

EFFIC is the leading brand in the renovation of real estate assets for energy efficiency improvement with the help of the Next Generation funds. A leadership built on our experience in the real estate sector, where we have managed more than 50,000 renovations in approximately 3,000 municipalities throughout Spain in the last 4 years. In Spain, we have the experience of Anticipa and Aliseda for the corporate management of the EFFIC project and collaboration agreements with leading companies that allow us to expand our client portfolio and facilitate their access to grants. As a reward for our management in 2022, we received recognition for the real estate project with the greatest ESG (Environmental Social Governance) impact for our significant contribution to improving energy efficiency in the real estate sector and this year, we were winners in the Europe PropTech Innovation Challenge 2023 as the best platform for efficient building renovation.

EFFIC offers a comprehensive diagnostic analysis of the building free of charge and proposes the renovation solution from the point of view of improving energy efficiency without abandoning other areas of improvement, in addition to providing support throughout the process. An individualized study is carried out in order to present in a personalized way the products and installations that the client needs in order to achieve a reduction in consumption and/or demand.

As part of our commitment to excellence and sustainability, EFFIC is guided by a Management System Policy that reflects our comprehensive approach to quality, environmental responsibility and continuous improvement. We strive to set and maintain high standards in all our operations, from planning to project execution.

In order to comply with the above, we have established an Integrated Quality and Energy Management System in accordance with the UNE-EN ISO 9001:2015 and UNE-EN ISO 50001:2018 standards, respectively, whose commitments are as follows:



CONTINUOUS IMPROVEMENT

Promote **continuous improvement** of the Management System for the improvement of quality and energy performance.



OBJECTIVES

Establish and review the **objectives** of the Management System, taking as a **reference** the commitments contained in this policy and ensuring the **provision of the resources**, including energy efficiency products and services, and information necessary to achieve them.



REQUIREMENT FULFILLMENT

Comply with all the applicable **legal and regulatory requirements**, as well as any other commitment we make in relation to the quality of the product or service provided and those related to energy efficiency, use and consumption.



CUSTOMER SATISFACTION

Promote the increase in **customer satisfaction** in relation to the products and services offered.



ENERGY EFFICIENCY

Support the procurement of **energy-efficient products and services** that contribute to improving our energy performance, as well as design activities considering the improvement of energy performance.

This Policy is communicated at all levels in EFFIC and is available to all the relevant stakeholders of our management system.

Madrid, February 8, 2024

General Management

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