



PRIVACY POLICY

September 2021

Risk Warning: Trading Forex and Contracts for Difference (CFDs) on margin carries a high level of risk and may not be suitable for everybody. The high degree of leverage can work against you as well as for you. Before deciding to trade Forex and CFDs, you should carefully consider your trading objectives, level of experience and risk appetite. The possibility exists that you could sustain a loss of some or all of your initial trading capital. You should be aware of all the risks associated with trading Forex and CFDs and seek advice from an independent adviser if you have any doubts.

EBC Financial Group Limited (“EBC”) protects client data and keeps data safe and secure in accordance with GDPR rules and regulations.

We have put in place security procedures and controls to provide you a safe and secure trading environment. The collection of personal data (your name, address, phone number, email, and ID details) is required for Compliance and Regulatory purposes when you submit a request via our online applications. This information is required in order for us to be able to communicate with you, and, as required by law, to identify who you are. We will contact you by email to either: request further information from you; let you know of your account status; make you aware any financial market developments that might affect you; and inform you of any offers that we may be running.

EBC does not sell, lease or disclose personal data to third party affiliates or non-affiliates, except for the reasons described below:

- ◆ In order to occasionally provide you with information on products and services you have requested, or
- ◆ To offer you an opportunity to participate in the products and services our reputable affiliates offer, in which case we may share your information with them.

EBC reserves the right to disclose personal information to non-affiliated third parties for regulatory or reporting purposes as required by law, to protect our rights or property. You can unsubscribe from all communications by simply clicking on the unsubscribe link placed in the end of every email communication we send. When we consider information is no longer needed, we will remove any details that will identify you or we will securely destroy the records. We endeavor to ensure that the personal information we hold is accurate and up to date. We realise that this information changes frequently with changes of address and other personal circumstances. Please ensure you update us in a prompt timely manner if such change arises.

We can generally update your customer information over the telephone. If you have any questions not covered in our Privacy Policy or any other concerns about how we use your personal data, please feel free to contact us either by mail at our trading address, Office address Level 17, Dashwood House, 69 Old Broad Street, London, EC2M 1QS or by email <mailto:support@ebcfin.co.uk>

Under the Data Protection Act, you have the right to obtain a copy of any personal information which we hold about you, the Act does set out some exceptions to this. To make a request, please write to us, verifying your identity and specifying what information you require. We may charge a fee to cover the cost of verifying the application and locating, retrieving, reviewing and copying any material requested. We will acknowledge your request and respond to it within 40 days of receipt of your application and any applicable fee.