

Terms of Use for the Website

1. Acceptance, scope, and modification of the Terms

Please read the following terms of use carefully before using the Website (hereinafter: Terms). By using the Website, you accept these Terms and acknowledge that you understand them and consider them legally binding. If you do not wish to accept the Terms, please do not use the Website.

E2 Hungary Zrt. (hereinafter: E2) reserves the right to modify the Terms of Use of the Website at any time without prior notice. Modifications become effective upon publication on the Website. Continued use of the Website constitutes acceptance of the modified Terms.

2. Operator of the Website

E2 Hungary Zrt.

Registered office: H-1117 Budapest, Dombóvári út 26.

Company registration number: 01-10-048540

3. Information on the Website

E2 compiles the content published on the Website with due care but assumes no express or implied responsibility for their accuracy, completeness, or timeliness. The information on the Website is for informational purposes only and does not constitute an offer or professional advice.

E2 reserves the right to modify, update, restrict, or discontinue the content of the Website at any time and is not liable for any direct or indirect damages arising from this.

The Website does not qualify as an online platform or search engine, and E2 does not provide intermediary services within the meaning of *Regulation (EU) 2022/2065 of the European Parliament and of the Council on digital services*. E2 is not considered an application service provider or hosting provider.

4. Disclaimer of liability

To the fullest extent permitted by applicable law, E2 disclaims all liability for any damages (including direct and indirect damages, costs, lost profits, etc.) resulting from the use, unavailability, malfunction, viruses, data loss, or decisions based on the information available on the Website.

The Website may contain links to third-party websites (e.g., Internet, MET Group career page, energy efficiency subpages). E2 is not responsible for the content of or data handling practices of such third-party websites (except when it is considered an operator of such website). Please review the terms of use and privacy policies of those sites before use.

5. Contact and request for quote

By completing the contact form and SME quote request form available on the Website, the user acknowledges that E2 will use the provided data for handling inquiries and requests for quotes. Only legally competent adults are permitted to use these forms and submit personal data. If a user acts on behalf of a legal entity, the user is responsible for having the proper

authorization to make contact and represent the entity depending on the nature of the contact.

No contract can be concluded through the Website. Any potential contract concluded following an offer request submitted by the user does not constitute a contract via electronic means under the Hungarian *Act CVIII of 2001 on certain issues of electronic commerce services and information society services*. Any potential contract between E2 and the client is concluded outside the Website by mutual agreement of the parties.

Detailed information on data processing is available in a separate privacy notice.

6. User conduct and prohibitions

When using the Website, users are required to act in compliance with applicable laws and refrain from any behaviour that may jeopardize the proper functioning of the Website or infringe upon the rights or legitimate interests of E2, the MET Group, their partners, clients, or third parties.

The following actions are particularly prohibited:

- unauthorized copying, distribution, modification, or use of the Website's content;
- providing false or misleading information;
- attempting to gain unauthorized access to the Website;
- endangering or violating the legitimate economic interests or good reputation of E2 or the MET Group.

E2 reserves the right to immediately restrict or terminate the user's access to the Website in the event of a violation or suspected violation of these Terms. E2 shall make such determinations unilaterally and without obligation to provide justification.

Any user of the Website who provides information to E2 through their use of the Website agrees that E2 is entitled to use such information for its own business purposes. The user is responsible for the legality of the information provided and for any damages arising from it.

7. Copyright and intellectual property

The appearance of the Website and all content found on it, including texts, images, graphics, logos, trademarks, design elements, and other works, are the intellectual property of E2 or third parties based on lawful usage rights. Their use for commercial purposes in any form is only permitted with the prior written consent of E2.

Use of the Website does not grant the user any rights to use E2's or third parties' intellectual property (including copyrights, patents, trademarks, names, brand names, or any other intellectual property, materials, or information).

8. Enforcement and sanctions

In case of violation of these Terms, E2 is entitled to take legal action under relevant Hungarian civil and criminal law, and, in the case of damage, to claim compensation from the user responsible for the harm.

9. Complaint handling

The user may contact E2 with any complaints using the contact details provided on the Website.

If you wish to report a violation or other misconduct under the Whistleblower Protection Act (Act XXV of 2023), please do not use the contact form on the Website. Instead, contact us via the following channels, by phone or email:

Phone: +36 1 884 8734

Email: whistleblowing at met.com

An information notice regarding the Internal Whistleblowing System of E2 and MET is available [here](#).

10. Validity and jurisdiction

If any provision of these Terms proves to be invalid or unenforceable, this does not affect the validity of the remaining provisions. These Terms are governed by Hungarian law, and any disputes arising in connection with them are subject to the exclusive jurisdiction of the Hungarian courts.

11. Modification

E2 reserves the right to modify this Terms.