Battery

The battery is not fully charged when the device is purchased, but it contains enough energy to power on the device.

The charge level of the device has to be checked after 9 months at the latest in order to prevent deep discharge. If the battery is completely discharged, the phone will not switch on and the display will not show a charging process. Connect the phone to the charger.

After charging for a few minutes the display will appear again and you can then switch on the phone.

Warranty

Handset: 12 months warranty

Replaceble battery: 12 months warranty

Support

Warranty claims, service & repair, please approach manufacturer directly or our local distributors / resellers.

Note

Please also observe the safety requirements in the specific safety instructions and the information in the full user guide for your device.

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SP104Ex

ATEX / IECEX ZONE 1/21



QUICK START GUIDE

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- Home
- Return Key
- Task Key
- 4 PTT Group change (For future use)
- 5 PTT Key
- 6 Power On / Off
- Volume
- 8 Receiver
- Light distance induction
- LED Light
- Touch Display
- Front camera
- SOS Key
- Alarm Light
- 15 Rear camera
- LED torch light
- Speaker
- Microphone
- USB-C charging port
- Wrist Strap Hole
- Magnetic / Docking Charging Port



How to insert the nano-SIM card, SD card, battery pack, and charging the phone



Step 1 Push the battery cover upward to open.



Step 3
Insert the card with the contact pins facing out of the tray and push into the slot.



Step 5
Close battery cover tightly as shown,
Pop-up warning message shall display on
the screen when not properly closed.



Step 2
Pull out the card tray from the slot.



Insert the battery as illustrated in order. Hand-tight the 2 screws using the Torx T5 screwdriver.



Step 6
To charge the device after inserting the battery pack, unscrew using the Torx T5 screwdriver, open the USB-C cover to connect USB-C cable.