



Scran Café Manager

This is not your average café manager role! This is an exciting opportunity to shape our flagship NHS employability café and to support young people to thrive in a catering environment. Working as an essential part of our dedicated team, the successful candidate will be at the heart of our dynamic and growing wee charity, supporting programmes with outcomes in youth employability, community food provision and food education.

We are looking for an exceptional candidate who chimes with our values and is a proactive all-rounder; a true catering professional with a passion for getting the best from young people.

The successful candidate will be ready to inspire and be inspired by young people. Working with placements on our employability programme will be part of the fabric of the job, supporting many in what might be their first professional environment, so patience and a non-judgemental approach are essentials.

To apply please send a CV and a short covering letter to will@scranacademy.com

We are not setting a deadline for this role and will be reviewing candidates on an ongoing basis throughout January 2022, so get your application in early for the best chance.



The Role

Title: Café Manager

Responsible to: Catering Manager

Hours: 37.5 hours pw, Mon-Fri 8am-4pm

Salary: £20,000-£24,000

Benefits: 25 days holiday (plus bank hols), employer pension contributions, regular shift pattern.

Duration: Permanent

Location: Comely Bank Training Centre, 13 Crewe Road South

The Organisation

Scran Academy exists to help every young person, regardless of background or barrier, thrive in education, work, and wider life. We help young people build self-empowerment, confidence, and professional skills by involving them deeply in our food enterprises.

Our café, based at the NHS Comely Bank Training Centre, and serving a predominantly in-house clientele, is one of these enterprises. We need someone to ensure its smooth day-to-day running and support young people to gain skills and confidence through working there. The sales of the café enable us to achieve our core objectives and support our young people, so a keen business sense is essential.

We need someone who :

- Is a dab hand at the preparation of excellent food and drink
- Instinctively keeps an immaculate Cooksafe environment
- Has experience of cash handling and placing supplier orders
- Naturally provides superb service to customers
- Has a passion for supporting young people with a variety of presenting needs
- Wants to help a growing charity achieve its outcomes.

Perks include

- Regular shift pattern
- Competitive salary
- Generous holiday allowance
- Being part of a dynamic, friendly team in a supportive work environment



Job Description

This is an exciting role, with elements of food preparation and youth work, around a core of excellent customer service and relationship building.

Working directly with the catering manager, the Scran Café Manager will be accountable for the smooth and financially successful running of our café at the NHS Comely Bank Training Centre.

Main Responsibilities

- **Lead the social and commercial impact of the café**
 - Provide an outstanding food and drink offer for frontline NHS staff
 - Connect to customers, providing service that makes them want to come back
 - Support the function of the café as a community hub
 - Help create, develop and communicate the potential of the café
 - Keep an exceptional standard of cleanliness
 - Monitor and maintain a HACCP based food management system and cooksafe house rules
 - Meet sales targets and stick to budgets
 - Place orders and work with suppliers
- **Support food production and delivery across the organisation**
 - Alongside the catering team coordinate and support in food production for our food truck the Scran Van
 - Support in commercial outside catering work, including menu development and costing
 - Support in occasional food provision for young people's events and trips
- **Support the delivery of vocational education for Scran Academy's young people**
 - Provide a confidence-building, inspiring environment for young people
 - Alongside the youth work team and young people, support development and design of education and employability programmes for young people
 - Alongside the youth work team, provide empowering food training sessions for young people
- **Support the delivery of the Scransitions employability scheme**
 - Coordinate with the youth work team to create meaningful positive work experience placements in the cafe
 - Support young people who transition from the Academy to the Van, the Café and into professional environments



- **Develop relationships with our NHS partners**
 - Be a go-to for any immediate operational details on site at the café
 - Identify opportunities to maximise mutual benefit in the partnership, and work with colleagues to implement these
 - Contribute to events and community outreach schemes through the café
- **Participate as part of the wider Scran staff team by:**
 - Engage in regular and ad-hoc meetings with the Scran Academy team
 - Undertake any necessary training and development.
 - Carry out all duties in accordance with Scran policies and procedures.
 - Any other duties appropriate to the role as agreed with line manager.
 - Uphold the values and ethos of the organisation.

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