**Children/Young Person Support Worker Job Description**

**Job Summary:**

* Provide an age appropriate quality service to children and young people who have experience of domestic abuse whilst adhering to meeting legal requirements and MDWA standards and policies.
* Promote the work of MDWA throughout the local and wider community.
* Work with a wide variety of children and young people who may have complex needs.
* Support the Team Leader and colleagues in achieving team and MDWA objectives and identifying areas for improvement.

**Key Responsibilities:**

**Services to Children and Young People**

* Provide emotional, practical support and information to children and young people who access C&YPS.
* Develop and deliver activities for children and young people in refuge and others who access the service.
* Undertake one to one and group work with children and young people as appropriate and as determined by a person centred needs assessment of both the family and the young person.
* Liaise and advocate on behalf of children and young people with external agencies. This may involve accompanying them to appointments.
* Assist with the development of an age appropriate service and information materials.
* Ensure appropriate access to health services for children and young people.
* Promote the rights of the children and young people at all times and act as an advocate as required.
* Keep up-to-date with changes in legislation and working practices and ensure Care Commission and SSSC registration requirements are met at all times.
* Prepare relevant reports in relation to children and young people for statutory and voluntary organisations when necessary.

**Skills & Qualifications**

**Essential:**

* SVQ Level 3 Childcare and Early Years
* Driving License and access to own vehicle
* Experience of working with children
* Good general standard of education

• Experience of providing one to one support and group support

* Experience of facilitating groups
* Ability to work under pressure
* I.T. skills
* Ability to produce reports
* Good written and verbal skills

**Desirable:**

* HNC in childcare and education
* Knowledge of the issues of abused children
* Knowledge of substance abuse and the effects on children/young people
* Proven skills in advocacy and liaison with other agencies, including confidence and ability to negotiate directly at all levels
* Active listening skills
* Ability to relate to woman and children in crisis
* Ability to raise children’s confidence and communicate this effectively