



Field: Sensory Loss	Job Title: Statutory Services Manager	Grade: SCP 50 to 54
Criteria	Essential	Desirable
Qualifications	Relevant Social Work Qualification (Degree/Dip SW, CSS, CQSW)	Recognised social care qualification in management, e.g. SVQ 4/Registered Managers Award, etc.
Experience	<p>Minimum two years in a senior position.</p> <p>Proven knowledge and practice of current social work procedures and legislation.</p> <p>Demonstrates sound judgment when taking decisions.</p>	<p>Experience of working with people who have a sensory loss.</p> <p>Knowledge of needs of people who have a sensory loss.</p> <p>Experience of working within the third sector.</p>
Special Skills	<p>Ability to work independently, be part of a team and lead a team.</p> <p>Ability to manage staff and resources.</p> <p>Able to advise, support and equip colleagues to develop their professional practise and achieve their potential.</p> <p>Must be able to work in a multidisciplinary environment.</p> <p>Good ICT skills and experience of using Windows applications.</p> <p>BSL skills or a willingness to undertake training in BSL.</p>	<p>Knowledge of the range of specialist aids and equipment available to people with a sensory loss.</p> <p>Effective presentation skills.</p> <p>Negotiating and persuasive communication skills.</p> <p>Ability to think strategically and evaluate.</p>

	<p>Ability to communicate effectively with staff, service users, carers, volunteers and outside agencies.</p> <p>Ability to prepare and present reports internally and externally.</p>	
Personal Qualities	<p>Commitment to staff development and training.</p> <p>Commitment to personal development and training.</p> <p>Ability to manage constant and often conflicting demands.</p> <p>Ability to be flexible and prioritise the needs of the service.</p> <p>Be an independent traveller.</p>	