

### **Job Description**

# Assistant Key Worker (Weekends), Cyrenians Communities 16 hours per week.

#### This is a new post

For over 50 years, Cyrenians has tackled the causes and consequences of homelessness.

We understand that there are many routes into homelessness, and that there is no 'one size fits all' approach to supporting people towards more positive and stable futures. That's why all our work is values-led and relationships-based. We meet people where they are, and support them towards where they want to be.

Our Vision is an inclusive society in which we all have the opportunities to live valued and fulfilled lives.

Our way of working is built on our four core values, which are at the heart of all our work and decisions:

### **Compassion** | **Respect** | **Integrity** | **Innovation**

Read more about us and our values
Read about our strategic aims

#### 1 General

Cyrenians operates five residential communities that provide accommodation and support to vulnerable individuals (Cyrenians Farm, City Community, Village community, Lotus Community and Crighton Place Community).

The part time Assistant Keyworker role is for the Crighton Place Community, which offers support and accommodation to people recovering from a period of poor mental health. The purpose of the Communities is to provide a safe and stable environment for people to live, learn and develop together. Our unique approach to supported accommodation helps people to develop their skills through ongoing support and opportunities to participate in the decisions which impact them.

Post holder will be required to work weekends, and be part of the on call responder service. This service uses assisted technologies in the evening, however if any of the residents are experiencing poor mental health a sleepover service may be required.

### **2** Tasks and Responsibilities

### Support people in the community house

- Assist with inductions to new Community members
- Provide regular support; to assess progress against planned milestones and goals, demonstrating distance travelled
- Administer medication to residents (training will be provided)
- Offer support to other Communities where needed.

# Support the life of the community including organisation of activities, household routine, and conflict management

- Be part of community meetings to plan community events/activity and to handle conflict constructively
- Participate in training and reflective practice, using the Cyrenians key worker model
- Support the community to ensure a smooth running household routine; including cleaning and cooking.

## Champion the theory associated with the Cyrenians Community model

- Work with the team to assess and minimise the risks to support, and maintain people in the service
- Link with Cyrenians Enterprises to ensure residents have opportunities for volunteering, training and/or work experience
- Ensure full involvement by all community members in planning and developing the service.

### Support excellence and continuous improvement

- Work in line with service policies and procedures, assisting in the development of best practice
- Participate in the development of new activities.

#### Participate in planning, monitoring and evaluating the service

- Ensure that records are kept up to date and comply with funders monitoring requirements
- Regularly monitor and report on activity in line with the Charity's systems
- Participate in learning and training associated with planning, monitoring and evaluation.

# Support the marketing of the service to ensure all places in the Communities are fully utilised by vulnerable people

• Assist with the promotion of the service through engagement with other agencies, attendance at networking meetings etc.

- Attend meetings and events as required
- Keep up to date with changes and developments in the field as agreed with your line manager the Service and Senior Service Manager.

### **On-Call responder service support**

- The staff team are required to provide on-call responder support out of hours and over the weekends
- This is done on a rota system which staff cover approx. 1 week in 6 (with some flexibility to ensure holidays and absence are covered)
- This involves providing telephone support if difficult situations arise which require staff input in decision making
- With a requirement to attend where needed
- Payment for on-call responder service support is made separately.

Attendance at a monthly team meeting (non-weekend day) either in person or remotely via video link will also be required. Time for this will be reimbursed.

### 3 Person Specification

Knowledge and Experience	
Excellent interpersonal skills	Essential
Have a caring attitude towards people	Essential
Commitment to quality assurance and high standards in	Essential
service delivery	
Good communication and IT skills	Essential
Excellent organisational skills	Essential
Liaising with referring organisations and other professional	Essential
networks	
Ability and sharing knowledge in a small team	Essential
At least 1 year experience of working with vulnerable people in	Desirable
a one-to-one capacity or/and group settings	
Experience of medication administration	Desirable
Enable people to move into learning and training, whatever	Desirable
their presenting issues	
Experience of working with volunteers	Desirable
Following policies and procedures to implement best practice	Essential
Use of organisational systems to monitor progress and	Desirable
demonstrate impact	
Work with the team to assess, support and take calculated	Desirable
risks with vulnerable people	
Qualifications and training	
SVQ or equivalent to level 2 or above	Desirable

Values and attributes	
Passionate about enabling vulnerable people to overcome problems and reach their potential	Essential
Calm, strong and positive in dealing with difficult situations including crisis and conflict	Essential
Motivate people to be active, positive and constructive	Essential
Energy, drive and enthusiasm to ensure the service and all those involved in it thrive	Essential
Committed to supporting the Team to develop the	Essential
Communities	
A positive, pragmatic team member	Essential
Committed to service excellence and continuous improvement	Essential

### 4 Terms & Conditions

<u>Employer:</u> Cyrenians

<u>Line Manager:</u> Senior Key Worker <u>Liaison with:</u> Communities Team <u>Workplace:</u> Leith, Edinburgh

Working Hours: 16 hours per week - weekends required. Attendance at a

monthly team meeting is also required and time will be

reimbursed.

Annual Leave 25 days annual leave and 10 public holidays per annum

(pro rata)

Salary: £21,811 pro rata. This equates to £9,432 per annum for

a 16-hour week.

Pension: Auto-enrolment into Qualifying Workplace Pension

Scheme (QWPS) which is a Group Stakeholder Pension Scheme – current contributions being 5% employee and

3% employer. Option of enhanced Employer

contributions to the same QWPS of 6% initially, rising to

9% after 2 years and 12% after 5 years (subject to

employee contributions of 6%)

<u>Disclosure and</u> PVG scheme membership required.

registration: SSSC registration required within 6 months of starting

post.

### 5 Application deadline and Interview dates

Closing date: 12 noon on Monday 15<sup>th</sup> May 2023

<u>Interview date:</u> Thursday 18<sup>th</sup> May 2023

Stage 2 date: TBC

Please refer to the Recruitment Information leaflet for further information on completing and submitting your application form.