Outline of a job description

|  |  |
| --- | --- |
| **Job title** | **Link Worker (Drug and Alcohol)** |
| Organisation | Street Fit Scotland |
| Main purposes of job  1.  2.  3. | * Provide 1-1 and group support to SFS participants in of managing drug users * Develop outreach and partnership working to increase the reach of our project * Develop support resources and innovative approaches to working |
| Key tasks  1.  2.  3.  4.  5.  6.  7. | * Deliver emotional and practical support to a case load of participants, managing caseloads effectively * Accompany participants to SFS sessions engage in sessions where spaces allow * Manage SFS referrals * Make referrals and support people to access other relevant services and partner agencies * Carry out robust evaluation of services * Attend partnership meetings and other service development opportunities * Teamwork |
| Key Outcomes | We seek to achieve the following outcomes across all our work for people affected by homelessness:  Less likely to become or re-enter homelessness  Have improved mental health and wellbeing  Have improved physical health and wellbeing  Reduce social isolation/loneliness  Have increased confidence and more control of their lives  Participants are involved in designing the  services that support them  Are less likely to start or increase drug use  For participants struggling with drug and alcohol use we aim to measure and ensure:  Participants develop healthier and safer coping skills |
| Responsible for staff/equipment | All SFS equipment, including, staff computers, desks communal spaces  Ensure that the community Base/office is a clean tidy and welcoming workplace  Sanitise pads and gloves, any other equipment after sessions  Wear PPE when required |
| Reporting to- | Michelle Reilly  CEO |

**Person Specification**

*Skills*

*Essential*

* Building equal and positive relationships with people
* Good personal computer skills and the ability to use technology

efficiently to maintain and update records

* Good timekeeping, diary, and record management
* Ability to take initiative and work independently
* Good communication skills- written and oral

*Desirable*

* *Full clean driver’s licence*

*Knowledge*

*Essential*

* Knowledge and understanding of the issues affecting participants at SFS
* Knowledge of safe practice in supporting people managing addictions, dependencies and coping mechanisms
* Knowledge of Street Fit Scotland and our approach to supporting people
* Knowledge of Child and Adult protection processes and how to recognise and action concerns

*Experience*

*Essential*

* Experience of working with vulnerable people, e.g., people who are
* Experiencing or affected by homelessness or at risk this.
* Experience of working with people with complex needs, e.g.
* Drug and alcohol dependencies, mental health, trauma
* Experience of supporting people to develop independent living skills
* Experience of developing and utilising robust evaluation tools
* Lone working

*Values*

*Essential*

* Empathy - listen to and understand an individual’s needs and

circumstances

* Treat everyone at SFS with dignity respect and kindness
* Take a non-judgemental approach
* A commitment to anti-discriminatory practice