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## VIDEOS



## RESOURCES


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- [D1200-2 Series Sell Sheet](#)
- [Ladder Safety Inspection Form](#)
- [Replacement Parts](#)

## ACCESSORIES

	<a href="#">AC96 Universal Stabilizer</a>
	<a href="#">97P Adjustable True Grip Stabilizer</a>
	<a href="#">AC20 Paint Can Hook</a>
	<a href="#">PK80-2 Level-Master Automatic Leveler</a>

# 32FT TYPE II ALUMINUM D-RUNG EXTENSION LADDER

## D1232-2

3.1 | 7 Reviews

4 out of 7 (57%) reviewers recommend this product

152 questions and 152 answers for this product

[Write a review](#)[Ask a question](#)

### OVERVIEW

SIZE	STYLE	MAX. SAFE WORKING HEIGHT	REACH HEIGHT	LOAD CAPACITY
32ft	Multi Section	29ft	31ft	225lb

The D1232-2 Aluminum 32ft Extension Ladder has a duty rating of 225 pounds and interlocking side rails. The Traction-Tred® D rungs are slip-resistant. Spring-loaded locks operate smoothly for easy operation. Shoes rest flat or are held in spur position with SHU-LOK® feature. Mar-resistant end caps help protect the surface ladder is leaning against. Exclusive Alflo® rung joint means Twist-Proof® performance every time.

BUY NOW

### FEATURES

- Exclusive Alflo® rung joint means Twist-Proof® performance
- 1.75in slip-resistant Traction-Tred® D-rungs
- Durable extruded rung locks are spring loaded to operate smoothly
- Mar-resistant end caps
- Smooth operating pulley with polypropylene rope
- Heavy duty modified I-beam side rails
- Durable shoe rests flat on slip-resistant pad or is held in spur position with SHU-LOK® feature

### SPECIFICATIONS

FEATURE	SIZE / DETAILS
Werner Benefit	Exclusive Alflo® rung joint means Twist-Proof® performance

Size	32ft
Load Capacity	225lb
Duty Rating	Type II Duty Rating
Style	Multi Section
Approx. Product Length (in)	192
Approx. Product Height (in)	5.375
Approx. Product Width (in)	17.375
Approx. Product Weight (lb)	54
Max. Open Extended Length	29ft
Max. Safe Working Height	29ft
Number of Sections	2
Performance	Standard
Material	Aluminum
Color of Ladder Rail	Metal
Foot Design	Shu-Lok ®, and spur plate
Foot Material	Slip-resistant pad
Approx. Product Length (ft)	16
Approx. Closed Length (in)	192
Approx. Cu. Ft. Per Unit	11.5
Section x Rungs	2 x 16
Rails Dimension	3in
Steps/Rung Dimension	1.75in
Base Width (in)	17.375 outside rails
Fly Width	15.25in
Flange Dimension	1in
Certifications	ANSI A14.2 (2007), OSHA
Rung Depth	1.75in
Reach Height	31ft
Rung Dimension	1.75in
Rung Type	D-Rung
Approx. Shipping Length (in)	192
Max. Load	225lb

Approx. Shipping Width (in)	17.4
Approx. Shipping Height (in)	5.4
Approx. Shipping Weight (lb)	54

## ADDITIONAL D1200-2 SERIES MODELS

MODEL NO.	WERNER BENEFIT	UNIQUE FEATURES	SIZE	LOAD CAPACITY	DUTY RATING	STYLE
<u>D1216-</u> <u>2</u>	Exclusive Alflo® rung joint means Twist- Proof® performance	Lightweight Products	16ft	225lb	Type II Duty Rating	Multi Section
<u>D1220-</u> <u>2</u>	Exclusive Alflo® rung joint means Twist- Proof® performance	Lightweight Products	20ft	225lb	Type II Duty Rating	Multi Section
<u>D1224-</u> <u>2</u>	Exclusive Alflo® rung joint means Twist- Proof® performance	Lightweight Products	24ft	225lb	Type II Duty Rating	Multi Section
<u>D1228-</u> <u>2</u>	Exclusive Alflo® rung joint means Twist- Proof® performance		28ft	225lb	Type II Duty Rating	Multi Section
<u>D1232-</u> <u>2</u>	Exclusive Alflo® rung joint means Twist- Proof® performance		32ft	225lb	Type II Duty Rating	Multi Section

<u>D1236-2</u>	Exclusive Alflo® rung joint means Twist-Proof® performance	36ft	225lb	Type II Duty Rating	Multi Section
<u>D1240-2</u>	Exclusive Alflo® rung joint means Twist-Proof® performance	40ft	225lb	Type II Duty Rating	Multi Section

★★★★★ 3.1 | 7 Reviews  
4 out of 7 (57%) reviewers recommend this product

<input type="text" value="Search topics and reviews"/>		<b>7</b> Reviews	<b>152</b> Questions	<b>152</b> Answers
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Reviews

Write a review

Rating Snapshot

Select a row below to filter reviews.

5 ★	<div></div>	2
4 ★	<div></div>	2
3 ★	<div></div>	0
2 ★	<div></div>	1
1 ★	<div></div>	2

Average Customer Ratings		
Overall	★★★★★	3.1
Durability	<div></div>	4.0
Features	<div></div>	4.0
Value	<div></div>	5.0

1–7 of 7 Reviews

Sort by: Most Recent ▾

≡

**Noneofyourbusiness**  
South Hadley, MA  
Review **1**  
Votes **5**

★★★★★ · 5 months ago

**Rung lock flipper improperly installed**

I bought this ladder from Lowe's in April 2019. I used the ladder only a few times to seasonally clear gutters. I did not notice the lock mechanism was not working properly until recently. One of the flippers

was installed incorrectly. It was located inside the rung lock, thus could not open and shut when the ladder was extended. I ordered a flipper replacement kit from Nall & Co. of San Francisco. The repair was extremely complicated. First, the incorrectly manufactured rung lock had to be removed, so I could drill and hacksaw out the rivet holding the flipper in place. Then, I had to install the replacement bolt while holding tension springs in place, a tricky and time-consuming task. Reinstallation of the rung lock was also difficult because of another tension spring in that part. Writing guidelines advise calling Werner customer service. Don't waste your time. I waited a long time for my call to be answered. The representative then hung up on me. A second call ended when I was told my call had timed out. The people at Nall & Co. were very helpful.

**Recommends this product** ☒ No

Originally posted on [D1200-2 Series Type II Aluminum D-Rung Extension Ladder](#)

Helpful? Yes · 5 No · 3 Report

**Dusty 1**

North Carolina

Review **1**

Votes **0**

★★★★★ · 5 months ago

**Do not buy**

This ladder is poorly designed feet are a joke and ratcheting supports for the extension part failed after 8 months of use

**Recommends this product** ☒ No

Helpful? Yes · 0 No · 1 Report

**DonLR**

Columbia, SC

Review **1**

Votes **7**

★★★★★ · 2 years ago

**Strong and very practical**

I bought this ladder today. In my first use, it was perfect for the job.

It is strong, steady, and safe.....no wobbling, and it is easy raise and lower the extension.

**Recommends this product** ☒ Yes

Originally posted on [16ft Type II Aluminum D-Rung Extension Ladder D1216-2](#)

Helpful? Yes · 7 No · 0 Report

**netrex**  
Boulder City NV  
Review **1**  
Votes **5**

★★★★★ · 2 years ago  
**Excellent product**  
  
This a very good product. It works like it should and is a good weight for me. I am 84 and don't have the lifting capability I had many years ago. The only complaint that when I tried to use the video the server said that the page could not be found. But I was able to obtain the answer by using the Question option.

**Recommends this product** ✓ Yes

Originally posted on [16ft Type II Aluminum D-Rung Extension Ladder D1216-2](#)

Helpful?   Yes · 5   No · 0   Report

**Ellen33**  
High Point, NC  
Review **1**  
Votes **6**

★★★★★ · 3 years ago  
**Poor design**  
  
I'm not exactly sure, but I'm sure it probably had to do with some kind of safety mandate, why the sliding part of the ladder was put on top instead of behind. As a 5'5" tall woman trying to get this ladder extended has almost injured me or broken out windows of house. I NEVER had a problem before & it really should not take two people to extend a ladder. If I had known it was like that, I never would have bought it.

**Recommends this product** ✗ No

Originally posted on [24ft Type II Aluminum D-Rung Extension Ladder D1224-2](#)

Helpful?   Yes · 6   No · 20   Report

**pulsartech**  
Hanover, Pa.  
Review **1**  
Votes **5**

★★★★★ · 3 years ago  
**Sturdy Construction**  
  
I recently purchased this ladder from my local Home Depot. I use this to access the attic of my home through an opening in the ceiling of a large closet. Fully extended and set at an angle, the ladder is supported at 9 ft. About 4 ft. extends into the attic. The ladder extends to 13 ft. total, which is perfect for my application. I am tall and weigh about 213 pounds. The load limit for this ladder is 225 pounds. It feels very rigid and sturdy under my weight. Mine extends and collapses smoothly. I have owned a Werner D6224-2 for 25 years, with no issues and I used Werner ladders at work for over 35 years.

Recommends this product ✓ Yes

Originally posted on [16ft Type II Aluminum D-Rung Extension Ladder D1216-2](#)

Helpful? Yes · 5 No · 1 Report

**Bill**  
Review **1**  
Votes **18**  
Age **55-65**  
Gender **Male**

★★★★★ · 6 years ago  
**Good, Light Ladder**

I needed an all purpose ladder for working around a two story home. As I'm getting older, I also needed it to be light. I'm 170 lbs, so I had good weight range for this ladder. The spring-loaded locks don't work smoothly, so keep an eye on those.

Recommends this product ✓ Yes

Originally posted on [28ft Type II Aluminum D-Rung Extension Ladder D1228-2](#)

Helpful? Yes · 18 No · 2 Report

🏠 Home Improvement/DIY

Durability

Features

Value

★★★★★ 3.1 | 7 Reviews

<div>Search questions and answers</div>	<div>🔍</div>	<div>7 Reviews</div>	<div>152 Questions</div>	<div>152 Answers</div>
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Questions

Ask a question

1–10 of 152 Questions

Sort by: ▼

**Bill05** · 13 days ago

**I need 2 springs for a Model D 1228-2 extension Ladder. Also, what is the cost?**

**1**  
answer

Originally posted on [28ft Type II Aluminum D-Rung Extension Ladder D1228-2](#)

Answer this Question

**Customer Care** · 12 days ago  
Please contact Customer Care at 888-523-3371.

Helpful? Yes · 0 No · 0 Report

**sribe** · 15 days ago

**1**  
answer



**Can I get a copy of the warranty for D1232-2?**

Answer this Question

**Customer Care** · 12 days ago

Werner Co. does not offer a written or implied warranty on its products. We do stand behind the quality and workmanship of our models. Issues of this nature would usually become evident within the first 6 to 12 months of ownership. Please give us a call with any potential warranty questions you may have.

Thank you for your inquiry.  
Werner Customer Care Team  
1-888-523-3371

Helpful?   Yes · 0   No · 0   Report

**Jakeb** · 18 days ago

**1**  
answer

**Hello, I have C1224 aluminum extension ladder 23 ft. My ladder doesn't seem to sit solid and I think I need a new foot replacement kit. Can you please assist with the correct replacement parts? The actual shoe dimension of existing shoes are 5.5x2**

Originally posted on [24ft Type II Aluminum D-Rung Extension Ladder D1224-2](#)

Answer this Question

**Customer Care** · 17 days ago

Please contact Customer Care at 888-523-3371.

Helpful?   Yes · 0   No · 0   Report

**plumsnee** · 2 months ago

**1**  
answer

**How do locks work?**

Originally posted on [16ft Type II Aluminum D-Rung Extension Ladder D1216-2](#)

Answer this Question

**Customer Care** · 2 months ago

With the rung locks.

Helpful?   Yes · 0   No · 2   Report

**yhx8** · 2 months ago

**1**

Can the 2 sections of the ladder be separated so that I only use 1 section for low reach?

answer

Originally posted on [24ft Type II Aluminum D-Rung Extension Ladder D1224-2](#)

Answer this Question

**Customer Care** · 2 months ago

Model D1224-2, does not separate, to be used as a single section.  
Do not separate.

Helpful?   Yes · 0   No · 0   Report

**76ElCamino** · 2 months ago

**1**

I have a ladder that the base is broken around the foot, is there a good way to fix this issue?

answer

Originally posted on [24ft Type II Aluminum D-Rung Extension Ladder D1224-2](#)

Answer this Question

**Customer Care** · 2 months ago

If the base is broken, you will need to take it out of service.  
Please go to the following link. Click on the Ladder Safety manul.  
You will find the ladder safety inspection form. Please do a  
thorough inspection of your ladder.  
<https://www.wernerco.com/us/support/literature>

Helpful?   Yes · 0   No · 0   Report

**Bimmerforlife** · 2 months ago

**1**

How do I purchase a replacement rope for my Werner D1232-2 ladder along with instructions how to replace.

answer

Answer this Question

**Customer Care** · 2 months ago

Please contact Customer Care at 888-523-3371.

Helpful?   Yes · 0   No · 0   Report

**Anonymous** · 2 months ago

**1**

I went to buy an older used 16' extension ladder. The seller said it was type 1 because the end caps are blue, but it appeared to be type 2 at best. When was Werner color coding started?

answer

Thanks, Jay

Originally posted on [16ft Type II Aluminum D-Rung Extension Ladder D1216-2](#)

Answer this Question

**Customer Care** · 2 months ago

Please contact Customer Care at 888-523-3371, to help identify your ladder.

Helpful?   Yes · 0   No · 0   Report

**Bill58** · 3 months ago

**My 28" extension ladder step lock springs have rusted away. How can I get replacements?  
Thanks**

**1**  
answer

Originally posted on [28ft Type II Aluminum D-Rung Extension Ladder D1228-2](#)

Answer this Question

**Customer Care** · 3 months ago

Please take it out of service. Please contact Customer Care at 888-523-3371.

Helpful?   Yes · 0   No · 0   Report

**Rickybye** · 3 months ago

**Hello, I’ve been watching for this ladder to be available at either my local homedepot or at anyone of the lowes within 100km. Do you know when these will be sent to the retailers... (retailers say they don’t know when it will be available again). Thanks**

**1**  
answer

Originally posted on [24ft Type II Aluminum D-Rung Extension Ladder D1224-2](#)

Answer this Question

**Customer Care** · 3 months ago

For availability of the ladder, please contact a local distributor in your area.

Helpful?   Yes · 0   No · 0   Report

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