



Young Carers Project

Job Description

Post Title	Young Carer Support Worker
Responsible to	Young Carers Co-ordinator
Duration of Contract	Fixed term for 12 Months (Maternity Cover)
Hours of Work	35 hours per week
Times of Work	Variable According to need, including evenings and weekends
Salary	£20,680
Location	Y sort it Main Office and Throughout West Dunbartonshire

Job Outline

Y sort it Young Carers Service supports young carers/ young adult carers aged between 10-18 years across West Dunbartonshire. The role of the Youth Support Workers will be to support young carers in making informed choices around issues that are important to them, through one to one, group work sessions & respite.

You will be offering assessments, developing support plans, providing advice and information, training and peer support to help young carers/young adult carers with their caring role.

Young carers are supported through a range of measures to alleviate the caring role and your role will be to work closely with schools, partner agencies and family members to ensure they are able to be a young person first and foremost.

The post holder should be flexible as the actual times of work will involve working, evenings, school holidays and weekends. The post holder should be flexible as the actual times of work may change to respond to the demands of the work of the Young Carers Service including overnight stays for respite.

Main Duties

- Develop and deliver quality support services for young carers through a variety of approaches including group activities, 1-2-1 targeted support and respite opportunities
- Provide support for young people on a one to one basis and support them in making informed choices around issues relating to their caring role and as a young person.
- Undertake need assessments and care planning techniques which include focussing on personal outcomes important to Young Carers and their families.
- Advocate on behalf of young people on a range of issues responding to individual needs.
- Develop and deliver issue-based group work and training for young carers around a range of key issues according to need.
- Liaise with partner agency staff for the purposes of seamless referral of young carers as appropriate.

- Engage with partner agency staff in the delivery of services.
- Ensure support for carers is reviewed ensuring ongoing provision of information and contact so changes in need are identified and the most appropriate support offered
- Identify where group support, including youth clubs, workshops, training and learning, will address carers' needs, and plan and deliver such support, working as appropriate with colleagues and volunteers to maximise outcomes for carers
- Carry out development work and delivery of further information and support based projects for young carers throughout West Dunbartonshire as identified by Y sort it according to the needs of young people.
- Ensure support for carers is reviewed ensuring ongoing provision of information and contact so changes in need are identified and the most appropriate support offered
- Identify where group support, including youth clubs, workshops, training and learning, will address carers' needs, and plan and deliver such support, working as appropriate with colleagues and volunteers to maximise outcomes for carers
- Work with schools (inc primary, secondary,) to identify and support Young Carers; this may include developing, planning and delivering assemblies, attending school events to raise awareness of young carers with pupils and teaching staff, working with/supporting young carers; identifying link workers to help raise awareness of young carers in schools; encouraging schools to share good practices and experiences.
- Deliver a range of workshops and school/college drop ins and training; this may include sibling and carers workshops, peer mentor training as well as specific training identified.
- In collaboration with colleagues, develop and maintain a schedule of awareness and or promotion initiatives for young carers
- Work with colleagues and the young carers' team to identify areas of unmet need, develop ideas and contribute to plans and funding options to address need.
- Keep up to date with changes in legislation and local services which may affect the lives of carers and/or impact our service
- Ensure expenditure is maintained within budgetary constraints
- Support outreach and awareness raising work, for example in Carers Week

Administration

- Organise and manage your workload in an effective and efficient manner.
- Provide quality feedback, both written and oral, on your work as required by your line manager.
- Keep orderly and confidential records of all work completed and ongoing for individual carers.
- Keep up to date records of your work as directed by your line manager.
- Produce information, data and analysis for quarterly and annual reports
- Collect data and monitor and evaluate activities to ensure outcomes are achieved and documented for young carers
- Ensure availability diaries and timesheets for your own work, are submitted weekly by the appropriate deadlines.

Training and Development

- Engage in team meetings, focus groups and monitoring and evaluation meetings for efficient running of the organisation and its services.
- Engage in support and supervision and annual appraisal with your line manager.
- Undertake appropriate training as directed by your line manager.

Other Duties

- Keep appropriate records in line with Y sort its policies and procedures if handling cash and authorised expenditure.
- Ensure self compliance with Y sort its policies and procedures including, but not exclusively, Code of Conduct for Employees, Health & Safety, Confidentiality, and Child Protection.
- Co-operate with the introduction of new procedures and/or new equipment/technology.
- The duties of the post may change from time to time without altering the general character or responsibilities entailed.