

Person Specification: Support worker

WOMEN SAID	Essential	Desirable
Knowledge		
Knowledge of the causes and effects of domestic		
abuse and an understanding of a feminist approach to domestic	E	
abuse	E	
Knowledge & understanding of the issues and		
support needs of children & young people who are experiencing	E	
domestic abuse and their mothers / carers		
Knowledge of adult & child protection procedures		D
Knowledge of child development		D
Knowledge of the issues, policies and legislation within Scotland		D
affecting women who experience domestic abuse		
Knowledge of Housing Support and Welfare system		D
Knowledge of Children's Hearing systems		D

Experience	Essential	Desirable
Experience of providing support to and working with women		D
experiencing domestic abuse		
Experience of working with programmes and materials that support		D
WCYPEDA		
Experience of developing and facilitating one to ones		D
and group work with women, children & young people		
Experience of interagency work when providing support to WCYPEDA		D
Experience of child protection work		D

Abilities – skills and aptitudes	Essential	Desirable
Able to work in ways that engender a trusting relationship with women,	E	
children and young people		
Able to work with women, children and young people to identify their	E	
needs and support in fulfilling these		
Able to engage with and develop relationships with women, children &	E	
young people within professional boundaries		
Able to communicate effectively both orally and in writing	E	
Able to work with confidential material appropriately	E	
Able to produce written reports as required	E	
Able to work with women, children and young people to identify their	E	
needs and support in fulfilling these		
Able to work on own initiative and as part of a feminist collective	E	
Able to maintain accurate and up to date records of work	E	
Able to build and maintain good relationships with external agencies,	E	
practitioners, partners and other collective managers		
Ability to maintain up to date information on legal, housing and welfare	E	
relevant to domestic abuse		
To work collectively in producing statistical information and other reports	E	
on work done with women to meet the requirements of funders and the		
collective		
Adequate use of Microsoft packages	Е	

Requirements	Essential	Desirable
Commitment to promoting women, children and young people's rights	E	
Commitment to feminism and working within a feminist management structure	E	
Commitment to working in an inclusive and anti-oppressive manner	E	
Commitment to maintaining and updating a range of support materials for WCYPEDA	E	
Willingness to undertake appropriate and relevant training	E	
Commitment to working as part of a feminist collective in fulfilling collective responsibilities	E	
Ability to work flexibly taking into consideration the ages of children and young people.	E	
Driving license with the use of own car		D