

JOB DESCRIPTION

Role	Country Co-ordinator
Reports to	International Programmes Director
Location	Isle of Coll
Contract type	Fixed-term 12 months; Full-time
Salary	£23,000 pa
Benefits	30 days' annual leave (inc public holidays), plus 6 days at Christmas & New Year Subsidised housing

Purpose of the role

As part of the International Programmes team, you are responsible for the day-to-day running of a number of designated country programmes. You will provide guidance and support to Volunteers in the run-up to and during their long-term international placement. You will liaise with nominated international representatives and act as the first point of contact in the UK for Volunteers and their parents.

Summary of main responsibilities

- Provide support and guidance to a cohort of Volunteers in the lead-up to and during their long-term international placement, developing relationships with Volunteers and their parents/guardians
- Develop and maintain strong working relationships with international representatives and project hosts in each country of responsibility
- Respond to any international emergency or other problems as and when they arise and consult with the appropriate senior officer whilst doing so
- Undertake international travel as required
- Assist with sourcing and visiting potential new projects
- Responsible for pre- and post-departure administration, including visa applications
- Participate in the selection of Volunteers and contribute to the decision-making process regarding the placing and pairing of Volunteers
- Update and deliver training courses to Volunteers prior to their departure overseas
- Administration and delivery of sessions during post-assignment Debriefing
- Administrative tasks associated with all of the above
- Within the job holder's skills and abilities, support the International Programmes Director and CEO as required in other tasks or activities which contribute to the achievement of Project Trust's objectives and its development.

PERSON SPECIFICATION

Essential

- Excellent customer service skills, with a commitment to providing an outstanding service to Volunteers and third parties
- Excellent planning and organisational skills, with the ability to prioritise workload
- Ability to work autonomously on own initiative both reactively and pro-actively as well as part of a multi-disciplinary team
- Excellent interpersonal and communication skills, written and verbal, and ability to communicate with a range of audiences
- Good judgement and decision-making skills with the ability to work under pressure
- Working knowledge of Microsoft packages and a variety of social media platforms
- Ability to travel within the UK and overseas
- Willingness to undertake work outside standard office hours
- A full clean driving licence
- The right to work in the UK

Desirable

- Experience of working and/or living in an overseas environment
- Experience in delivering presentations to a range of stakeholders
- Recognised mental health and/or counselling qualification, or demonstrable equivalent experience
- Recognised education qualification, or demonstrable equivalent experience
- Experience of working with and developing young people
- Knowledge and understanding of the voluntary and charitable sector
- Experience of running small projects
- Foreign language skills

Conditions of Service

The appointment will be made subject to Project Trust's detailed terms and conditions of employment. Candidates should be aware that:

- This is a fixed-term post for 12 months
- The post holder will be required to obtain an enhanced Disclosure Scotland check (PVG)
- Any offer of appointment will be made subject to the receipt of satisfactory references

To apply

Please send a tailored CV and letter of application, explaining how your skills, expertise and qualities make you an excellent fit for this role, to jil.mcmeekin@projecttrust.org.uk no later than 12 December 2021. Please put the title of the role into the email subject field.

First round interviews will take place (remotely) on 16 and 17 December 2021. A second stage interview may be required. The preferred start date is early January 2022.

Closing date for applications is 12 December 2021.

Project Trust recognises the positive value of diversity and we welcome applications from people of all backgrounds.