



Electrical Repair Technician

Full time. Salary £22,000

Deadline 5pm, 8th July 2022

Job description

Remade Network is a social enterprise training and campaigning for reuse and repair. We believe in a community-led approach to building a repair economy in Scotland which challenges consumerism, creates local jobs and builds markets in repair education.

This is an essential practical role that involves repairing small household electrical goods from lamps, kettles and toasters to hoovers and audio equipment. You should have a good understanding of how household devices are engineered and a willingness to learn on the job.

You will work across our projects carrying out repairs of our customer items and refurbishments of electrical devices with a view to putting them back into circulation. This role also involves serving customers, keeping excellent records, and working across all areas of the business operations. Some training will be available.

Deadline: 5pm 8th July 2022, shortlisted candidates will be informed by 5pm Monday 11th July, with interviews on Thursday 14th July, ideally in person (socially distanced) or if not over zoom.

Hours of work - 30 hours per week over four day

Annual Salary- £22,000

NB. If we do not fill this role by this date we may extend these deadlines.

Key Tasks

- Carrying out the repair and refurbishment of household electrical items (e.g. lamps, toasters, hair straighteners, record players etc.)
- Diagnosis of electrical equipment, wiring, fixtures and other components to identify any hazards or issues.
- Troubleshooting problems and researching technical solutions
- Sourcing parts
- Explaining technical hardware and software repairs to customers in plain English
- Logging repair status' via our repair management software
- Experience adhering to strict H&S procedures
- Keeping excellent records
- Responding to customer enquiries

Remade Network - Campaigning for repair and reuse

www.remade.network



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Key Competencies

- Highly organised, efficient and adaptable individual
- Great teamwork
- Excellent interpersonal and communication skills
- Able to support and encourage others
- Strong problem solving and research skills
- Can-do attitude
- Strong commitment to Remade Network's ethos and values

Required experience

- Experience in an organisation (paid or voluntary) which demonstrates excellent communication and team-working skill
- Competence in undertaking tech and electrical repairs
- At least two years' experience in a technical role
- Experience with electrical repairs

Desired experience

- Experience in a teaching environment
- Experience with current Health and Safety Legislation
- Electrical qualifications
- 2 years' experience in a retail or customer-facing environment

Application process

Please apply by emailing hello@remade.network with a CV and max 2-page cover letter with the subject title 'Electrical Repair technician' setting out how you meet the job criteria and including two references (please indicate if you are happy for us to contact them before the interview).

We regret we cannot enter into a discussion about the role prior to application or provide feedback to unsuccessful candidates.

Place of work: Glasgow City Centre and Govanhill

Remade Network SC614047