**PERSON SPECIFICATION - POST OF HOUSING ASSISTANT NIGHTS**

**CRITERIA ESSENTIAL DESIRABLE**

Qualifications/Education Sound literacy & numeracy skills SVQ 2

First Aid certificate

Knowledge General Maintenance Expectations of residential work Issues facing homeless people

An awareness of addiction and mental health issues

Experience Team working Working in a residential setting

Working with challenging behaviour Working with homeless/vulnerable people

Working anti-social hours

Skills/Abilities Effective written and verbal communication

Appropriate assertiveness

Ability to work under pressure

Ability to interact with people in an appropriate and positive way

Personal Qualities Calm friendly personality

Energy, enthusiasm, self motivation

Empathy and patience

Personal Circumstances Ability to work nights & weekends