



The DIXON COMMUNITY

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Job Description

Employer The Dixon Community
Glasgow South East Carers Centre
On behalf of the Glasgow City Carers Partnership

Job Title: Family Support Worker

Hours: 35 hours per week

Duration: This post is funded initially for 1 year.

Hours: 35 hours per week including evening and occasional weekend work

Background Information

Carer's (Scotland) Act 2016 relating to legal definition of a Young Carer and Statement of Intent. Young Carers "A Young Carer is a person under the age of 18 who provides or who intends to provide care for an adult or child needing care, except where the child needs care solely due to its age" Children and Young People Scotland Act 2014 relevant to Young carers and Named person Role.

Glasgow HSCP have worked together to re-shape carers services, making best use of available resources to provide carers equal access to the range of support services available through the Carers Pathway and have developed an integrated approach to supporting both Adult and Young Carers.

Social Work Carer Support Teams are located in each of the 3 areas of the city. These teams support those carers with greatest need and work in partnership with the Carers Centres at a local level to support carers along the caring pathway from the point of diagnosis and through crisis and emergencies.

Carer Centres' focus on prevention, building individual capacity in carers through outcome-based support planning and coordinating the range of services and supports available, reviewing the impact of these interventions on delivering and evidencing good outcomes for carers.

The Carers Centre provides support to carers living in the South East Area of Glasgow and provides information, emotional support, income maximisation, short breaks, training and a voice for carers. Carer Centres focus is on prevention, early intervention and building individual capacity through outcome-based support planning, coordinating a range of services and supports and reviewing the impact of these interventions on delivering and evidencing good outcomes for carers.

The Project is Funded by Glasgow City Council Social Work Services delivering supports to carers as a partner of the Glasgow City Carers Partnership.

The role:

The family support worker will co-ordinate and deliver a wide range of services to Carers which will enable them to manage their caring role and maintain their own health and wellbeing. This will include working in partnership with a range of statutory, voluntary and community organisations.

The successful candidates will deliver assessment and care planning techniques which include focussing on personal outcomes important to our service users, working with Carers to ensure that the changes and outcomes important to them in their lives, are at the centre of the services we provide.

Main tasks and responsibilities:

- To work closely with other service providers to ensure carers and their families are able to access services
- To provide the carers centre core services to carers
- To support carers by assisting them to access appropriate supports and services
- To raise awareness of carers and facilitate their involvement in all aspects of the project's development
- To maintain confidential and accurate records of contacts
- To develop, monitor and evaluate group work programmes
- To prepare reports as required by the Project Management
- To participate in all aspects of publicity for the project, contributing to promotions and events and raising awareness of the project and its services
- To undertake training as required
- To support publicity of the Project through oral and written presentations
- Any other tasks as designated by the line manager

Person specification:

	Essential	Desirable
An understanding of and commitment to the needs of carers	✓	
An awareness of legislation affecting families, children and young people	✓	
Experience of working in a person-centred approach assessing young carers needs under GIRFEC and using the SHANARRI outcomes	✓	
Excellent written and oral communication and presentation skills	✓	
Experience of team working with excellent communication skills	✓	
Good networking and partnership working skills	✓	
Ability to demonstrate initiative, develop and implement new ideas and organise/prioritise own workload	✓	
Experience of monitoring and evaluation		✓
Be able to work as part of a team and support equal opportunities	✓	
Knowledge and understanding of the principles, values, policy and practice of community care particularly in relation to unpaid carers		✓
Valid driving license		✓

We Keep Caring In the Community

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