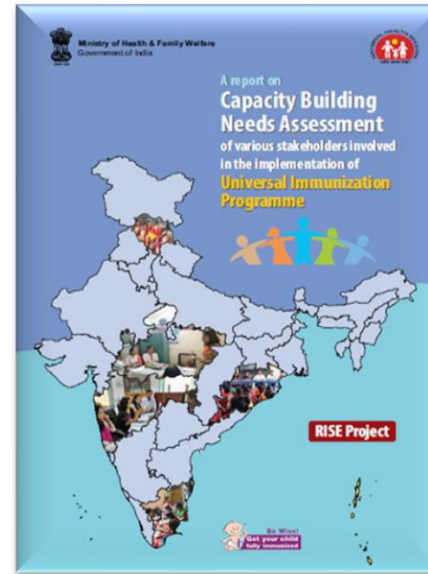
Ministerio de Salud Pública
República de Guatemala

Aim & Approach

Rapid Immunization Skill Enhancement

India has 2,50,000 vaccinators, trained by instructor-led classroom trainings

1. Cascade based classroom training takes long time to saturate all HWs
2. Rapid changes in vaccination guidelines difficult to percolate
3. Frequent refresher and reinforcement required
4. Large variation in delivery & quality of training
5. Difficult logistics management especially in rural/remote areas
6. Tracking the training and measuring the outcomes complicated



What is one advantage of your online training approach compared to previous approaches?

Online Training Solution

Speaker

Experience with COVID19 fellowships

Jhilmil Bahl
(WHO)



Elizabeth Kohlway
(Sabin)



Governance as Glue – How Governance Structures Facilitated the Development of an Online CCE Management Course

Cecilia de Bustos
(UNICEF)



Vivian Salomon
(UNICEF)



RISE: A journey from an innovative, human-centered pilot to a country-owned, sustainable capacity building program

Sanjay Kapur
(John Snow India)



What was one pitfall or challenge with your online training approach?

Online Training Solution

Speaker

| | | |
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| | Vivian Salomon (UNICEF) |  |
| | Sanjay Kapur (John Snow India) |  |

Overall, what was something you were proud to achieve with your training?

Online Training Solution

Speaker

Experience with COVID19 fellowships

Jhilmil Bahl
(WHO)



Elizabeth Kohlway
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Question & Answer



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Thank You!

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