



Doylestown
Borough

2025 ANNUAL REPORT



John Davis, Borough Manager
Departmental Contributions by:
Caroline Brinker, Asst Manager/Director of Finance
Karyn Hyland, Director of Planning and Zoning
Dave Burger, Director of Public Works
Jeremy Matozzo, Director of Water Operations
Mette O'Reilly, Director of Parking Management
Caitlin Hernandez, Director of Parks and Recreation
Prepared by Caitlin Hernandez



Doylestown Borough

YEAR IN REVIEW

Solar Installation:

Borough Hall and Central Bucks Regional Police Headquarters will now get 34% of its energy from solar, reducing annual CO2 emissions by about 70 tons. Energy savings and incentives will cover nearly half of the construction and materials costs within the first year while full payback will be achieved in less than a decade.

Grants:

Secured \$6,000,000 in funding through a PENNVEST loan for critical water treatment, a \$409,026 grant for the Mercer Museum elevator project and applied for a \$114,300 IRS Clean Energy investment credit.



Water Usage:

Delivered safe and reliable drinking water to the community while producing 323 million gallons of water and advancing critical investments in infrastructure, system monitoring, and customer service.

Road Improvements:

Installed 19,500 square yards of new asphalt on seven Borough streets. This work was completed during record heat waves with "real feel" temperatures as high as 110°F.



Parks & Recreation:

Launched the inaugural "Concerts at the Commons" series, which attracted 4,000 attendees across 3 shows.

Re-surfaced and repaired two tennis courts, three basketball courts, and the all-purpose court at Burpee Park. Installed a new bocce court.

A Message from the Borough Manager

I am pleased to present what is intended to be the first edition of the Doylestown Borough Annual Report. For over two decades, the Borough has sought to achieve greater and greater transparency by embracing new methods of outreach. The sheer volume of available information, however, can make it difficult for busy residents to effectively digest. This publication is an effort to address “information overload” by distilling the information into a user-friendly format. We believe that informed residents are residents empowered to hold their government to the highest standards.



John Davis, Borough Manager

2025 was a year of change for Doylestown Borough government. An ambitious staff reorganization created our first ever Director of Parks and Recreation and put in place a number of enthusiastic new department heads. This year of transition has seen these new department heads integrate with seasoned staff to create an exciting new blend of energy and experience.

2025 was also a year of challenge. The Borough grappled with threats to our public water quality, soaring energy costs, the impacts of climate change, economic competitiveness, and rising concerns for the safety of our pedestrians and cyclists, along with the typical issues of aging infrastructure, rising costs, and the constant need to provide services more effectively and efficiently.

This report is a summary of our efforts and will help you determine how well we succeeded. We encourage you to stay informed by attending public meetings and by subscribing to official Borough communication channels, including D-Mail and our social media.



Doylestown Borough

Finance Department

As we reflect on another year of dedicated service to our residents and visitors, this report highlights the key financial achievements and strategic developments that shaped our journey in 2025. The Finance Department remains steadfast in its commitment to ensuring transparency and accountability to our Elected Officials, staff, and the community.

In 2025, the department provided comprehensive administrative and fiscal oversight for the Borough, including:

Caroline Brinker, Assistant Manager/
Director of Finance

- **Human Resources & Payroll:** Effectively managed 31 full-time employees, 1 permanent part-time employee, and over 120 seasonal staff members.
- **Fiscal Management:** Accounted for an estimated \$13.6M in total revenues and \$14.6M in expenditures. *NOTE: Final figures available upon completion of 2025 Audit.*
- **Regional Collaboration:** Provided essential financial support and accounting & pension assistance to the Central Bucks Regional Police Department.

2025 Departmental Achievements

1. Major Financial & Grant Successes

- **PENNVEST Loan:** Secured \$6,000,000 in funding for PFAS/PFOS Water Treatment (Wells 9, 10, & 12). Settled in September a highly favorable structure: \$4.95M in principal forgiveness and \$1.05M as a 20-year low-interest loan.
- **Clean Energy Credits:** Facilitated the IRS application for a \$114,300 Investment Credit via Exact Solar, scheduled for receipt in 2026.
- **Museum Modernization:** Assisted in the \$409,026 Commonwealth Financing Authority grant for the Mercer Museum elevator project.
- **Audit Excellence:** Successfully navigated a 4-week PA State Auditor General's audit (Liquid Fuels) and completed the 2024 Municipal Audit and 2026 Budgets for both the Borough and Regional Police Department on schedule.
- **Bond Rating:** Kroll Bond Rating Agency affirmed its long-term AA rating for Doylestown Borough's General Obligation debt, maintaining a Stable Outlook.



Doylestown Borough

Finance Department

2. Labor Relations & Strategic Negotiations

- **AFSCME Contract (Borough):** Assisted negotiations from April–November, achieving health care cost savings while introducing modern benefits (RHS and HRA).
- **Central Bucks Regional Police Department:**
 - Finalized the non-uniformed AFSCME agreement in December.
 - Assisted in negotiations with the Police Benevolent Association from May to December. Prepared comprehensive financial testimony and documentation for the upcoming Police Arbitration (Jan 2026).
- **Pension Management:** Completed Act 205 Valuation Reports for Borough and Police plans four months ahead of the state deadline.

3. Operational Leadership & Technology

- **Software Digital Transformation:**
 - Utility & Work Orders: Successfully launched in Feb 2025; stabilized monthly billing/collections.
 - Finance & Parks & Rec: Fully integrated modules, with current focus on final escrow and fixed asset mapping.
- **Fanny Chapman Pool:** Provided oversight for a record-breaking year (923 memberships), resulting in a \$125,000 surplus transfer to capital reserves.
- **Team Reorganization:** Collaborated with the department head team through a 2025 restructuring, helping improve internal communication and service delivery.

2026 Finance Department Roadmap

1. Financial Oversight & Compliance

- **2025 Municipal Audit:** Ensuring the previous year's books are closed and verified.
- **Grant Management:** Supporting the Bucks County Historical Society (BCHS) with their lighting improvements at the Mercer Museum via the Commonwealth Financing Authority grant.
- **Police Commission Collaboration:** Working directly with the Central Bucks Regional Police Commission to identify and implement expenditure controls.
- **Accounting Policies & Procedures Manual:** Creating a formal written policy manual to ensure adequate internal controls are in place, provide guidance as to how transactions are processed, and how duties are segregated.

Finance Department

2. Infrastructure & Internal IT Capital

- **Fanny Chapman Pool:** Managing the financing and execution of the estimated \$300,000 main pool improvement.
- **Software Modernization:** Finalizing the rollout of specific modules for:
 - Requisitions (Streamlining purchasing)
 - Escrows (Managing third-party funds)
 - Fixed Assets (Tracking long-term municipal property)

3. Labor & Human Resources

- **Police Arbitration:** Navigating the arbitration and final award process with the police union.
- **Benefits Onboarding:** Moving all employees onto the Health Reimbursement Arrangement (HRA) and Retirement Health Savings (RHS) accounts.
- **Professional Development:** Partnering with Delaware Valley Trusts to provide ongoing employee education sessions.

Professional Development

- **Executive Development Conference,** Association for PA Municipal Management (APMM)
- **Governance Conference,** Association of Government Risk Pools (AGRiP)
- **Educational Conference,** Delaware Valley Property & Liability Trust (DVPLT)
- **Ongoing Professional Training,** Government Finance Officers Association of PA (GFOA-PA)

Professional Affiliations

- **Treasurer, Executive Committee** | Delaware Valley Health Trust (DVHT)
- **Regional Board Member,** Government Finance Officers of PA (GFOA-PA)
- **Treasurer,** Bucks County Consortium of Municipalities (BCCM)
- **Member, Management Committee** | Bucks County Tax Collection Committee (Bucks TCC)



Doylestown Borough

Planning and Zoning Department

In 2025, the Planning & Zoning Department focused on long-range policy adoption and organizational expansion. Key milestones included the adoption of the **2025 Comprehensive Plan Update**, the creation of a **Sustainability Coordinator** position, and completion of the draft **Local Climate Action Plan (LCAP)**.

The Borough also launched the **Emergency Preparedness and Communications Board**. 2025 brought a noticeable decrease in the number of development projects, while the number of permits remains generally consistent with 2024. The overall shift from development to stewardship planning is reflected in the departmental structure, project types, and the quantitative account of activity.



Karyn Hyland, Director of Planning and Zoning

Core Functions

The department manages Doylestown's built environment through a framework of stewardship. Primary responsibilities include:

- **Land Use Administration:** Reviewing development for compliance with local ordinances.
- **Mobility:** Prioritizing pedestrian connectivity and non-vehicular transit in all site plan reviews and code enforcement activity.
- **Environmental Management:** Executing NPDES MS4 activities and the Pollutant Reduction Plan (PRP).
- **Code Enforcement:** Maintaining community standards through a compliance-focused model.
- **Building Code Oversight:** Assuring compliance with the Uniform Construction Code throughout the plan review and construction inspection processes.

Legislative Action

The department facilitates the adoption of land-use ordinances. Noteworthy ordinances from 2025 include:

1. **Approved Tree List:** Modernized the species list for biodiversity and climate resilience in coordination with the Shade Tree Commission.
2. **Valet Parking:** Eliminated unnecessary on-street valet parking zones in response to requests from downtown businesses.
3. **Street Update:** Worked with Central Bucks School District to integrate MacFarlane Lane into campus

Planning and Zoning Department

Project Highlights

- **333 N. Broad Street:** Construction completion of a 235 unit mixed-use development. During the design of this project, the Borough adopted the Broad Street Corridor Overlay ordinance, an innovative environmental incentive scoring system allowing additional density in exchange for green building elements recognized by the International Green Construction Code.
- **Hotel Land Development and Architecture:** Worked with the Developer's technical and legal team to minimize potential impact from proposed hotel. This included incorporation of a signage and circulation plan, street improvements, a commitment to parking management on site, added greenery on the building, and a water quality feature.
- **CB West Additions and Traffic Circulation:** Coordination and approval of a new circulation plan to separate vehicular traffic from student pedestrian routes, reduce backup during dismissal, and improve safety for bus riders.
- **Fonthill Castle Stormwater:** Construction of a green infrastructure project to manage runoff and support the Borough's Pollutant Reduction Plan.
- **The Hart Building:** Conclusion of a multi-year legal process regarding proposed alterations; while the Borough's opposition was unsuccessful, the multi-year process reinforced the Department's tenacity in defending Doylestown's aesthetic character.

Professional Development

Staff completed 80+ hours of continuing education to maintain licensures and certifications. This included:

- **Karyn Hyland:** Spring Seminar for Professional Engineers and Zoning Officers, Building Code Official training. Topics include pedestrian facilities, hazard mitigation, PFAS, regulatory compliance, MS4 updates, sustainability, and legal aspects of the Uniform Construction Code
- **William Fielder:** Construction Code training for upcoming amendments to the building, plumbing, mechanical, and energy codes.
- **Scott Fleischer:** Emergency Management, Fire Safety, and Construction Code training for upcoming amendments to the building, plumbing, mechanical, and energy codes as well as OSHA regulations, fire doors, battery safety, bomb threats, and National Weather Service standards.

Boards & Commissions Support

The department provides administrative and technical support to seven bodies:

- **Zoning Hearing Board:** Processed 12 applications, a 50% decrease from 24 in 2024.

Planning and Zoning Department

- **Planning Commission:** Facilitated the final adoption of the Comprehensive Plan, reviewed all Zoning and Subdivision and Land Development Ordinance amendments, reviewed 4 Subdivision/Land Development applications, including the proposed hotel.
- **HARB:** Reviewed 57 applications for Certificates of Appropriateness.
- **Shade Tree Commission:** Reviewed 157 tree removal permit applications, Subdivision/Land Development applications, updated the Subdivision/Land Development tree requirements, facilitated a unique street tree removal and replanting request.
- **Environmental Advisory Council:** Developed the LCAP, prepared a habitat improvement plan for Veterans Memorial Park and Chapman Park, began development of an index of open areas, continued ongoing environmental initiatives such as attending the farmers market and invasive plant removal at Broad Commons.
- **Building Code Board of Appeals**
- **Emergency Preparedness & Communications Board:** Seated the new board to bridge planning with public safety. Begin community-led mapping of vulnerable areas, established small-scale neighborhood communication networks.

Department Activity

	2024	2025	Description
Permits Issued	1,689	1,642	Buildings, Driveways, Electrical, Solar, etc.
Certificates of Appropriateness	66	57	Exterior Building Improvements within the Historic District
ZHB Applications	24	12	Requested Relief from the Zoning Ordinance
Land Development Applications	6	4	Non-residential and/or Multi-residential Development

Future Planning

Implementation of the Comprehensive Plan and LCAP will begin in 2026. The more substantial projects and programs will include:

- **Complete Streets Plan:** Initiating a study for multi-modal transportation throughout the Borough.
- **Architectural Guidelines:** Modernizing design standards for the historic districts.
- **Accessory Dwelling Units (ADUs):** Drafting a regulatory framework for diverse housing options.
- **Habitat Improvements:** Implementing habitat improvements and invasive plant removal in Veterans Memorial Park and Chapman Park
- **Composting:** Development of a partnership program to encourage and enable residential composting.
- **Outreach and Communication:** Continue coordination and education for various property owners and stakeholders to encourage environmental improvements.

Public Works Department

The Department of Public Works provides essential services to the residents of Doylestown Borough in a prompt, courteous, safe, efficient manner. The department, through its dedicated employees, strives to plan, design, build, maintain and operate public infrastructure in a manner that respects the environment and preserves these assets for succeeding generations. This enhances the quality of life through responsible and sound management, innovation, teamwork, and vision and provides dependable, high quality, cost effective, and responsive service to residents, businesses, and visitors.



Dave Burger, Director of Public Works

Snow And Ice Mitigation

The Public Works Department responded to 16 weather related events involving snow/ice. The majority of these events (14), involved ice and up to 3" of snow. The biggest snow events of 2025 occurred in January (4-6") and December (8"). Most of these storms required 30-40 tons of rock salt to treat our roads and public sidewalks to reduce the chance of accidents to motorists and pedestrians.

Paving

The Public Works Department installed 19,500 square yards of new asphalt on 7 streets in Doylestown Borough. The paving took place on 5 of the hottest days in 2025 with temperatures in the upper 90's and real feel temperatures between 105-110.

Park Projects

From April to September, the Public Works Department assists the Director of Parks and Recreation with park related projects. Two tennis courts, three basketball courts, and two pickleball courts at Burpee were cleaned, repaired, and re-surfaced. All work was completed primarily by Public Works, saving our residents approximately \$100,000. Additionally, Public Works made improvements at Broad Commons Park to support the launch of the Concerts at the Commons series.



Doylestown Borough

Public Works Department

Leaf Collection

The collection of leaves from Borough streets is a 10 week project that involves (6) full-time laborers, (2) tow behind leaf machines and (2) 10 ton trucks outfitted with collection boxes. The department implemented changes to increase efficiency. All leaves are collected and transported to the Public Works facility on Harvey Avenue. This change allows crews to complete zone collection faster and reduces the wear and tear on equipment. Approximately 525 tons of leaves will be collected in 2025.

Other Projects

- Borough Hall Public Restrooms
- Inlet Repairs
- Pavement Markings
- Bocce Court at Wood Street
- Hazardous Tree Removals in Parks

Fleet Management

Our Public Works Department maintains a large fleet of trucks and equipment, providing 24/7 readiness for all operations. Public Works also provides fleet management services to the Central Bucks Regional Police Department.

Through our Fleet Management Program, vehicles and equipment are regularly evaluated. This process involved purchasing new equipment, selling older and under-utilized trucks and equipment, and outfitting current trucks with new bodies to better suit our needs. The fleet will be evaluated annually.

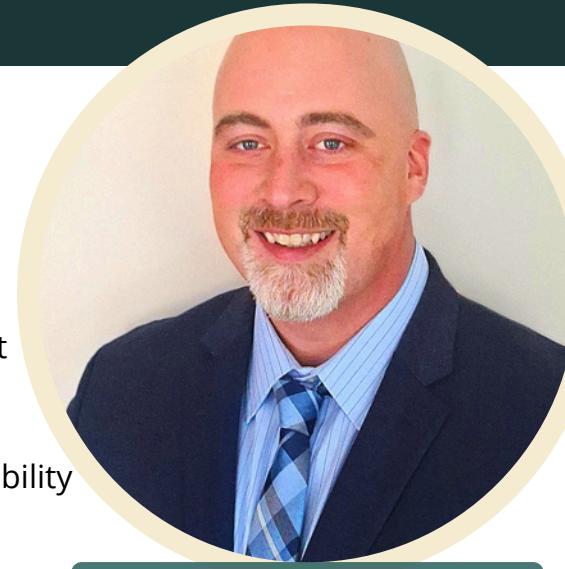
Professional Development

- Completed DVT Penn State Leadership Program
- Professional Conferences:
 - Pennsylvania Recreation and Park Society Annual Conference- Hershey, Pa
 - National Recreation and Park Association Annual Conference- Orlando, Fl
- Achieved Certified Playground Safety Inspector (CPSI) credentials.

Water Department

Reliable Water Service for Our Community

In 2025, the Borough of Doylestown Water Department continued to provide safe, dependable drinking water while making important investments to protect water quality, improve infrastructure, and plan for the future. Alongside daily operations, the Department advanced several major initiatives to ensure long-term system reliability and regulatory readiness.



Jeremy Matozzo, Director of Water Operations

Water System Overview

Doylestown's water system is supplied by five groundwater wells serving residential, commercial, and municipal customers.

2025 Highlights

- 323 million gallons of water produced.
- Average daily use of approximately 893,000 gallons.
- Completion of a computer-based hydraulic model of the water system.
 - Supports future upgrades, pressure management, and emergency planning.
- Completion of a system-wide leak detection survey.
 - Identifies priority areas for repair and helps keep water loss low.

Customer Service, Operations & Safety

Water Department staff responded to customer needs while maintaining a strong focus on safety and infrastructure protection.

Customer Service Activity

- **1,401 service calls completed**, including:
 - Water turn-ons and turn-offs
 - Leak investigations
 - Meter and account assistance



Metering Improvements

- 1030 radio transmitters (MIUs) replaced.
- Over 170 water meters upgraded.
- These upgrades improve billing accuracy, reduce estimated readings, and give customers better insight into their water use.

Water Department

Safety & Infrastructure Protection

- 830 PA One Call (PA 1) tickets processed.
- 99.16% on-time response rate.
- Strong coordination with contractors and neighboring utilities helped protect underground infrastructure and ensure safe excavation activities.

Distribution System Maintenance

Routine maintenance and targeted repairs are essential to delivering reliable service.

Work Completed in 2025

- 91 distribution system repairs and improvements, including:
 - Water main repairs
 - Valve replacements
 - Curb box work
- 9 lead service lines replaced.
- 46 service line material verifications completed to support regulatory tracking and system records.
- System-wide hydrant inspections and flushing performed.



PFAS Treatment Initiative

Phase 1 PFAS treatment upgrades completed

- Treatment system designs finalized.
- Construction contracts publicly bid and awarded.
- Asbestos abatement completed at Well 12

These projects represent a major investment in water quality and position the Borough to meet current and future regulatory standards.

Training & System Growth

Operational Improvements

- New billing and work-order system launched to improve customer communication and internal efficiency.
- New vacuum excavation equipment added to support safer, more precise underground work.

Water Department

Staff Training

- Approximately 120 hours of professional training completed to maintain high safety and operational standards.

Community Growth

- 12 new water accounts added during the year, reflecting continued development within the Borough.



Looking Ahead

As we move forward into 2026 and beyond our two main areas of focus are water quality & sustainability.

Water Quality

- Continue working towards identifying all water service lines within our distribution system and replacing all lead service lines.
- New treatment systems at Wells 9, 10, & 12 that will treat for emerging contaminants such as PFAS and help provide better overall water quality from our groundwater sources.
- Identify & select areas within our distribution system that are in most need of water main replacements.
- Rehabilitation & painting of our Spruce Street Standpipe Tank.

Sustainability

Climate Change & recent weather patterns are having a major impact on local groundwater supplies. Year after year we are experiencing less overall precipitation, extreme heat waves, and significantly longer periods of drought. To mitigate the effects of these conditions, we are prioritizing the following actions:

- Minimize our Non-Revenue Water through continued investment into our water metering infrastructure.
- Maximizing our leak detection efforts through annual system wide surveys and investment in new leak detection tools.
- Training initiatives for our current staff so that we are more prepared to respond to emergencies and make repairs as efficient as possible.
- Exploring options to secure new sources of water through neighboring water systems by upgrading interconnections or creating new ones.
- Public Education and engagement- Using multiple platforms to provide up-to-date information and better educate our residents about healthy water habits.

Parking Department

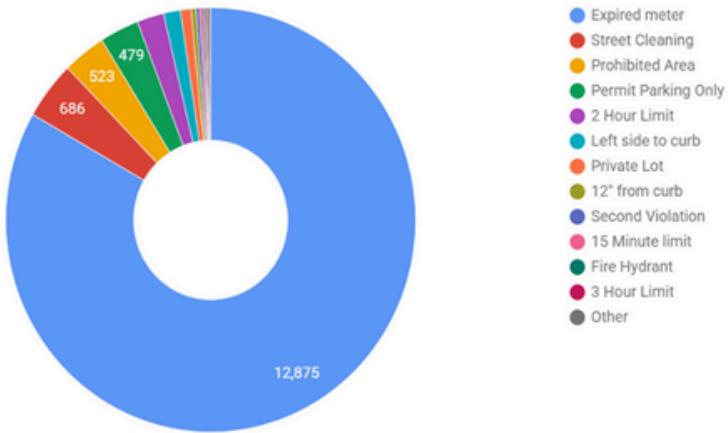
The Doylestown Borough Parking Department provided safe, accessible, and well-managed parking throughout 2025, focusing on fair enforcement, customer service, and public safety, as always. Through consistent daily operations and coordination with other Borough departments, the Parking Department continued to support residents, visitors, and local businesses while promoting the efficient use of public parking resources.

The department enforced Borough parking regulations including expired meters, residential permit zones, private parking lots, and designated street-cleaning areas. In 2025, the Parking Department was staffed by three Parking Enforcement Officers, one Clerk, and one Meter Maintenance Technician.

Mette O'Reilly, Director of Parking Management

Parking Enforcement Activity

Parking enforcement remained a core function of the department throughout the year. A total of **15,463** parking tickets were issued in 2025.



Parking Permits

The Parking Department continued to administer several permit programs to balance residential, employee, and long-term parking needs.

- Issued approximately **500 residential parking permits**, including resident permits and guest passes
- Sold approximately **730 long-term parking permits**
- Issued parking placards for our 20 permit holders in the **Wood Street parking lot**.

Parking Department

Court Hearings

In addition to daily enforcement operations, the department managed legal follow-up for unpaid or contested parking violations.

- Court hearings were attended **approximately once per week** throughout the year
- Representation ensured accurate case presentation on behalf of issuing officers
- Maintained compliance with Magisterial District Court procedures

Parking Meter Maintenance & Repair

Oversaw ongoing parking meter maintenance and repair throughout the Borough.

- Ensured accurate operation and revenue collection
- Responded to service issues and equipment malfunctions
- Monitored meter faults daily and ensured they were addressed
- Cooperated with UPSafety and IPS for cloud-based updates and meter repairs

Personnel Updates

The department experienced a significant staffing transition during the year.

- Oversaw the retirement of Parking Enforcement Officer Ian Baldock after **20 years of service** to the Borough
- Successfully hired Brian Sleicher to fill the vacant Parking Enforcement Officer position
- Completed onboarding and training to maintain operational continuity

Professional Development & Training

Training and professional growth remained a priority for the Parking Department in 2025.

- Organized a **Verbal De-Escalation Training** for non-uniformed personnel
 - Attended by the entire Parking Department
 - Included participation from several other Borough employees
- Completed the **DVT Penn State Abington Leadership Program**
- Professional Conferences Attended
- **2025 T2 ReConnect Conference** (parking enforcement and citation software)

Parks and Recreation Department

The Parks and Recreation Department expanded community engagement and recreation opportunities throughout 2025, focusing on program growth, park improvements, event innovation, and the modernization of our digital offerings. Through strategic collaborations with community partners, volunteers, and local businesses, we strengthened our mission to provide inclusive recreational experiences for all residents, resulting in record-breaking participation across multiple programs and events.



Caitlin Hernandez, Director of Parks and Recreation

Outreach/Communications

- Oversaw **social media strategy** and digital engagement across platforms.
 - Facebook: 20.12% increase in followers
 - Instagram: 41.17% increase in followers
 - Dmail: 9% increase in subscribers
- **In-house Signage & Graphics:** Expanded the Borough's internal capabilities by bringing signage and graphic production in-house, improving turnaround times and reducing costs.
- Updated and maintained **Borough website content** across departments, ensuring accurate and timely information for residents and visitors.

Park and Facility Improvements

- **Court Upgrades** - Neis Tennis Courts, Burpee Pickleball and Basketball Court, War Memorial Basketball Court, Chapman Park Basketball Court
- **Parks & Playground Improvements:** Completed key playground equipment replacements at multiple parks and advanced facility safety inspections to ensure safe, accessible, and well-maintained recreational spaces for the community.



Doylestown Borough

Parks and Recreation Department

Community Events

- **Concerts at the Commons** - Launched a new summer concert series with three shows and approximately 4,000 attendees.
- **Second Annual Easter Egg Hunt** - sold out in hours, welcoming nearly 300 children.
- **Second Annual Bo0orough Bash** - sold out in one week, welcoming 300 children.
- **Summer Shows for Children** - Three performances with strong family attendance.
- **Witches Ride & Pedal-Palooza**: Attracted more than 700 participants across two events and raised over \$10,000 for the Pump Track.
- **Borough Block Parties**: Hosted at three rotating downtown locations with record attendance and strong online engagement.
- **Memorial Day Parade**: Enhanced the veteran experience through improved viewing areas, transportation coordination, and special recognition.
- **Holly Jolly Sip & Strolls**: Supported this popular merchant event through new interactive elements and expanded marketing.
- **Special Events & Partnerships**: Provided ongoing support DHS's USA250 celebrations, the Fanny Chapman Centennial, Doylestown at Dusk Car Show, the Farmers Market, and Discover Doylestown events such as Arts Fest, Pride, Spooktacular, and BookFest.
- **New in 2025**: Helped launch the Ugly Sweater Walk, a joint community fundraising event with Discover Doylestown.



Doylestown Borough

Parks and Recreation Department

Recreation Programs

- **Arts & Crafts** - hired a new Director in 2025 and expanded the program to accommodate 210 children. Increased revenue by **71%** between 2023 and 2025
- **Yoga in the Park**
- **Scenic Strolls**
- **Fishing Derbies**
- **First Saturday Chess**
- **Youth Sports Partnerships** – Supporting local programs including BCTA Tennis, Plumstead Hawks Softball, Sandyard/DAA Volleyball, DAA Baseball, and Soccer Shots.



Software Improvements

- **Interactive Community Map:** Launched MapMe, helping residents and visitors easily explore local businesses, parks, parking, and more.
- **Digital Registration & Reservations:** Adopted Edmunds GovTech to streamline facility reservations and program enrollment, moving the department from paper-based to fully digital processes.
- **Enhanced Communications:** Integrated Mailchimp for D-Mail, improving marketing insights and allowing for more targeted, personalized updates for the community.

Professional Development

- Completed DVT **Penn State Leadership Program**
- Professional Conferences:
 - Association for PA Municipal Management Executive Development Conference
 - Pennsylvania Recreation and Park Society Annual Conference
 - National Recreation and Park Association Annual Conference
- Achieved **Certified Playground Safety Inspector** (CPSI) credentials.



Doylestown Borough