EAST DUNBARTONSHIRE WOMEN’S AID

PERSON SPECIFICATION

WOMEN’S SUPPORT WORKER

(Office Based)

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| **Requirements** | **Essential / Desirable** |
| 1. **Knowledge**    1. Knowledge & commitment to the feminist analysis of domestic abuse    2. Knowledge & understanding of the issues and support needs of women who are experiencing domestic abuse    3. Knowledge of child & adult protection procedures | Essential  Essential  Essential |
| 1. **Qualifications**    1. Qualified to SVQ Social Services and Healthcare at SCQF Level 6 or other relevant qualification to register as a housing support worker with the SSSC *(please refer to SSSC website to check accepted qualifications)*    2. Counselling Skills Qualification    3. IDAA Qualification | Essential  Desirable  Desirable |
| 1. **Experience**    1. Experience of providing individual support to vulnerable women who have experienced domestic abuse    2. Experience of interagency work when providing support to vulnerable women    3. Experience of carrying out risk assessments and safety planning    4. Experience of developing and updating support plans | Desirable  Essential  Essential  Desirable |
| 1. **Abilities – skills and aptitudes**    1. Able to work in ways that empower and encourage participation of women    2. Able to assess the needs of vulnerable women    3. Able to engage with and develop relationships with women within professional boundaries    4. Able to communicate effectively both orally and in writing    5. Able to work with confidential material appropriately    6. Able to work on own initiative and as part of a team    7. Able to maintain accurate and up to date appropriate records of work with service users, including safety plans    8. Able to forge effective alliances with external agencies and practitioners | Essential  Essential  Essential  Essential  Essential  Essential  Essential  Essential |

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| **Requirements** | **Essential / Desirable** |
| 1. **Personal Qualities**    1. Commitment to promoting a women’s rights agenda    2. Commitment to working in an inclusive and anti-oppressive manner    3. Willingness to undertake appropriate and relevant training    4. Commitment to working as part of a team in fulfilling collective responsibilities | Essential  Essential  Essential  Essential |
| 1. **Circumstances**   6.1 Ability to work flexibly taking into consideration the identified needs of the service | Essential |