

Job Description

JOB TITLE:	REPORTS TO:
Treatment Practitioner	Team Leader / Service Manager
Accountable to:	TEAM:
Service Manager / Head of Clinical Services	Clinical and Community Services

JOB PURPOSE:

The post holder will deliver a range of face to face (as required), telephone and online interventions to support people affected by gambling harms at all stages of their treatment and recovery journey, including in a range of community based and custodial settings (as required).

The post holder will deliver individual and group interventions, and work effectively with service users, carers, professionals and community-based services to deliver comprehensive packages of support.

The post holder will ensure that psychosocial, and recovery support interventions are delivered as part of cohesive recovery plan and work collaboratively with external and partner organisations to achieve positive outcomes for service users.

The postholder will be required to work evenings and/or weekends.

KEY DUTIES AND RESPONSIBILITIES

Responsibilities

- Provide advice and information to problem gamblers and affected others
- Undertake screening, triage and comprehensive assessments of needs with individuals, families and couples
- Provide recovery oriented brief, extended brief, and longer-term structured psychosocial interventions to problem gamblers and affected others using motivational interviewing and cognitive behavioural approaches
- Facilitate group-based programmes
- Deliver interventions within a custodial setting to individuals impacted by gambling (as required)
- Provide case management and ensure integrated pathways
- Develop care plans and ensure these are implemented and reviewed with clients, and outcomes monitored
- Signpost and refer individuals for appropriate wraparound support
- Liaise with external agencies, professionals and groups
- Participate in service promotion and information activities events
- Work effectively and positively as a team member
- Ensure that all safeguarding issues, including child protection and protection of adults at risk, are dealt
 with in accordance with GamCare policies and procedures, and local and national statutory
 requirements

Information Management

- Ensure clinical records (paper-based and electronic) are updated routinely
- Keep timely, accurate records and the necessary data for reporting and evaluation purposes.



- Provide statistical information and engage in clinical audits and service evaluations
- Provide written reports

General

- Engage with opportunities for continuous personal and professional development, including supervision, training, and appraisal processes.
- Proactively contribute to service development, through service wide and team specific meetings
- Work flexibly to support service delivery, which may include weekends and evenings.
- Travel to service locations, and occasionally to other locations (as required)
- Work in accordance with the values, aims and objectives of GamCare

To Be Noted

This is not an exhaustive list of duties and responsibilities; the post holder may be required to undertake other duties which fall within the grade of the job, in discussion with the Team Leader and/or Service Manager.

- This job description will be reviewed regularly in the light of changing service requirements. Any changes will be discussed with the post holder.
- The post holder is expected to comply with all relevant policies, procedures and guidelines, including those relating to Equal Opportunities, Health and Safety and Confidentiality of Information, clinical governance and research governance

We encourage applications from candidates who have lived experience gambling related harm (either their own or as an affected other); candidates with lived experience should have a minimum of 12 months sustained recovery.



Person Specification Treatment Practitioner

Essential

Qualifications

a) Professional qualification in Health, Social Care, Psychology, Youth or Community Care, e.g. NVQ Level 3 or above or Diploma in Mental Health Nursing, Addiction Studies

Or

b) Demonstrable experience of working in the field of health or social care with a commitment to complete NVQ level 3 Health and Social Care.

Knowledge / Experience

- Knowledge of gambling harms and the recovery agenda
- Experience of assessment and individual client case work
- Experience of liaison and joint working with health professionals, and voluntary and statutory agencies
- Understanding of the principles governing data protection, confidentiality and information sharing
- · Knowledge of and commitment to equal opportunities and anti-discriminatory practice

Skills/Abilities

- Strong competence in emotional intelligence
- Excellent communication skills in writing, face to face, online or on the telephone, with people from a wide range of social and cultural backgrounds
- Strong ability to prioritise own self-care and wellbeing in the workplace
- Ability to work positively and productively as part of a team
- Excellent time management, planning and organisational skills including the ability to manage competing priorities
- Ability to maintain clear and consistent boundaries with clients
- Ability to write client records, reports and fulfil data requirements
- Strong IT skills including Microsoft packages and video conferencing software
- · Ability to work on own initiative
- Self-confidence and ability to display appropriate level of self-assurance
- Resilience, adaptability, and flexibility in approach
- Ability to work flexibly to meet the needs of the service and travel as required

Desirable

- Experience of individual client work with people affected by gambling related harm or other addictions
- Experience of delivering psychosocial interventions, specifically cognitive behavioural approaches, and motivational interviewing.