

Domestic Abuse Practitioner Job Description

Purpose of the Post:

To provide and facilitate confidential emotional, and practical support. Undertaking risk assessments and where required providing crisis intervention. As a Domestic Abuse Practitioner, you will provide a front-line high-quality service to women experiencing or recovering from Domestic Abuse via the Perthshire Women's Aid support line, and face-to-face in the community.

Job Title:	Domestic Abuse Practitioner
Salary Scale/Hours	£ 29,169.85
Contract Type:	Initial 12-month contract. Permanent (subject to funding).
Place of Work:	Royal British House, Ground Floor, Leonard Street, Perth. Will be required to travel within and out with Perth.
Reporting to:	Deputy Manager

Core Tasks and Responsibilities:

1. To respond appropriately to women who are emotional or in a distressed state and provide an empathetic approach, assessing the situation and identifying the needs of both the women and any accompanying children to ensure the women's safety and to enable the women to make informed choices.
2. To complete risk assessments and ensure that women who are identified as high-risk of harm are prioritised for safety planning, MARAC referrals, and joint working with partner agencies to reduce the risk of harm to them and their children at the earliest opportunity.
3. To provide information and guidance to individuals and professionals to enable access to the correct Perthshire Women's Aid support service.
4. To advise and signpost women for information on their welfare rights, legal rights, housing options or Child Support procedures and, if appropriate, advocate for women with other agencies and professionals.
5. To complete applications for refuge accommodation where required and to provide housing support for refuge occupants.
6. To develop domestic abuse information resources as required.
7. To maintain accurate manual and computer-based client records (in accordance with GDPR regulations).

8. To provide Support with administration duties, data collation, evaluations, and data and reports.
9. To assist with the running of our service by being flexible in your approach to this post and carrying out other duties as requested by management that are consistent with this post.
10. To maintain professional boundaries when working with service users, staff, and external bodies, working within PWA and SSSC Codes of Conduct.

Raising Awareness:

1. As an expert on coercive control, you will be proactive about sharing best practice and building awareness with other professionals on the frontline.
2. Support the promotion of PWA's public and media profile.
3. Participate in wider forums and events on behalf of PWA.
4. Contribute to local and national campaigns that influence policy, practice and legislation relating to women, children, and young people.
5. Develop and maintain good public relations out-with the organisation.

Person Specification:

Qualifications, training, and relevant experience	Essential	Desirable
SVQ Level 3 Health and Social Care qualification OR willingness to work towards qualification.	E	
Experience of working within Gender Based Violence service		D
Full driving license and access to own vehicle	E	
Competencies	Essential	Desirable
Knowledge and understanding of domestic abuse and gender-based violence	E	
Experience of working / engaging with survivors who have been subjected to domestic abuse		D
Knowledge and understanding of Adult Support and Protection	E	
Knowledge and understanding of Child Protection	E	
Understanding of trauma informed approaches	E	
Evidence of ability to support women with varying and complex needs	E	
Knowledge of Domestic Abuse Stalking and Harassment Risk Identification Checklist (SafeLives) (DASH RIC)		D
Experience of, and commitment to building and working in partnership with other agencies and stakeholders to ensure successful delivery of service and needs of women		D

Ability to communicate clearly and effectively in writing and orally	E	
Ability to actively listen to others and to challenge others constructively	E	
Good IT skills appropriate to role	E	
Ability to prioritise, and work on own initiative, and within team towards achieving objectives	E	
Personal Qualities	Essential	Desirable
Demonstrate a positive, person-focused and team working approach	E	
Demonstrate values of trust, empowerment, empathy and equality	E	
Special requirements	Essential	Desirable
Commitment to equal opportunities and anti-discriminatory practice	E	
Able to work flexibly and to do occasional evening work		D
Membership of PVG scheme and Registration with SSSC	E	

This job description cannot cover every issue or task that may arise within the scope of the post. The post-holder will be expected to carry out other duties from time to time which are broadly consistent with the duties as detailed above.

The post holder will be required to register with SSSC and adhere to the SSSC code of conduct. Qualification in HNC Social Care or equivalent or relevant SVQ is essential however relevant work experience will be taking into consideration.

To carry out any other duties and responsibilities which may be reasonably determined by the Management Team and/or Board of Directors.

The above post is subject to a successful application to the PVG scheme membership to carry out regulated work with adults and children.

Women only need apply for this post under paragraph 1 of Schedule 9 of the Equality Act 2010.

It is essential to hold a full driving licence and have access to a car.