



Singapore Job Search Study Survey 2020

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8 Jan 2021



DISCLAIMER: Funding and course details are accurate as of 8 Jan 2021



Agenda

- Job Search Study Survey 2020
- Implications and Next Steps
- Courses, Opportunities & Government subsidies



Objectives

- Gauge the market demand for data protection professionals in 2020.
- Track and project the trend for data protection professionals in the next 2 years.
- Gain insights and profile of the demand for DPOs.



DPEX Network Job Search Study

Method:

Online scanning of advertisements of job postings of Data Protection and related positions.

Sources:

Careers@Gov	Ministry of Health	Headhunt	Monster Singapore
Building Careers	Ministry of Home Affairs	JobsCentral	Singapore Jobs Market
CAAS Career Portal	Social Service Jobs	JobsDB	ST701
Institute of Adult Learning	Singapore Jobs Online	Job-Q.com Singapore	Gumtree
Maritime Careers	Career Jet	JobStreet	Linkedin
Ministry of Education	Indeed	Job Search Online	RegionUp

Survey Period:

15th August to 15th September 2020.



Methodology – Scanning of Data Protection jobs advertised

Examples of Positions advertised:

- 1) Manager, Risk & Control (Regional Data Protection & Governance)
- Ensure that processes within the Division adhered to regulatory requirements identified.
- Provide guidance on compliance queries within the Division.
- Min 5 years experience required.
- 2) Data Protection Officer
- Ensure company is compliant with the Personal Data Protection Act (PDPA). The DPO will be part of the Legal
 & Secretariat Team. Data Protection Officer
- responsibilities include advising on our compliance with the local data protection laws, monitoring our adherence to PDPA standards.
- Min 5 years experience required.

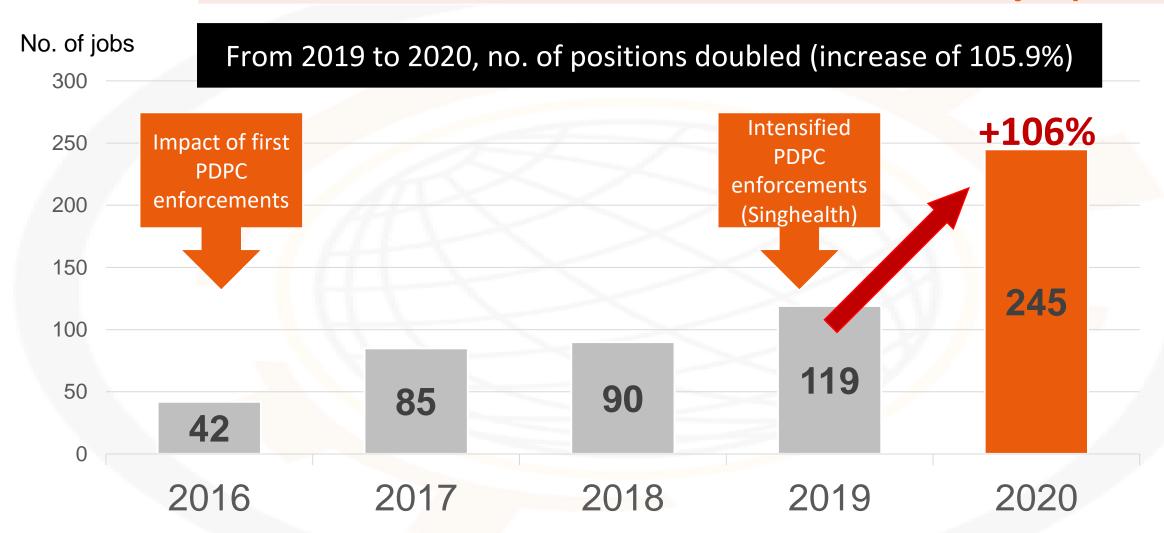


Job Survey Findings





Growth in Data Protection Jobs – 1 month job postings



Momentum for demand for Data Protection expertise continues



Countries in Region requiring a DPO therefore creating demand for DPO expertise



General Data Protection
Regulation (GDPR) in EU
Requirements for DPO



Singapore
Mandatory appointment
of DPO



Malaysia (amendment to include DPO)



Philippines
Mandatory appointment
of DPO

New Upcoming Laws/Rules with DPO requirements

Indonesia



Thailand

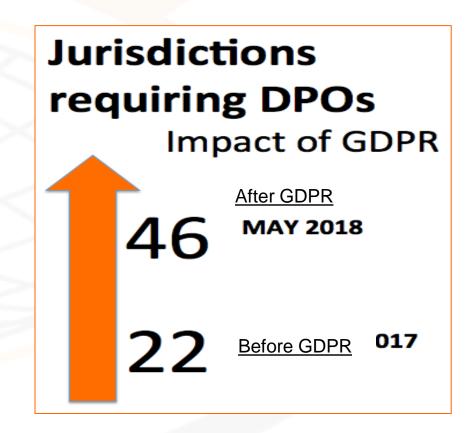


India



China







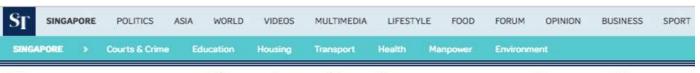
Shortage of DPOs & Related Skills



Study: GDPR's global reach to require at least 75,000 DPOs worldwide



Huge shortage of data protection officers/expertise expected in the coming years due to data protection requirements, especially at the operational level



Singapore certification for data protection officers









The global shortage of privacy

experts

It's more important than ever for companies to have privacy experts, to help them obey proliferating laws on how consumers' data can be used — but it's hard to find people with the expertise to do it.

Copyright 2020 Strait



Shortage of DPOs & Related Skills

TECHNOLOGY NEWS FEBRUARY 14, 2018 / 8:11 PM / 2 YEARS AGO

Rise of the data protection officer, the hottest tech ticket in town



Salvador Rodriguez

5 MIN READ



The need for DPOs is expected to be particularly high in any data-rich industries, such as tech, digital marketing, finance, healthcare and retail. Uber, Twitter, Airbnb, Cloudflare and Experian are advertising for a DPO, online job advertisements show. Microsoft, Facebook, Salesforce and Slack are also currently working to fill the position, the companies told Reuters



2020 Emerging Jobs Report | UK



Tech dominates, but with a human touch

The UK's top-three emerging jobs:

1
Artificial Intelligence Specialist

#2
Data Protection Officer

#3
Robotics Engineer



Dawn of a new paradigm

It remains to be seen whether the Personal Data Protection Act will be effective at reining in tech behemoths and serial data abusers

PUBLISHED: 8 JUL 2019 AT 04:30

NEWSPAPER SECTION: BU

WRITER: SUCHIT LEESA-NGUANSUK & KOMSAN TORTER!

STRAITS TIMES

Emerging job trends

By Rozana Sani - March 4, 2020 @ 7:07pm

PRIVACY OFFICER

The sharing of personal information online requires privacy officers to ensure the data is secure.

Companies must appoint DPOs to manage compliance of the law and collaborate with the Office of the Personal Data Protection Commission....

These new laws are creating new career opportunities for data experts, benefiting from the surge in demand from companies needing such expertise.



News Connect Train Certify Resources Conferences Join

Singapore DPO program hopes to fill growing job market



Ryan Chiavetta, CIPP/US

Singapore is currently in need of data protection officers, and the demand for qualified candidates to fill those roles will only go up. Straits Interactive conducted a DPO survey similar to one the IAPP did back in 2016. They predict Singapore will need at least 10,000 DPOs within the next three to five years as countries around it produce their own data protection rules.

Demand for data protection experts surges in Singapore FRONTIER

By Staff Writer - October 27, 2019

A record number of 119 job positions for data protection officers (DPOs) or job positions requiring relevant data protection expertise were advertised in Singapore last July...





Data protection officers becoming more important



https://www.straitstimes.com/singapore/politics/parliament-rigorous-debate-on-amendments-to-personal-data-protection-act

On protecting data while enabling innovation: 6 highlights from MPs' rigorous debate on PDPA amendments





Growth in Data Protection Jobs – 1 month job postings

% of dedicated DPO role has increased in past 3 three years to 15% in 2020 (reflecting demand from MNCs. Majority of DPO role is "double hatting"

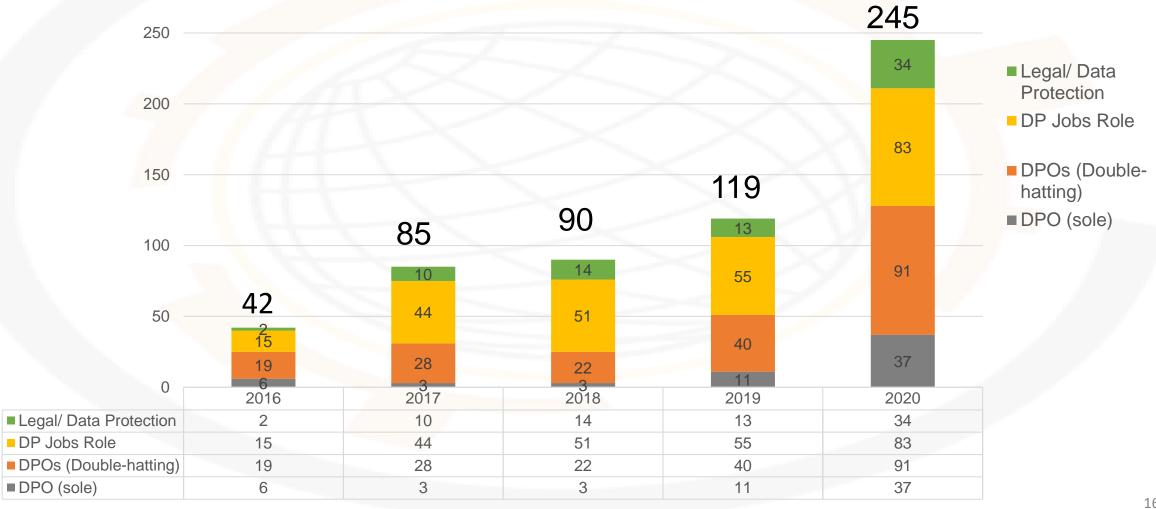


^{*} DP Jobs Role: Job functions with PDPA duties and/or required Data Protection knowledge (not including the DPO role for the organisation)



DPEX Growth Trend in Demand for Data Protection jobs – by Categories

From 2019 to 2020, no. of positions increased across all DPO categories

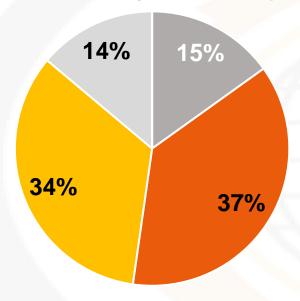




Job advertised vs Current DPOs in the organisations

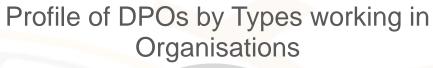
Comparing the recruitment ads against actual deployment of existing DP talents we find they are fairly congruent except that current DP professionals are less likely to be dedicated solely for DP portfolio.

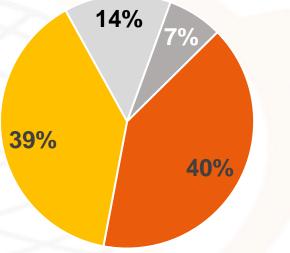
Profile of DPOs Job Vacancy Advertisement by Job description



- DPO (sole)
- DPOs (Double-hatting)
- DP Jobs Role
- Legal/ DPO/DP

Source: Singapore DP Job Search Study 2020

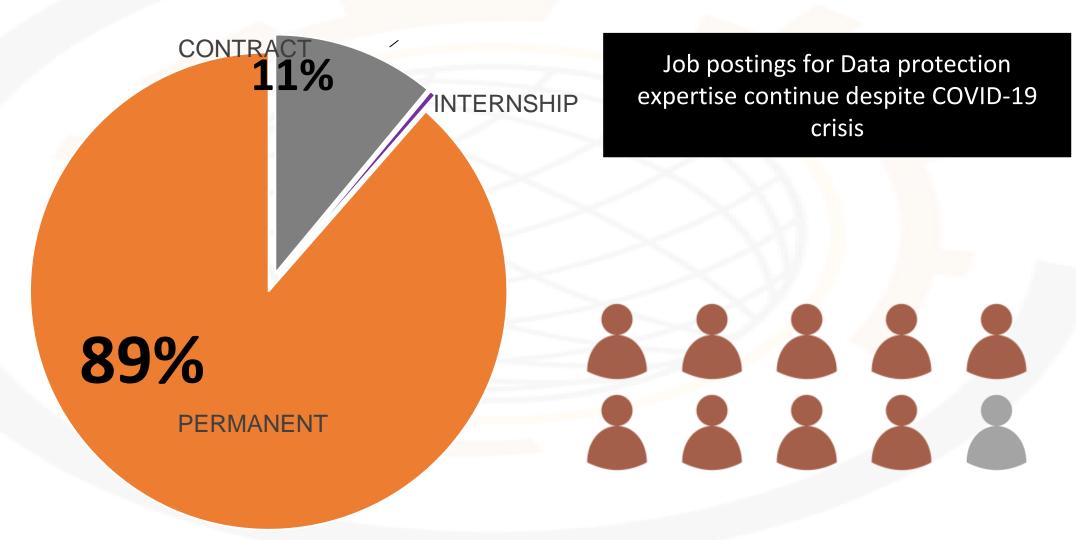




- I am a legal counsel with data protection responsibilities
- My role is solely dedicated to looking into Data Protection and related matters.
- My main role is DPO and "double-hatting" with other functions
- I am not a DPO but I have data protection roles and responsibilities

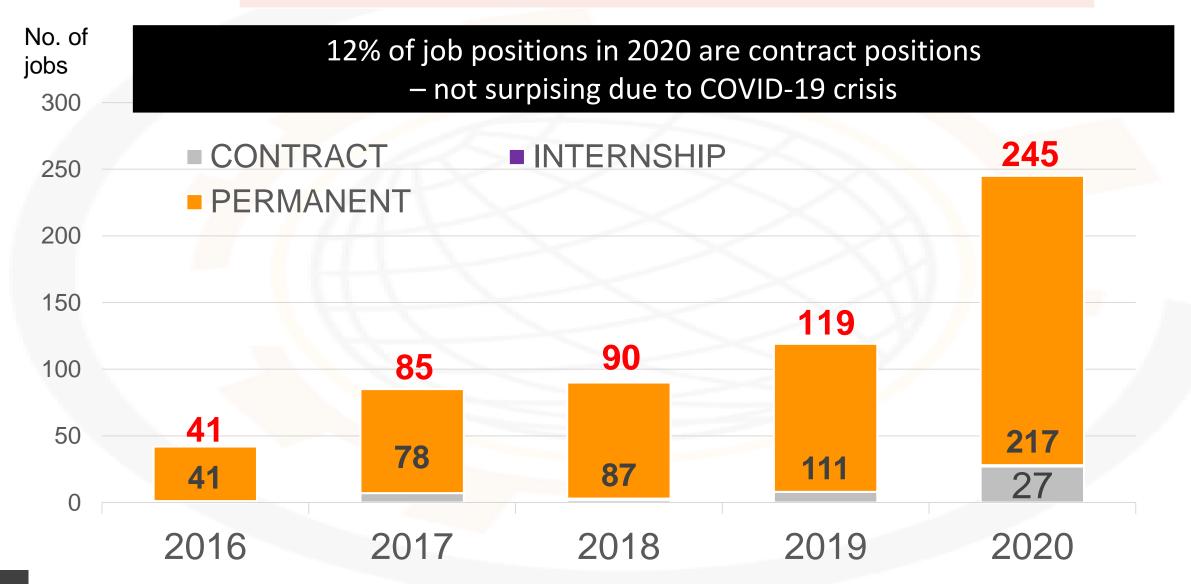


Growth in Data Protection Jobs Mainly Permanent Positions in 2020





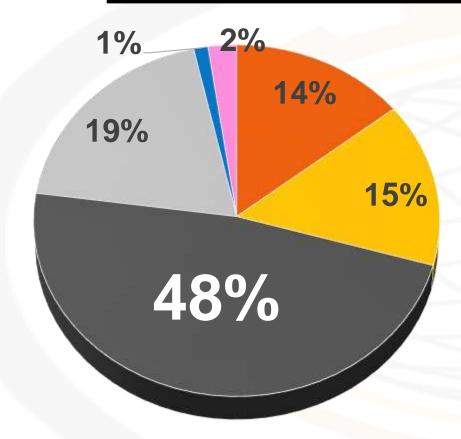
Growth in Data Protection Jobs Remains Mainly Permanent Positions





Types of Job Vacancy – By position levels

Majority of the jobs for 2020 are 'mid-managerial' positions



- Snr Mgt (≤AVP)
- Middle Mgt (≥Mgr)
- Entry Level

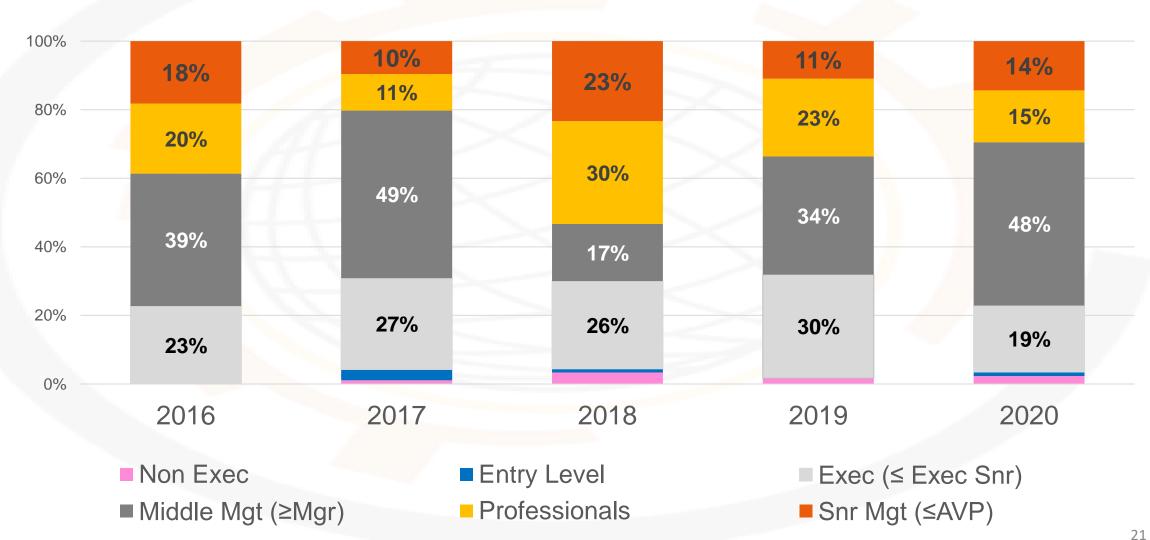
- Professionals
- Exec (≤ Exec Snr)
- Non Exec

- About half the positions (48%) are deemed "middle management" both in description and scope advertised.
- Many DPO positions are combined with other professional field e.g. IT or Legal or Governance/Compliance/Risk management.
- There is also significant percentage in the Senior management position, as in the trend in the last 4 years.



Types of Job Vacancy Trend – By positions

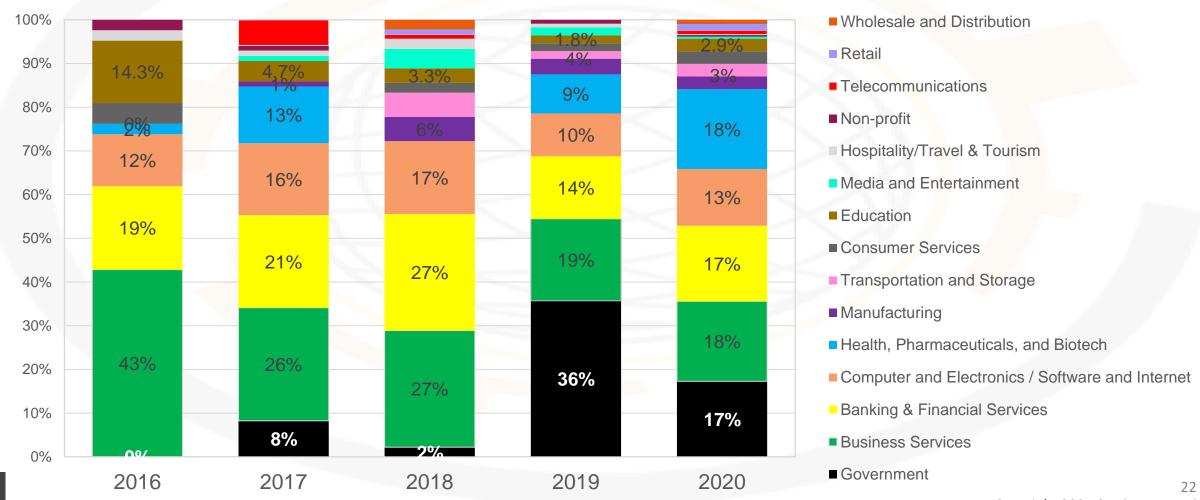
Majority of the DP positions in 2020 are mid-managerial positions





Job Vacancies – By sectors

After Singhealth breach in 2019 (Jan), the government started hiring more DP professionals (36% in 2019). Demand for data protection jobs (35%) are still strong in the health/gov sectors despite the COVID-19 situation







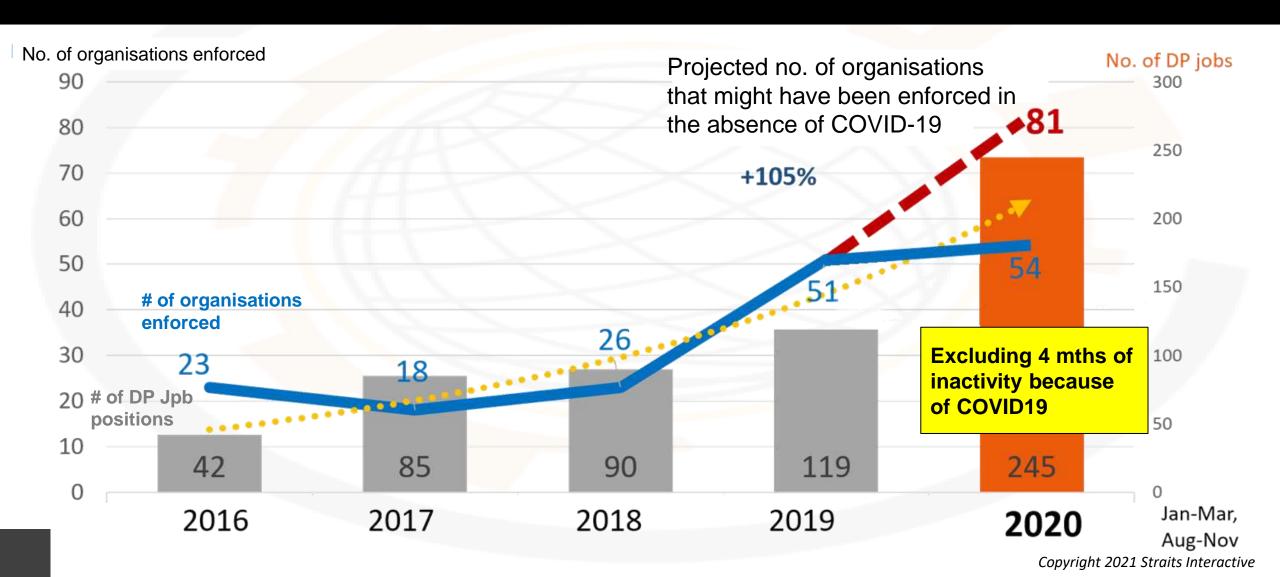
Top 5 By sectors – By Job Vacancies

Industry	2016	2017	2018	2019	2020
#1	Business Services	Business Services	Business Services	Government	Health, Pharmaceuticals, and Biotech
#2	Banking & Financial Services	Banking & Financial Services	Banking & Financial Services	Business Services	Business Services
#3	Education	Computer and Electronics / Software and Internet	Computer and Electronics / Software and Internet	Banking & Financial Services	Government
#4	Computer and Electronics / Software and Internet	Health, Pharmaceuticals, and Biotech	Manufacturing	Computer and Electronics / Software and Internet	Banking & Financial Services
#5	Consumer Services	Government	Transportation and Storage	Health, Pharmaceuticals, and Biotech	Computer and Electronics / Software and Internet



Growth in Data Protection & Enforcement Indicators

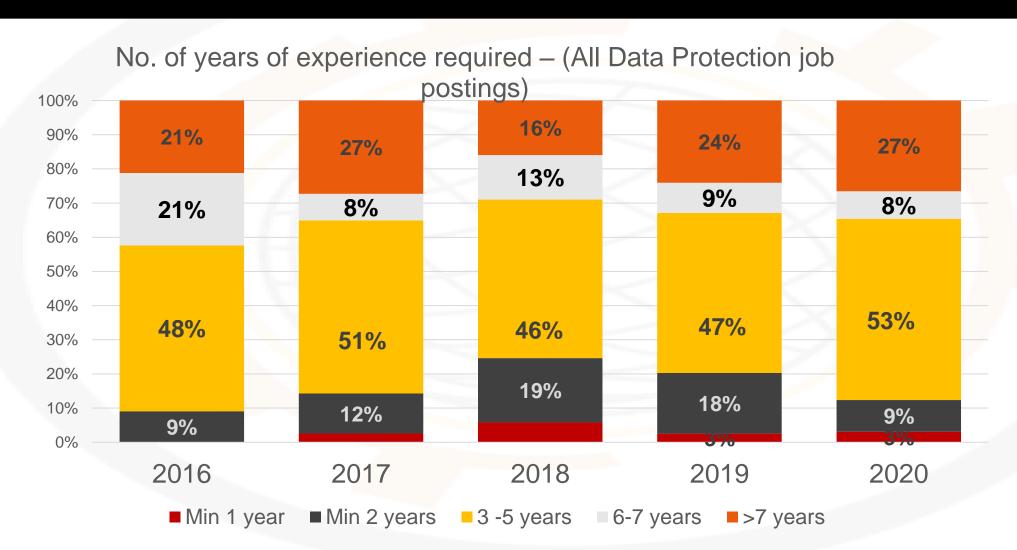
The growth in demand for Data Protection talents reflects a similar trend in PDPA enforcements.





Work Experience

Most organisation are seeking Data Protection positions with at least 3 years' experience.





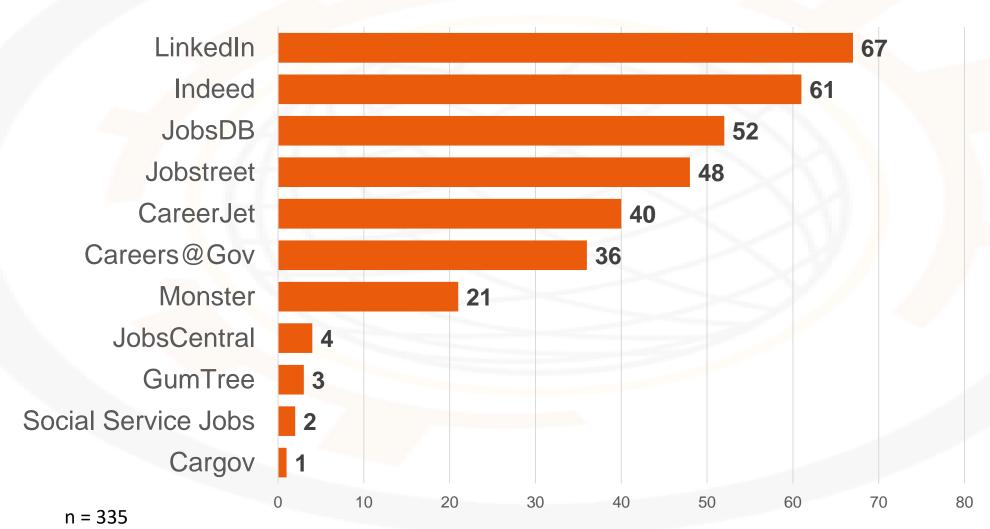
"Having attended your DPO course @ SMU, I was eager to continue my job hunt with some newly gained DPO knowledge. Coincidentally my interviewer was the DPO for our company, so I was able to put what I have learned to good use! And I got the job! Thanks to Straits Interactive and SMU Academy! This course has benefited university students like me."

~ Jackson Tan, Fresh Grad, SMU



DPEXWhere are the Data Protection job vacancies advertised?

LinkedIn (20%), Indeed (18%) and JobsDB (16%) are the top 3 sites organisations use to source for DP talents





Incidence of Poaching skilled/experienced DPOs -

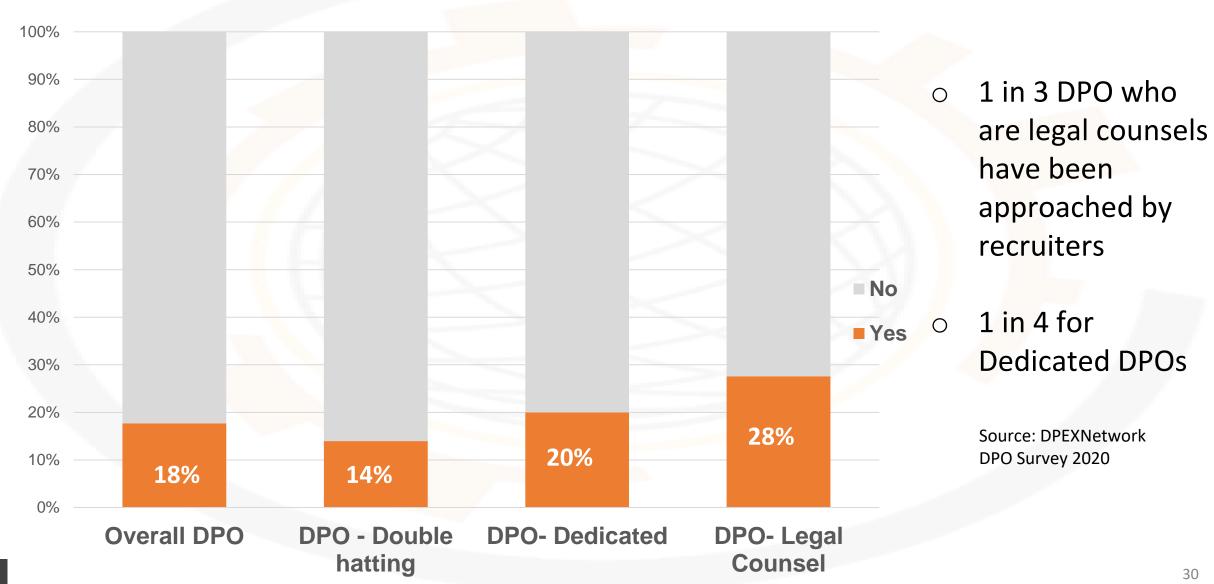
DPOs who have been approached to join another organisation because of data protection skill-set







DPOs Approached to join another organisation because of data protection skillset





Executive Summary

- The number of **Data Protection jobs in 2020 have doubled** (106%) over 2019. (Est total:>3000)
- The increase is a continuation of a trend of an increasing demand for DPOs over the last 5 years.
- Data Protection roles are often "double hat" with other corporate functions.
- Nine in ten of the vacancies (89%) are **permanent positions** despite the uncertainty due to COVID-19.



Executive Summary

- About half the Data Protection jobs (48%) are required at the midmanagement level.
- The demand for data protection professionals come from across all industry sectors, especially the government, health and business services sectors.
- Growth trajectory is set to continue in tandem with:
 - Extensive use of data with growth in digitization.
 - The new amendments in the PDPA requiring further increased professionalization of the data protection role
 - Continued enforcements & new regional DP laws/amendments



Implications

- A separate study (Singapore DPO Survey 2020) found that organisations usually deploy DPOs in multiple roles ("doublehatting"). – It is more suitable for those with corporate/some working experience.
- This can be further reinforced by:
 - Data protection is commonly regarded as a role closely linked to the Compliance portfolio.
 - Data Protection requires the co-ordination of cross functional participation from almost all line units hence a mid-management role.



Implications

- There is indication (Singapore DPO Survey) that:
 - 1 in 5 organisations experience data breach/incident in 3 years.
 - There is a practice poaching of experienced DP talents.
- The shortage of experience can be alleviated by training.
- In the near future the industry may turn to professional certification for recognition of expertise to supplement or substitute for the experience level required.
- This will be seen as a necessary part of business process as digital transaction becomes the norm.



Getting into Data Protection Field/ Being a DPO



How to acquire data protection expertise

CURRENT EXPERTISE/ <u>Domain Knowledge</u>

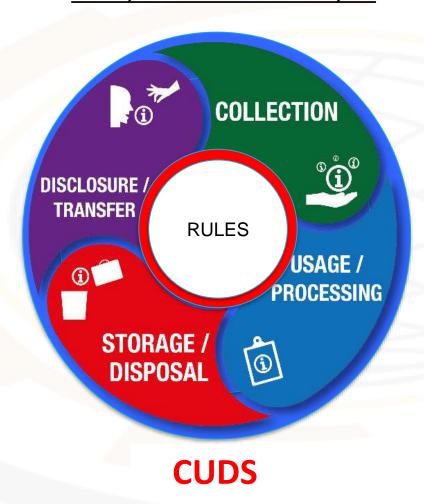
KNOWLEDGE OF DP LAWS

Data / Information life-cycle

SKILLS

Data Protection / Privacy Mgmt

- Information Technology
- Human Resource
- Marketing
- Legal/Compliance
- Risk Management
- Audit
- etc





APSR



Hands-on Data Protection Officer (DPO) Training (Corporate) DP as a Service

[This course is eligible for CITREP+ funding]
This DPOC course equips professionals,
managers and executives (PMEs) in
Singapore with new competencies using a
practical approach and borrowing from best
practices, showing them how to implement,
comply and to stay compliant with the
PDPA.

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() 3 Days

SGD 5348.93

15 Jan - 22 Jan - 05 Feb

DPO Proficiency Cert – New / Untrained Data Protection Officers

•	Basic ÷	Enhanced ÷
Ideal for	DPO / Compliance Officer	DPO / Compliance Officer
DPaaS Scope - Data Protection/ Breach Response Mgmt	Guidance & Support	Guidance & Support
Policies and SOP Templates/ Training Plan	✓	4
Government Funding Available* – Courses (Up to 90%)1 hr legal)	✓	✓
Advisory Services	3 months	6 months
DPOinBOX Data Protection Mgmt Software	Classroom Edition (1 seat – 3 mths)	Full Edition (2 seats – 6 mths)
Data Protection and Cyber Security Insurance**	Optional	Bundled*

Gov funding – up to S\$3k (conditions apply)



Local Data Protection Certification

- New to Data Protection



PDPA – An Operational Perspective

15 Jan - 22 Jan - 05 Feb

[This course is eligible for SSG funding] This course lays the practical foundation and competencies necessary for a career in the new era of compliance in personal data protection.

() 1 Days

SGD 856.00



Practitioner Certificate in Personal Data Protection

[This course is eligible for SSG funding] This course teaches you how to utilise risk-based tools to establish a robust data protection infrastructure for your organisation.

O Days

SGD 1712.00

- 18 19 Jan 2021 (Fully subscribed)
- 28 29 Jan 2021 (Fully subscribed)
- 08 09 Feb 2021 (Fully subscribed)
- 15 16 Feb 2021 (Fully subscribed)

Currently on hold

To be extended to 3 Days



Certified Information Privacy Manager

(CIPM)



Hands-on Data Protection Officer (DPO) Training (Corporate)



Practitioner Certificate in Personal Data Protection



Road to International Certification - CIPM

Holding a CIPM designation shows that you understand the "how" of privacy. It demonstrates an understanding of privacy program governance and the skills necessary to establish, maintain and manage a privacy program across all stages of its operational life cycle.

The first and only certification in privacy program management, developed in response to overwhelming demand to collect and collate common practices for managing privacy operations.

Conducted by Straits Interactive





Subject matter areas include:

- Creating a company vision
- ☐ Structuring the privacy team
- Developing and implementing a privacy program framework
- ☐ Communicating to stakeholders
- ☐ The privacy program operational life cycle





DPEX Data Protection Learning Roadmap - 3 Different Routes











SMU Academy

1. Academic Qualification Route

Advanced Certificate Diploma/Degree



2. Professional **Certification Route**

IAPP CIPM, CIPT, CIPP/A, CIPP/E



3. GRC Certification Route

OCEG GRC Practitioner, **GRCP**



4. ISO Certification Route

ISO Certiifiication to audit/implement framework in DP/GRC





Academic / University Route

Data Protection Competencie

SMU Academy Advanced
Certificate in data
protection
operational
excellence

Modular courses

Advanced
Certificate in data
protection
principles

Modular courses













Advanced Certificate in Data Protection Operational Excellence (AC-DPOE)



For DPO/Career Advancement

Practitioner Cert +

PDPA Ops

Or Hands-On DPO

Exempt

IAPP CIPM

IAPP CIPT CISM/CISSP

Exempt

1

Data
Protection
Trends &
the Rise
of the
DPO

2.

A
Practical
Approach
to Data
Protection
for DPOs

3.

Exempt

Data
Protection
and Privacy
Programme
Management

4

Information & Cyber Security for Managers -EXIN Certification 5.

Adv Tech and Appln for Data Protection by Design, DPIA, DPTM

AD V CE RT

(Optional)

EXIN Certification



SMU Academy

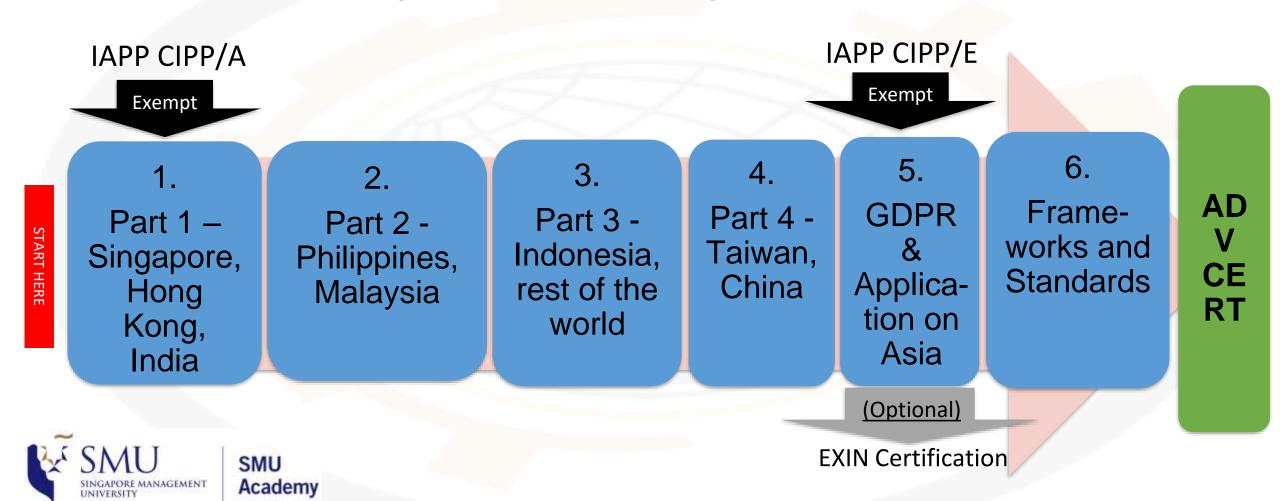
Note - Modules can be taken in any sequence or as separate modules



Advanced Certificate in Data Protection Principles (AC-DPP)



For Regional DPOs & Legal/Compliance





GRC Route

Advanced Cert in Governance, Risk, Data Compliance





GRC Hands On Crisis
Communications &
Data Breach
Response for
DPOs

Business Continuity Mgmt for Managers Leveraging
Team
Strengths and
Managing
Stakeholders
for DPOs

Policy and 3rd Party Mgmt of Data

AI & Data Ethics Advanced Cert in GRC



Professional Certification

Auditors, Risks Mgrs
Those involved in GRC

OCEG
International Certification

GRCP



Professional Certification Route

Awarded by International Association of Privacy Professionals
(IAPP)







CIPM

The "how" Operations

The CIPM says that you understand how to use process and technology to manage privacy in an organization—regardless of the industry or jurisdiction.

Data Protection
Officers



CIPT

The "how" Technology

The CIPT shows that your know how to manage and build privacy requirements and controls into technology.

Info-comm Professionals



The "what" Laws and regulations

The CIPP shows that you understand the laws, regulations and standards of privacy in your jurisdiction or discipline.

Legal Professionals



ISO Certification Courses Self-Learning Programme Costs

ISO Field	PECB	Level	Cost
ISO 19600 (Compliance Management) ISO 22301 (Business Continuity Management) ISO 31000 (Risk Management) ISO 21500 (Project Management) ISO 27035 (Incident Management) ISO 27701 (Privacy Information Management)	2-Day Programme	Foundation	US\$ 800
	5-Day Programme	Lead Implementer Lead Auditor	US\$ 1200
ISO 31000 (Risk Management)	3-Day Programme	Manager	US\$ 1000



Government Subsidies and Funding



Gov Funding For 3 Day Course

NON-SME SPONSORED			
	II.		

SINGAPORE CITIZENS
(AGE 40 YEARS AND BELOW)

& PERMANENT RESIDENTS

Up to 70% of the nett payable course and certification fees, capped at \$3,000 per trainee.

(*GST not claimable)

**70%, capped at \$\$3,000 per trainee per course, \$\$1295/1110

NON-SME SPONSORED

SINGAPORE CITIZENS
(AGE 40 YEARS AND ABOVE)

Up to 90% of the nett payable course and certification fees, capped at \$3,000 per trainee.

(*GST not claimable)

**90%, capped at \$\$3,000 per trainee per course, , \$\$510/\$\$745

SME-SPONSORED

SINGAPOREAN CITIZENS / PERMANENT RESIDENTS

Up to 90% of the nett payable course and certification fees, capped at \$3,000 per trainee.

(*GST not claimable)

**90%, capped at \$\$3,000 per trainee per course, , \$\$510 /\$\$745

Note: Conditions apply.



SSG Funding For 3 Day Course

SINGAPORE CITIZENS BELOW 40 YEARS OLD / PERMANENT RESIDENTS	Individual or Non-SME Sponsored	S\$963*
	Sponsored by SME ¹	S\$363*
SINGAPORE CITIZENS	Aged 40 and above ²	S\$363*
	Aged 35 and above, and earn <=\$2,000 per month ³	S\$213*
OTHERS		S\$3,210*

^{*} includes 7% GST

2 Up to 90% course fee funding under <u>SkillsFuture Mid-Career Enhanced Subsidy</u> ("MCES") 3 Up to 95% course fee funding under <u>Workfare Training Support Scheme</u> ("WTS")

^{**} Singapore Citizens aged 25 and above may use their SkillsFuture Credit to offset respective course fees

¹ Up to 90% course fee funding for employees of SMEs under **Enhanced Training Support for SMEs** ("ETSS")



SSG Funding For 2 Day Course

SINGAPORE CITIZENS BELOW 40 YEARS OLD / PERMANENT RESIDENTS	Individual or Non-SME Sponsored	S\$642*
	Sponsored by SME ¹	S\$242*
SINGAPORE CITIZENS	Aged 40 and above ²	S\$242*
	Aged 35 and above, and earn <=\$2,000 per month ³	S\$142*
OTHERS		S\$2,140*

^{*} includes 7% GST

- 2 Up to 90% course fee funding under <u>SkillsFuture Mid-Career Enhanced Subsidy</u> ("MCES")
- 3 Up to 95% course fee funding under Workfare Training Support Scheme ("WTS")

^{**} Singapore Citizens aged 25 and above may use their SkillsFuture Credit to offset respective course fees

¹ Up to 90% course fee funding for employees of SMEs under **Enhanced Training Support for SMEs** ("ETSS")



Professional Career Conversion (PCP)



Data Protection Excellence Network

Training & Certification

Supply Expertise Sponsorships Assistance/Study Awards

DP Expertise Internships Opportunities

Demand
Data Privacy Laws
Operational Compliance
Funding Schemes

University
Students
Full-time NS
Men

Career Switchers Companies

Career looking for

Companies

PCP & CSP Funding Grants

Data Protection Platform

Project / Research

Best Practices

Consulting / Advisory Solution Providers



PCP PROGRAMME OVERVIEW

Why was programme developed?

- Develop a core pool of Singaporeans & PRs with data protection expertise
- Build up human capital to boost Singapore's position as a trusted, world class business hub

How will programme benefit companies?

- Projects undertaken to assist companies with data protection efforts
- Classroom training & Onthe-Job project bridge critical data protection skill gaps
- Job Ready trainees with data protection skills

What are some expertise that will be developed?

- Operational skills in data protection for those taking on Data Protection Roles
- Project development and management skills

Programme Owners





Programme and Training Manager



Supported By











PCP TRAINING COMPONENT

Advanced Certificate in Data Protection Operational Excellence – 12 days

A Practical Approach to Data Protection for DPOs (3 days)

Information & Cyber Security for Managers - EXIN Certification (2 days)

Advanced Data Protection Techniques: Data Protection by Design, DPIA & DPTM (2 days)

Data Protection Management Programme (DPMP) (3 days)

Data Protection Trends & the Role of the DPO (2 days)



(Optional) Exam taken separately

The Data Protection PCP curriculum is developed in collaboration and supported by the following partners













PCP TRAINING COMPONENT

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Data Protection Trends & the Role of the DPO (2 days)



(Optional) Exam taken separately

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PCP-DP FUNDING ELIGIBILITY (Participants)

- 1) Participant must be a Singapore Citizen (SC) or Permanent Resident (PR); and
- 2) Participant must be **25 year-old and above**; and
- 3) Participant must have Graduated or Completed National Service for at least 2 years (whichever is later); and
- 4) Participant is a career switcher (with at least 2 years of full-time work experience, and has not been in a Data Protection role); and
- 5) Participant must be a new hire or existing employee with the organisation, for **not** more than 3 months prior to PCP Start Date; and
- 6) Participant Must Not be a Shareholder of, or related to the Owner of the PCPparticipating company or its related entities.



PCP-DP FUNDING ELIGIBILITY (Organisations)

- 1) Organisation must be a Company, Business or Association registered with Accounting and Corporate Regulatory Authority (ACRA), or a Voluntary Welfare Organisation (VWO) in Singapore; and
- Organisation's business operations may be run in Singapore or Overseas; and
- 3) Organisation must ensure that registered Participant fulfills All the eligibility criteria for the participant.



DEFINITION OF SMALL, MEDIUM ENTERPRISE (SME) IN SINGAPORE

- Companies with at least 30% local shareholding;
 and
- Group annual sales turnover of less than SGD100 million;

or

Group employment size of not more than 200 workers.



PCP PROCESS FLOW

Application of Interest



Programme Registration



Start Programme

Submit Application of Interests Forms for online Approval (Participant and Organisation) Submit Required
Documents
and
Sign PCP
Agreements with
SMU

For 6-12 months



PCP for Data Protection (PCP-DP) Apply Your Interest

Companies: bit.ly/PCP-DPOrg

Individuals: bit.ly/PCP-DPInd

Enquiries Email: pcp_dp@straitsinteractive.com



More about PCP for Data Protection (PCP-DP)



bit.ly/DPEX-PCPDP2020

Enquiries Email: pcp_dp@straitsinteractive.com



OTHER FUNDED CERTIFICATION PROGRAMMES IN DATA PROTECTION

- Data Protection Study Award Programme (DPSP)
 - 100% Funded up to S\$2,500 per student per course.*

- Data Protection Full-time National Servicemen (NSF) Award Programme (DPNP)
 - 100% Funded up to S\$2,500 per NSF per course.*

*Subjected to Endorsement by Participants' Higher Learning institutions for all eligible Participants.



Hands-On Data Protection Officer Training

























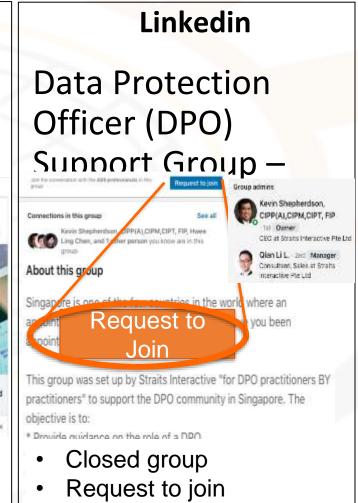
DPEX COMMUNITY STAY CONNECTED

Whatsapp Group Please provide Hp number Privacy, data security concerns as facial recognition becomes more ww.channelnewsasia.com Privacy, data security concerns as facial recognition becomes more common http://www.channelnewsasia.com/news/singapor e/facial-recognition-ai-technology-privacy-datasecurity-issues-12100592 Personal data will be even Thank you more crucial as this become widespread. Maybe it's because now I am into DP and stand to be corrected, but just re-sharing my observation. Closed group Discussions, sharings News, events



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News, events



Articles, webinars,

avanta



DPEX Network (dpexnetwork.org)

cyber security with data

Mobiletron unveils mobile phishing protection for iOS. 3 Android devices

LETTER | Covid-19: Reason

See More 2

protection law.

MALAYSIA



Webinar: Pandemics

New Duty of Care

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