

COMMUNITY LINK WORKER

KNOWLEDGE AND EXPERIENCE

Essential

- 1 Extensive experience of working within community learning and development, social work, health, or related field
- 2 Experience in working with individuals with mental health issues
- 3 Knowledge and experience of working with people who are may be socially isolated and experiencing complex social and emotional circumstances
- 4 Successful working with partners, community groups and individuals to engage local communities
- 5 Successful building and maintenance of strong working relationships with a range of internal and external stakeholders.
- 6 Demonstrable strong understanding of challenges faced by those living in areas of deprivation and interest in health inequalities, health improvement and well-being and the impact that these may have on an individual's behaviour

Desirable

- 1 Recognised degree/diploma or equivalent in community learning and development, social work or health
- 2 Relevant qualification in topics such as health behaviour change; motivational interviewing
- 3 Experience of working with or within primary care
- 4 Experience of partnership work across the sectors
- 5 Networking and liaison with representatives from public, private, and voluntary sectors.
- 6 Experience in carrying out regular monitoring and evaluation to track outcomes and review practice

SKILLS, ATTRIBUTES AND VALUES

Essential

- 1 Positive outlook, self-motivated and, flexible and ability to work as part of a team.
- 2 Excellent interpersonal, verbal and written communication skills.
- 3 Ability to work alongside individuals to prepare a clear, concise and person- centred action plans which others can follow to enable support to be provided.
- 4 Strong understanding of the specific needs of student populations
- 5 Project planning, organisational and time management skills.
- 6 IT literate and experienced with Microsoft Office packages, including the use of databases
- 7 Excellent understanding of the importance of confidentiality and appropriate information sharing and the ability to respect this in practice in relation to people supported and colleagues
- 8 Ability to take responsibility for own workload, plan, and complete tasks without supervision, prioritise and manage time effectively.
- 9 Ability to listen, motivate and support individuals in a compassionate and empathetic manner.
- 10 Commitment to professional standards and quality with high level of discretion and confidentiality.
- 11 An understanding of and commitment to equal opportunities and to the aims and principles of the organisation.
- 12 Commitment to own self-care & wellbeing, & personal & professional development.

Desirable

- 13 A full driving licence and access to a vehicle would be beneficial