

## Job Description and Person Specification

<b>Job Title:</b>	Residential Health Improvement Worker
<b>Hours of work:</b>	Full time (37.5 hours per week)
<b>Salary:</b>	£26,931
<b>Holidays:</b>	36 days, including public holidays
<b>Location:</b>	Waverley Care Milestone, Edinburgh
<b>Reports to:</b>	Residential Health Improvement Manager

### About Waverley Care

At Waverley Care, we take a positive approach to HIV, Hepatitis C and Sexual Health. We work closely with communities, starting conversations about these issues, encouraging people to access testing and empowering them to make choices that improve their health and wellbeing.

Everything we do is guided by the experiences of the people we work with. By sharing these experiences, along with information people can trust, we want to challenge the stigma associated with HIV, hepatitis C and sexual health, and address the broader inequalities that our communities face.

Our vision is for a Scotland where no-one faces HIV or hepatitis C alone. Where it is simple to find out your status and access the support you need. Where stigma no longer exists, and open conversations about HIV, hepatitis C and sexual health are the norm. We will achieve this through our prevention, support and influencing work.

Waverley Care is at an important moment in our history as we work to get to zero HIV transmissions by 2030 – there is much work to be done, but as an organisation we are driven to create lasting change for everyone in Scotland living with, or at risk of HIV.

You can find out more about the work we do at our websites:

- [www.waverleycare.org](http://www.waverleycare.org)
- [www.s-x.scot](http://www.s-x.scot)
- [www.wavehighland.com](http://www.wavehighland.com)

### About the Service

Waverley Care Milestone Intermediate Care Unit (MICU) is a 10 bedded step down service providing residential support to people who are vulnerable, homeless and living with, or at risk of developing a Blood Borne Virus (BBV). The MICU service is managed by Waverley Care and is delivered in partnership with NHS, Health and Social Care Partnership and the Cyrenians Hospital Inreach Team.

### About the post

The post holder will:

- Work alongside the residential care team and wider Milestone team to ensure that the Milestone environment is a safe and welcoming one for service users, visitors, staff and volunteers.

- Ensure all systems, procedures and service delivery are compliant with Care Inspectorate requirements and Waverley Care practices and policies.
- Actively participate in the development and delivery of the residential service in line with the strategic direction of MICU and the organisational Strategic Plan.
- Build strong, resilient relationships with partner organisations to work together to improve the health outcomes of our service users.
- Actively promote Waverley Care as an organisation and as a brand ensuring that key messages are communicated and promoted successfully to all stakeholders.

### **About the person**

- A demonstrable interest in, and passion for, improving the lives of the people we support
- Excellent interpersonal skills and the ability to develop positive relationships with a range of stakeholders
- A reflective practitioner with an awareness of own limitations and boundaries

### **Main duties and responsibilities:**

1. Participate in joint community assessments along with partner organisations to assess and identify needs and prioritise referrals.
2. Work with service users to create a personal plan with identified outcomes and carry out regular reviews of these plans.
3. Complete initial assessments and impact assessments in order to gather qualitative and quantitative data for reporting purposes.
4. Support service users to attend case discussions, review meetings and other appointments.
5. Provide support to adhere to new and re-started medication regimes and ensure prescriptions are accurate and collected when required.
6. Support service users to identify their dietary requirements and maintain a healthy diet in accordance with the service users' personal plans and choices.
7. Participate in creating, delivering and reviewing a variety of activities and events by facilitating groups and encouraging attendance, participation and feedback.
8. Provide 1:1 emotional support to service users to assist them to identify and overcome barriers to improving their health and wellbeing.
9. Engage with service users in order to build relationships, confidence, self-esteem and co-operation.
10. Support people who are in distress or crisis and work alongside partners to ensure a consistent approach.
11. Maintain excellent standards of care and support which meet regulatory requirements such as SSSC and Care Inspectorate
12. Record accurate data to evaluate service delivery and evidence effectiveness of service delivery
13. Ensure cost-effective use of resources
14. Participate in a system of support and supervision and to adhere to all Waverley Care policies and practice guidelines.

## Person Specification – Residential Health Improvement Worker

<b>Skills and Experience</b>	
<b>Essential</b>	<b>Desirable</b>
<p>SVQ3 or equivalent qualification in social care that complies with SSSC requirements regarding Registration</p> <p>Ability to register with SSSC</p> <p>Experience of providing support to vulnerable groups or individuals</p> <p>Ability to work in partnership with a range of stakeholders</p> <p>Excellent interpersonal and communications skills – written and verbal</p> <p>Strong problem-solving and decision making skills</p>	<p>Current clean driving licence</p> <p>Understanding of sexual health and blood borne viruses</p> <p>An understanding of trauma informed practice</p> <p>Knowledge of the issues affecting people with problem drug and/or alcohol use.</p> <p>Experience of working with referring partners, i.e. GPs, CPNs.</p> <p>Knowledge of the issues affecting people living with a blood borne virus (BBV).</p>
<b>Values and Behaviours</b>	
<b>Essential</b>	<b>Desirable</b>
<p>Able to take a pro-active, creative and solution focused approach</p> <p>Ability to motivate self and be a positive influence within the care team</p> <p>Self-aware, courteous and respectful of service users and colleagues</p> <p>Able to take a high level of personal responsibility and accountable for decision making</p>	