

## **City of York Safeguarding Children Partnership (CYSCP) Survey – Impact of COVID**

We keep the privacy notice for surveys under regular review.

### **Why will information be collected?**

The CYSCP would like to understand what the impact of COVID has been on partner agencies and on their abilities to respond to the safeguarding needs of children and young people within the City of York.

All agencies entered lockdown in March 2020 and in the main, worked from home until the present day. The CYSCP would like assurance that vulnerable children and young people are still being safeguarded and would like to understand the impact COVID has had on service delivery for these young people. The CYSCP would also like to understand the beneficial changes which have been implemented due to the pandemic.

This feedback will be used to help to inform the CYSCPs strategic decisions in relation to safeguarding.

Participation is voluntary and with your explicit consent. You can choose not to answer some of the survey questions and you can withdraw your consent at any time, by contacting: [cyscp@york.gov.uk](mailto:cyscp@york.gov.uk)

### **What information will be collected?**

We do not ask for contact details, names or addresses in the survey. However, we will collect your thoughts and opinions. You do not have to answer any questions you do not want to or identify whether you are a practitioner or partner.

### **What will we do with the information?**

We will use the feedback from the survey to inform the CYSCPs decisions in relation to safeguarding vulnerable children and young



people during a pandemic. The results from the survey will help design better services for children and young people.

We are using the information you give us with your consent. You can withdraw your consent at any time by contacting [cyscp@york.gov.uk](mailto:cyscp@york.gov.uk).

The information we collect will be included in presentations, reports and performance information. Any information for publication or use outside of the authorised officers in CYC will be anonymised and will not identify any individuals. Reports containing anonymous information may also be shared with the general public and other organisations.

We will not use the data for any other purpose than stated and will not disclose to a third party i.e. other companies or individuals, unless we are required to do so by law for the prevention of crime and detection of fraud, etc.

Online data will be collected using SurveyMonkey. To find out how they use your information, please click [here](#).

### **Where will the information be kept?**

We will keep the information you give us in the council's secure network drive and make sure it can only be accessed by authorised staff.

### **How long will we keep the information?**

We will keep the information you give us for up to three years and then will securely destroy it. Where required or appropriate to, at the end of the retention period, we will pass onto the City Archives any relevant information.

### **Further Processing**

If we wish to use your personal data for a new purpose, not covered by this Privacy Notice, we will provide you with a new notice explaining the purpose prior to commencing the processing and the processing conditions. Where and whenever necessary, we will seek your consent prior to the new processing.

## Your rights

To find out about your rights under data protection law, you can go to the Information Commissioners Office (ICO) <https://ico.org.uk/for-the-public/>

You can also find information about your rights at <https://www.york.gov.uk/privacy>

If you have any questions about this privacy notice, want to exercise your rights, or if you have a complaint about how your information has been used, please contact us at [information.governance@york.gov.uk](mailto:information.governance@york.gov.uk) or on 01904 554145 or write to:

Data Protection Officer  
City of York Council  
West Offices  
Station Rise  
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YO1 6GA