

INDIVIDUAL ADVOCACY WORKER

PERSON SPECIFICATION

ESSENTIAL

- Have experience of working in a way that is directed by the interests, views and wishes of the people you are working with;
- Have a good understanding of Individual Advocacy and the SIAA principles and standards of Independent Advocacy;
- Have experience of working alongside people who use mental health services and have knowledge of the issues they face;
- Know how to involve people in decision-making about their care and treatment in a positive, effective and non-judgemental way;
- Have experience of working within agreed boundaries of confidentiality;
- Have experience of working independently and completing tasks to agreed timescales – being self motivated and able to use initiative appropriately;
- Have experience of recording information and communicating effectively with a range of people, both verbally and in writing;
- Have knowledge of the welfare benefit system and the processes for accessing different financial supports;
- IT skills: ability to use Microsoft Office computer packages, including Word and Outlook;
- Know how to recognise and address possible conflicts of interest that might arise;

DESIRABLE

- Have experience of working flexibly within a small team;
- Have a driving licence and use of a car.