

## Polish Community Link Worker

Salary: 25,480- 26,772.20 pro-rata depending on experience

Hours: 14 hours per week

Annual Leave Entitlement: 34 days per annum, pro rata

Length of contract: until 31 March 2025

with the possibility of extension - funding-dependent

### Person Specification

	Essential	Desirable
<b>1. Educational/Professional Qualification</b>		
Educated to SCQF Level 6	v	
Relevant qualifications, for example, social work, healthcare, psychology, community development, community engagement, community education or similar		v
<b>2. Career Experience</b>		
A minimum of two years experience in a similar role involving direct engagement with marginalised/hard-to-reach groups	v	
Experience in working in a charity environment		v
Experience in providing support to marginalised and vulnerable people affected by a range of issues	v	
<b>3. Specialist knowledge/ Experience</b>		
Training in motivational interviewing, counselling approach to conversation or other client-led and empathetic interviewing methods	v	
Excellent ICT skills with experience in the Microsoft Office Suite, particularly Word, Excell, Access and Outlook, and Google Suite	v	
Good knowledge of issues affecting the Feniks service user group, particularly mental health, domestic abuse, social exclusion and immigration issues	v	

Experience in providing both practical as well as informal emotional support to vulnerable people	v	
Good knowledge of available services and eligibility criteria for service access	v	
Experience in collecting and presenting data for performance reports		v
Experience in social media content creation		v
<b>4. Skills</b>		
Good social interaction and listening skills	v	
Strong assessment and problem-solving abilities to identify and match individual needs with appropriate services.	v	
Ability to relate to a diverse group of people with a range of experiences and challenges		
Excellent written and verbal communication skills	v	
Fluent in English and Polish	v	
Able to communicate in other Central/ East European language		v
Good organisational skills and ability to prioritise tasks	v	
Ability to work to deadlines	v	
Effective time management	v	
Ability to work as part of a team	v	
	v	
Ability to work independently with limited supervision	v	
<b>5. Personal Attributes</b>		
Passionate about equality and promoting human rights and access to information	v	
A positive and friendly attitude and compassion towards people affected by mental ill-health and other disadvantages	v	
Emotional resilience	v	
Flexible and creative approach to work	v	
Warm, empathic and approachable	v	
Flexibility towards working both from home as well as the Feniks office for limited hours as required	v	
Self-motivated and enthusiastic	v	