



Royal College of
General Practitioners



Candidate BRIEFING PACK





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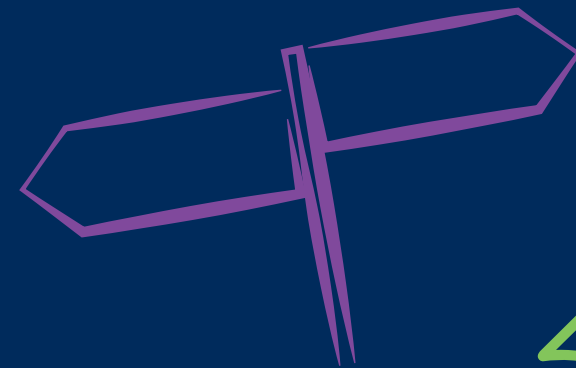
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Valerie Vaughan-Dick MBE

Chief Operating Officer



Welcome

My name is Valerie Vaughan-Dick MBE, Chief Operating Officer of RCGP – the largest medical royal college in the UK with over 54,000 members. The College was founded in 1952, four years after the start of the NHS.

The College has a talented workforce of over 250 people who work to support our GP members in maintaining the highest standards of patient care. Every year, we help around 2,000 new GPs join the NHS. We are the voice of GPs on education, training, research, and clinical standards.

We keep our staff team motivated and inspired by valuing and rewarding the contribution they make, and by supporting everyone to develop to their fullest potential. We offer a wide range of benefits for working with us and invest in our people's learning and development. We recognise and promote the value of a diverse, dynamic and inclusive workforce.

Every team at the College contributes to the delivery of our Strategic Plan 2020-2023 – 'Putting members at the

heart of everything we do' which sets out what the College is going to do over the next three years to make rapid progress in translating that vision into reality and delivering tangible improvements to the working lives of frontline GPs.

We work well together to deliver exceptional work and have won many awards over the years that we are extremely proud of.

We encourage and inspire each other to make a difference for the people we support.

I'm very pleased that you are interested in joining the College and becoming part of our hardworking, talented, and vibrant workforce who help to make a difference to patients' lives every day.

We very much look forward to receiving your application.

Valerie





Mark Thomas

Executive
Director of
Policy and
Engagement



Welcome

I am really pleased that you have taken the time to find out about a role within my directorate.

We offer a range of exciting opportunities for people who are passionate about making a difference, at one of the most respected and influential healthcare bodies in the UK.

Through our work, we support GPs to deliver better care to their patients and once appointed you will have the opportunity to become part of a talented and committed team.

My directorate leads on shaping government and NHS policy on healthcare issues across the UK, promotes research and innovation, and communicates on behalf of GPs to the media, politicians and the public.

We also support the College to engage with members, staff and external stakeholders, through our digital engagement team, and locally and within the devolved nations, through our faculty network and Devolved Councils.

My teams include Devolved Nations, English Faculties, PR and Corporate Communications and Policy, Research and Campaigns.

I look forward to receiving your application.

Mark



About Us

Founded in 1952, the RCGP is the professional membership body for family doctors across the UK and abroad. With over 54,000 members, the College is the largest of the medical royal colleges by membership.



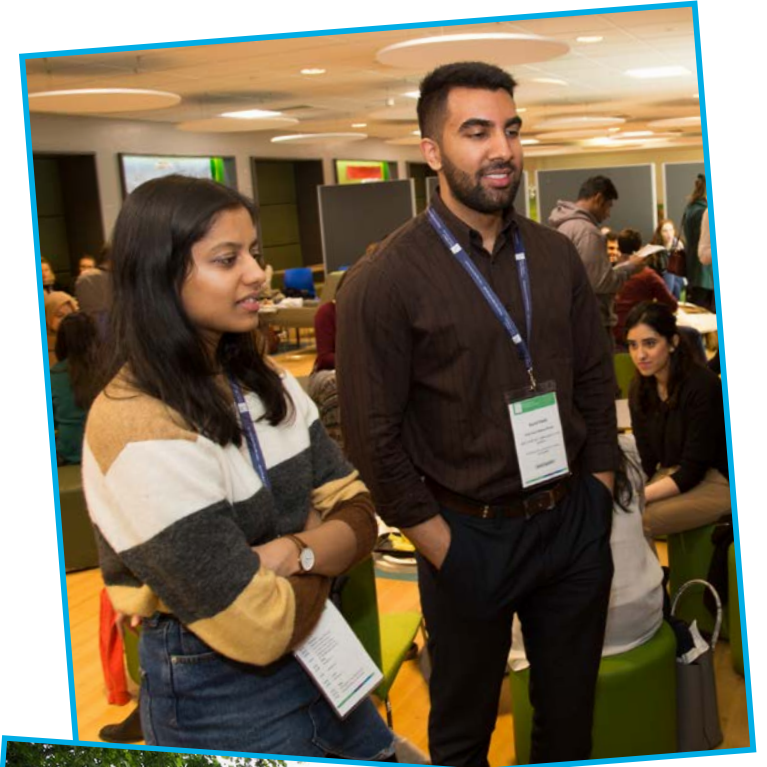
What we do

Our purpose is to promote the best possible quality of health and healthcare by:

- setting the highest standards for general practice
- ensuring GPs have the best possible training
- supporting GPs throughout their professional lives to deliver the best possible service
- leading the profession and demonstrating the value of general practice
- developing general practice as the foundation of effective and sustainable primary care worldwide
- using resources efficiently to support our members and develop the College sustainably.

Based in our prestigious offices at 30 Euston Square London NW1, the College also has a network of faculties serving members locally and a devolved council in each of the nations of the UK.

Further information about the College can be found on our [website](#).





Organisational structure

The College Leadership Team comprises the UK Officers, Chairs of Devolved Councils, Chair of Trustees, and members of the Executive Management Team (EMT) – led by the Chief Operating Officer and responsible for the strategic management of the College.

The Executive Management Team

Chief Operating Officer

Valerie Vaughan-Dick MBE

Executive Director

Policy and Engagement – Mark Thomas

Executive Director

Professional Training & Standards – Fiona Erasmus

Executive Director

Membership, Development & Education – Ben Clacy

Executive Director

Planning and Resources – Harriet Jones





Council

Our Council is an elected body of leading GPs from across the UK. It is led by Professor Martin Marshall, who as Chair of Council is the College's principal spokesperson. There are 18 nationally elected council members who usually serve a three-year term, with six places coming up for election each year. The President is elected by national ballot every two years. Officers are elected or reconfirmed by the Council each year. The Council also elects the Chair of Trustees and three other trustees.

Council has a number of sub committees and boards, controlling key policy issues such as:

Scientific Foundation Board

Medical Ethics Committee

Fellowship and Awards Committee

Faculties

We support our members through a network of local faculties – the local face of the College and elect members to Council. There are 32 faculties each with their own board, who work voluntarily upholding our vision, purpose and priority goals.

Devolved Councils

There are devolved councils in Scotland, Northern Ireland and Wales who ensure that the work of the College remains relevant across the UK.

Trustees

The administrative governance of the College is the responsibility of a Board of Trustees comprising GPs and lay members. Trustees have a number of committees to ensure the appropriate scrutiny of the College's activities:

Planning and Resources

Audit and Risk

Nominations

Governance

Remuneration

Trustees also create task and finish groups from time to time to address specific requirements.

Officers

The College has five honorary officers (excluding the Chair), including an Honorary Secretary who has responsibility for ensuring the governance of the College meets our regulatory framework, decided periodically by Council.

Leadership group

Leadership group is the working group of Officers and the EMT, which meets monthly.



Benefits of working for us

Our people bring talent, passion, imagination and drive to our work every day – an enormous contribution that deserves to be rewarded!

We care about our people, as much as we care about our purpose, members, officers and other stakeholders. We aim to support everyone to be the best they can be and make the College a truly great place to work.

So, it makes sense that our employee policies should support the lifestyle you choose and offer a rewards and recognition programme that makes you feel valued.



Leave

Annual leave: 27 days per annum plus bank holidays (pro rata for part time employees). You can buy five days additional annual leave and sell up to two days annual leave. This will be pro rata for part time employees.

Employer supporter volunteering scheme: Up to two paid days to volunteer (pro rata for part time employees).

Flexi-time: Our flexi-time system allows you to vary your start and finish time to ensure you fulfil your contractual commitments to the College. There is also the ability to bank time to allow you to carry out personal/family commitments.

Special leave: Special leave with pay includes bereavement (compassionate) leave, emergency family / time off for dependents leave, moving to a new house.

Finance

Pension scheme: We operate a contributory pension scheme where you contribute a minimum 4% per month through salary sacrifice – the College pays 8% per month.

Life assurance: Life assurance is provided at six times your salary, during employment. This benefit only applies to employees who are in the pension scheme.

Long service award: We give a financial award for staff achieving long service.

Professional development

Membership of professional body fees: If membership is relevant and appropriate to the job we will pay for one professional membership a year.

Study grants and loans: Applications considered for study grants of up to £1,000 and loans of up to £3,000 for courses of study that are relevant to your role subject to budget.



Learning and development: We are committed to providing opportunities for your ongoing learning and development, helping you learn and grow through a combination of formal and informal learning.

eLearning: You can upskill via our eLearning portal, which offers a variety of learning content including bite sized courses and resources.

Mentoring scheme: Our mentoring scheme supports individual learning, growth and development. It is an opportunity for you to collaborate with colleagues outside of your immediate teams, sharing learning, knowledge and experience.

Health and wellbeing

Employee assistance program: Provided by Axa Healthcare and offers an employee support helpline, information services, 24 hours a day, 365 days a year.

Eye care vouchers: We contribute £20 towards eye tests and £55 towards spectacles for VDU use.

On-site gym: Our London head office has a fully equipped gym that is free to use.

Well scheme: Once you have passed probation we will pay up to £50 per rolling year for you to attend a course, evening class, fitness suite, or other activity which will benefit your wellbeing.

Family friendly

Occupational leave: Maternity, paternity, adoption, parental and shared parental leave.

RCGP Plus: Discounts on products and services from a wide variety of brands and retailers.

Searcys: A 10% discount at Searcys venues.

Travel and transport

Bike loan: Cycle to work scheme interest free loan, permanent staff only.

Season ticket loan: Available once you have completed your probation period.

Bike storage: Large inside bike store to leave your bike dry and safe at our 30 Euston Square, London office.





RCGP Strategic plan 2020 – 2023

*“Putting members
at the heart of
everything we do”*



Our mission and values

Our mission is to encourage, foster and maintain the highest possible standards of patient care in general practice, across the UK and worldwide.

We do this by working with our members: to define the skills that GPs need; to provide them with education and support to deliver quality patient care; to shape the future of general practice; and to be the voice of the profession.

Our values describe the principles that guide us as we work to achieve our mission. We strive to demonstrate:

Compassion – for our patients, the populations we serve, our members, our colleagues and ourselves.

Inclusivity – we value diversity as part of our communities and treat each individual with equal respect.

Sustainability – we look to the future and care about the long-term wellbeing of our members and colleagues, our profession, our patients and the world around us.

Accountability – we take responsibility for the results of our actions and continuously strive to be the best that we can be.

Integrity – we are honest, open-minded, ethical, evidence-based and fair.

Our priorities

General practice is under huge strain. Patient demand has escalated, in terms of both volume and complexity, while successive governments have failed to invest in the family doctor service appropriately. As a result, we now have a severe shortage of GPs grappling under pressures that are unprecedented for the profession.

Our landmark publication *Fit for the Future* outlines the College’s vision for revitalising the profession over the next decade and supporting general practice to meet the health needs of the future – for the benefit of GPs and their practice teams, as well as patients and the wider NHS.

This strategy sets out what the College is going to do over the next three years to make rapid progress in translating that vision into reality and delivering tangible improvements to the working lives of frontline GPs.

Its title is ‘Putting members at the heart of everything we do’ because having a strong, active membership is critical – not just to the College, but to the profession and to patients. Only through our engagement with our members can we have the impact that we desire in enabling GPs to provide the best possible care and creating an environment in which general practice can flourish.



Our priorities for 2020 – 2023

Priority 1

Shape and deliver practical solutions to tackle workload pressures

Priority 2

Develop the College into a dynamic and inclusive membership community

Priority 3

Promote the contribution of general practice and the role of the GP

Priority 4

Ensure members place a high value on their College membership

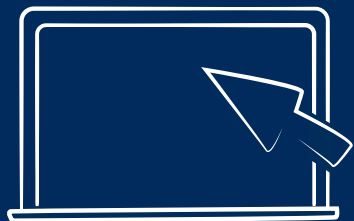




How to apply

Candidates should apply online via **our website**.

A covering letter and detailed CV is required. Your letter should address how you meet the key criteria as set out in the job description.



Recruitment timetable

Stage	Key dates
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Royal College of
General Practitioners

Registered Charity Number 223106
Scottish Charity registration number SC040430

THE ROYAL COLLEGE OF GENERAL PRACTITIONERS

JOB DESCRIPTION

1. JOB DETAILS	
Job Title:	Senior Projects Officer
Job Holder:	
Reports to:	Projects and Initiatives Team Manager
Date:	October 2022

2. JOB PURPOSE
Be responsible for developing and managing a range of projects, initiatives and continuing professional development (CPD) activities that will contribute to the professional development of General Practitioners, support changes to the health agenda and improve the quality of patient care in Scotland.

3. DIMENSIONS
<ul style="list-style-type: none">• Manage the work and delivery outcomes of a range of projects and initiatives, within agreed timescales and budget, using initiative to proactively develop them in an effective manner• Work closely with project Clinical Leads to effectively achieve project objectives and milestones within budget and timescales• Work effectively and professionally with external organisations to achieve project deliverables• Provide written and verbal update reports to the project funder, including financial status, in line with the terms in the funding grant letter• Be able to effectively promote and market relevant aspects of projects and gain good engagement from the profession to participate in CPD activities and events• Internally and externally – through RCGP approved channels, raise the profile of the work within your remit to a high standard, so that colleagues, our membership, stakeholders etc. are aware of the work of the College in Scotland• Write high quality project proposals and business cases, including budget income and expenditure, to secure funding for new projects and initiatives• Provide a range of information and reports to the Projects and Initiatives Team Manager, Head of RCGP Scotland, Scottish Council (four meetings per year), UK Council and other internal meetings as required• Work effectively and collaboratively across different sectors to reflect changes to the health agenda, including secondary and social care• Organise and service meetings of varying sizes and complexity, preparing papers, taking accurate minutes and following up on actions

- Represent RCGP Scotland at meetings with external agencies to ensure that RCGP Scotland is seen as a key player
- Budget responsibly to make sure that financial procedures and policies are adhered to, income and expenditure is in line with budget targets and that best value for money is achieved at all times
- In the absence of the Projects and Initiatives Team Manager, provide line management support to the other team members and raise any issues arising with the Head of RCGP Scotland.

4. KNOWLEDGE, SKILLS AND EXPERIENCE REQUIRED

Education

- HND or equivalent experience

Experience

- Experience of working in an NHS environment, knowledge of professional organisations and their workings preferred
- Proven project management experience

Knowledge / Skills / Attributes

- Excellent standards of numeracy and literacy
- Excellent communication, influencing, collaboration and negotiating skills with personnel at all levels
- Able to lead, motivate and develop staff
- An understanding of budget setting and management
- Excellent understanding of general practice and primary care; awareness of health policy environment, able to keep up-to-date with changes in the health service
- A good understanding of marketing and communication principles in order to promote projects and initiatives to a wide range of audiences and to negotiate with external sponsors
- A self-starter, able to work flexibly and on own initiative
- Excellent time management and planning skills
- Ability to manage competing demands and conflicting deadlines, work methodically, achieve targets and respond to changing needs
- Excellent report writing skills; able to process and communicate complex information
- Able to handle complex and delicate situations, requiring tact, diplomacy and tenacity
- Able to make decisions and implement changes based on information and facts gathered
- A team player

5. KEY RESULT AREAS

1. Develop and manage a number of projects, initiatives, events and activities simultaneously across a range of areas including continuing professional development for General Practitioners and primary care team, NHS service redesign, health agenda and quality of patient care.
2. Working closely with the project Clinical Leads, communicate the key deliverables and outcomes of allocated projects effectively with internal Officers, UK wide colleagues, and external stakeholders.
3. Co-ordinate a number of steering group and advisory group meetings and regular progress meetings with senior management and project Clinical leads, providing progress reports to Scottish Council and UK Council.
4. Develop high quality project proposals and business cases, to seek funding, that could lead to the establishment of new well costed and viable projects that take forward the RCGP Strategic Plan.
5. Be accountable to project funders and ensure that the terms in the offer of grant are adhered to by providing funders with regular update reports on projects, including progress against predicted outcomes and updated financial overview against budget.

6. Work effectively with colleagues across different health and social care sectors, using high level influencing and collaborative skills to ensure GPs are well represented and to ensure new ways of working support the professional lives of GPs.
7. Develop and implement marketing strategies, where appropriate, and ensure conferences, meetings and events are organised efficiently and effectively to engage members and provide best value for money.
8. Support the Projects and Initiatives Team Manager to efficiently compile and manage budgets for all activities, ensuring accurate planning and forecasting, delivering in line with the RCGP charitable aims and financial regulations.
9. As and when required, take a lead role in the team in the absence of the Projects and Initiatives Team Manager, providing line management support to other team members and reporting any issues or concerns to the Head of RCGP Scotland.
10. Be an interested, supportive and active member of the staff team within RCGP Scotland, working closely with others to ensure that the College in Scotland is seen to be a responsive, courteous, and efficient organisation both by its members and other key audiences.

6. COMMUNICATIONS AND WORKING RELATIONSHIPS

Internal

Projects and Initiatives Team Manager, Head of RCGP Scotland, the Chair and Officers of RCGP Scotland, RCGP Scotland team, Executive Director of Policy and Engagement, Officers and Members of Scottish Council, Managers and staff in RCGP, Project leaders/Chairs and GP Directors, Members and non-members of the College.

External

Members, Non Members, General Practitioners, Scottish Government, Medical Directors, NHS Education for Scotland, NHS Healthcare Improvement Scotland, Scottish Social Services Council, The Centre for Sustainable Delivery, Scottish General Practitioners Committee (SGPC) /British Medical Association (BMA), Directors of Postgraduate Medical Education, Providers of educational activities for GPs, Chairs of committees (both internal and external), Officers and staff/ managers from other primary care organisations, Lay representatives.

All post holders are expected to adhere to GDPR and ensure that they handle data in a manner that is compliant with the regulations.