

Merry-go-round Glasgow

Retail Assistant

July 2024



Salary:	£12.00 per hour
Hours of work:	30 hours per week across 4 days
Length of contract:	Fixed term for 9 months
Location:	Nithsdale Road, Strathbungo, Glasgow
Reporting to:	Retail Supervisor

About Us

Merry-go-round Glasgow is a social enterprise and charity in the Southside. We support local families with high quality, low cost children's goods and through inclusive events and workshops. We have a boutique style shop in Strathbungo selling everything baby, we run an events programme, and we work with over 120 agencies across the city to provide free packs of goods to families in need. We have a skilled and motivated staff team of 14 and are an inclusive and fun place to work. We are a Revolve certified store (www.revolvereuse.com) which means that we work to high standards, are committed to excellence, improving and seeking opportunities for growth.

The Role

Merry-go-round Glasgow is looking for an enthusiastic and committed person to work in our preloved children's clothing boutique on Nithsdale Road. Sales assistants are crucial in creating a friendly and welcoming atmosphere for customers and supporting the smooth running of the store.

You will be involved in a wide variety of tasks including sorting stock, merchandising, assisting customers, accepting donations, and ringing through sales - all the while, displaying excellent customer service. This role is supported by the Retail Supervisor.

Main Duties

- To be friendly, committed and reliable.
- To be involved in all aspects of running the retail store including accepting donations, sorting, cleaning, merchandising, displays, and completing sales.
- To sort, clean, label, record and display all donations to maximise value for retail - ensuring quality and high standards at all times.

- To display excellent customer service and be able to communicate with a wide variety of people.
- To be committed to learning and on-going training.

AREA	ESSENTIAL	DESIRABLE
Experience	<input type="checkbox"/> Customer service <input type="checkbox"/> Cash Handling <input type="checkbox"/> Retail experience	<input type="checkbox"/> Experience of retailing baby and children's equipment <input type="checkbox"/> Charity retail
Skills & Attributes	<input type="checkbox"/> Excellent verbal communication skills <input type="checkbox"/> Good organisational skills <input type="checkbox"/> Computer and internet savvy <input type="checkbox"/> Ability to relate well to a diverse range of customers <input type="checkbox"/> Ability to work well in a team as well as alone	<input type="checkbox"/> An artistic flare and an eye for creative displays
Values & Attitudes	<input type="checkbox"/> Commitment to teamwork <input type="checkbox"/> Friendly and reliable <input type="checkbox"/> A flexible approach to working and working hours <input type="checkbox"/> A positive, helpful attitude <input type="checkbox"/> A keen learner with a willful attitude	<input type="checkbox"/> An interest in re-use/recycling and waste minimisation
Knowledge & Understanding	<input type="checkbox"/> Experience of stock display	<input type="checkbox"/> Knowledge of products relating to babies and children <input type="checkbox"/> An understanding of social enterprise