

TRAILS OF LOON LAKE HOA

Wixom, Michigan · Established 1998

OUR NEW ONLINE COMMUNITY PORTAL IS HERE

Dear Neighbor,

We're excited to share that Trails of Loon Lake HOA now has a new online community portal — and very soon, online dues payments will be available in addition to cash and check in preparation for next year.

Every household with an email on file will receive a email with login details on July 20th. If you do not receive an email, we can always resend it or you can login to the HOA website and select "Resident Login". It will ask you for your name and preferred email. **Some of our resident records haven't been updated in a long time, so your name or email may not work.** If that happens, please don't worry — just reach out using the contact information below and we'll get you set up.

WHAT THE PORTAL OFFERS

- **Online dues payments** — available in addition to cash and check drop off and mailing for 2027.
- **Yearly auto pay options** — you can set up recurring payments for HOA dues to help you stay on track.
- **News & announcements page** — stay up to date on what's happening in the community in real time.
- **Online voting** — (one vote per household), in addition to voting in person.
- **Meeting minutes & HOA documents** — anytime access to past board meeting minutes, financial and governing documents. This should provide us all more transparency.
- **Online surveys** — share your feedback on community decisions.
- **Request form** — submit questions, suggestions, or requests directly to the board.
- **Calendar & events** — see both HOA events and City of Wixom events in one place.
- **Architectural requests** — track the status of your request online for faster review and communication .
- **Contact us your way** — call, text, or email. Your message will reach the right board member.
- **Notification sign-up** — get notified by text or email for announcements, billing, emergency alerts such as lack of water, or meeting updates and upcoming votes.
- **Mobile app** — optional to download EasyHOA on your mobile device or tablet to access your portal without a computer.

HELP US UPDATE YOUR HOUSEHOLD INFO

- 1 Visit our Contact page**
Go to the Trails of Loon Lake HOA website @ <https://tollhoawixommi.com> and find the Contact Us page or text/email us with your contact info.
- 2 Share your current information**
Send us your email, phone number, and the names of household owners so we can ensure login
- 3 Choose your primary voting contact**
If you'd like the option to vote online, let us know who in your household should be the primary voting account for remote votes. This should be whoever is most active in community matters.
- 4 Once logged in, you can update anytime**
After your account is created, you can change your phone number, email, and mailing address for billing directly in the portal. If there are any issues, we are here to help!

CONTACT THE BOARD

Phone / Text: (248) 327-0363 — text or call and leave a voicemail

Email: trailsofloonlakehoa@easyhoa.email

Website: <https://tollhoawixommi.com>

Not ready to use the portal? That's okay! It is not mandatory currently, but we encourage every household to give it a try. It's a great way to stay connected, get alerted to upcoming events, and know about construction or changes coming to the neighborhood before they happen.

If you have any questions, suggestions, or concerns, please reach out using the contact information above, or contact a board member directly.

Thank you for your time!

Alexis Madsen

HOA Secretary