Category: Supplier to Cafes
ERP System: NetSuite
Products Used: DSD Delivery
Location: Australia

REQUIREMENT
➤ Collect Proof of Delivery from customers and integrating this into NetSuite

SOLUTION
➤ Implement DSD Delivery for Delivery Drivers from the DSD Assist Platform

OUTCOME
➤ Products, Customers, Invoices are extracted from NetSuite
➤ Orders are assigned to delivery days, and a delivery runs in NetSuite
➤ Run Sheet and Load Sheets are printed in DSD, with Load Sheet in reverse delivery sequence
➤ At each customer delivery confirmed, photograph and/or signature collected
➤ POD sent back to NetSuite and attached to Invoice
➤ In the DSD Portal customer service can see where the driver is up to on their run
➤ Drivers find it easy to use

" *The DSD team understood what we wanted. It took a while to get all the pieces in place but now works flawlessly each day. We continue to work with DSD to improve the system for our business*

Chris Bollard– Director

www.dsdassist.com