

Merry-go-round Glasgow

Retail Assistant

January 2023



Salary:	£21,255 per annum pro rata (£10.90 per hour)
Hours of work:	30 hours per week across 4 days (would consider job share)
Length of contract:	Fixed term for 12 months
Location:	Nithsdale Road, Strathbungo, Glasgow
Reporting to:	Retail Supervisor

About Us

Merry-go-round Glasgow is a social enterprise and charity in the Southside. We support local families with high quality, low cost children's goods and through inclusive events and workshops. We have a boutique style shop in Strathbungo selling everything baby, we run an events programme, and we work with over 120 agencies across the city to provide free packs of goods to families in need. We have a skilled and motivated staff team of 14 and are an inclusive and fun place to work. We are a Revolve certified store (www.revolvereuse.com) which means that we work to high standards, are committed to excellence, improving and seeking opportunities for growth.

The Role

Merry-go-round Glasgow is looking for an enthusiastic and committed person to work in our preloved children's clothing boutique on Nithsdale Road. Sales assistants are crucial in creating a friendly and welcoming atmosphere for customers and supporting the smooth running of the store.

You will be involved in a wide variety of tasks including sorting stock, merchandising, assisting customers, accepting donations, and ringing through sales - all the while, displaying excellent customer service. This role is supported by the Retail Supervisor.

Main Duties

- To be friendly, committed and reliable.
- To be involved in all aspects of running the retail store including accepting donations, sorting, cleaning, merchandising, displays, and completing sales.
- To sort, clean, label, record and display all donations to maximise value for retail - ensuring quality and high standards at all times.

- To display excellent customer service and be able to communicate with a wide variety of people.
- To be committed to learning and on-going training.

AREA	ESSENTIAL	DESIRABLE
Experience	Customer service Cash Handling Retail experience	Experience of retailing baby and children's equipment Charity retail
Skills & Attributes	Excellent verbal communication skills Good organisational skills Computer and internet savvy Ability to relate well to a diverse range of customers Ability to work well in a team as well as alone	An artistic flare and an eye for creative displays
Values & Attitudes	Commitment to team work Friendly and reliable A flexible approach to working and working hours A positive, helpful attitude A keen learner with a willful attitude	An interest in re-use/recycling and waste minimisation
Knowledge & Understanding	Experience of stock display	Knowledge of products relating to babies and children An understanding of social enterprise