



Job Description

Learning Facilitator

Cyrenians' Scottish Centre for Conflict Resolution (SCCR)

This position is currently funded to 31 March 2025, with a view to being extended subject to continued funding.

For over 50 years, Cyrenians has tackled the causes and consequences of homelessness. We understand that there are many routes into homelessness. And that there is no 'one size fits all' approach to supporting people towards more positive and stable futures.

Our mission is to tackle the causes and consequences of homelessness through learning from lived experience; by delivering targeted services which focus on prevention, early intervention and support into a home; and by influencing changes in legislation and policy.

Our way of working is built on four core values, which are at the heart of all our work and decisions:

Compassion Respect Integrity Innovation

[Read more about us and our values](#)

1 General

The Scottish Centre for Conflict Resolution (SCCR) is a national initiative at the forefront of a progressive and innovative approach to addressing the issues faced by families on a daily basis. The SCCR has been helping to resolve family conflict since 2014.

While the main focus of our work is across Scotland, our digital reach is growing and is now international.

What we do:

- Develop and provide a range of highly regarded and effective multi-media resources to support young people, families and the people who work with them to deal with family conflict.
- Support the delivery of our emotional health and wellbeing resources.
- Collaborate and work in partnership to bring about positive change for families and young people.
- Support professionals and practitioners across all 32 Local Authorities in Scotland, engaging with organisations to promote models of best practice in mediation and to increase awareness of skills and techniques for managing and transforming conflict.
- Contribute to campaigns based on an integrated communication strategy to raise awareness of the impact of conflict on families and communities and build on Cyrenians' extensive knowledge and experience.
- Support robust internal and external evaluation of our work and freely share learning, resources and research findings.

2 Main Aims of the Role

The post holder will ensure that our workshops, event and seminars continue to evolve and extend our reach. The postholder will be responsible for developing and delivering psychoeducational resources within SCCR.

The role will contribute to our early intervention strategy to tackle youth homelessness and our work to transform the emotional and human cost of conflict.

You will be responsible for maintaining existing - and establishing new - links with family supports services, community groups, schools and other agencies. The purpose is to promote the wider engagement with SCCR digital resources, training and events; enabling families and those supporting them to learn skills and build confidence.

You will also contribute to the development and creation of our psychoeducational resources and digital content; and create and deliver training / events, both in person and on-line

You will deliver workshops and events to facilitate knowledge exchange to ensure our work remains relevant / current while it evolves. You will also work collaboratively with Cyrenians services.

You will report on progress and undertake primary and secondary research for the purpose of expanding the scope and reach of the SCCR's work with children, young people and families - identifying evidence to support its future development.

3 Tasks and Responsibilities

The objectives of this role are to:

- Deliver a range of in-person learning events, workshops and seminars for professionals, parents / carers and young people across Scotland as well as online sessions and learning events.
- Assist the Digital Media and Content Manager in the researching and creation of new digital resources and the updating of existing resources to ensure they remain contemporary and relevant.
- Work with the Events and Marketing Organiser to coordinate dates and resources; and the monitoring and evaluation of all learning events to support continuous improvement.
- Engage with and build upon the existing network of partners and associates to share experience and knowledge.
- Update training to include latest practice and policies in family relationships, conflict resolution and mediation.
- Contribute to reports for managers and funders about the work being done and the impact made.

4 Person Specification

Essential Experience/ Knowledge	Track record of creating and delivering high quality training to participants from a range of backgrounds. Experience of researching and developing innovative and effective training and development packages. Experience of working in mediation, conflict resolution, anger management or a similar field. Ability to work independently and also collaboratively within a small team. Broad experience of IT combined with an openness to learning further digital skills Required – a UK driving licence
Essential Approach and Qualities	Trauma-informed approach to working with young people and their families to prevent homelessness Values based and person centred Creative thinker who shows initiative and welcomes different approaches Quality focused Confident communicator
Qualifications	A related academic/professional qualification and/or relevant experience

5 Terms & Conditions

Employer:	Cyrenians
Line Manager:	Digital Media and Content Manager, SCCR
Liaison with:	Relationships Team and the Mediation and Support service
Reporting:	Reporting against personal objectives and work plan at regular one-to-one meetings with line manager
Workplace:	Edinburgh-based with some travel across Scotland (expenses paid).
Working Hours:	30 hours per week (worked over 4 days), which may include very occasional evening and weekend work
Annual Leave	25 days plus 10 public holidays pro rata
Salary:	£28,759 to £31,595 pro rata (scale points 25-28). This equates to £23,318 per annum for a 30-hour week at SCP25.
Driving Licence:	A UK driving licence is required in order to represent the SCCR in areas difficult to reach by public transport.
Pension:	Auto-enrolment into Qualifying Workplace Pension Scheme (QWPS) which is a Group Stakeholder Pension Scheme – current contributions being 5% employee and 3% employer. Option of enhanced Employer contributions to the same QWPS of 6% initially, rising to 9% after 2 years and 12% after 5 years (subject to employee contributions of 6%)

Status: Initially funded to 31 March 2025, continuing beyond this date subject to funding.
Disclosure: PVG membership is required.

6 Application deadline and Interview dates

Closing date: 12 noon on 13th August 2024
Interview date: 29th August 2024
Stage 2 date: TBC

Please refer to the Recruitment Information leaflet for further information on completing and submitting your application form.