

## Job title: Policy Officer

Base: Shared Care Scotland offices, Dunfermline (hybrid working applies)

Responsible to: Head of Policy and Communications

#### Job purpose:

To support Shared Care Scotland's mission to improve short breaks and respite care for unpaid carers by leading on policy development, learning exchange, and practice dissemination. The Policy Officer will play a key role in identifying, documenting, and sharing evidence-based practices, influencing policy, and supporting stakeholder engagement across Scotland.

#### Key result areas

- 1. Policy development and analysis
- Support the development of policy positions and advocacy strategies.
- Respond to consultations and policy inquiries relevant to short breaks and unpaid carers.
- Represent Shared Care Scotland at external meetings, forums, and conferences.
- Contribute to media and public communications related to policy and practice.
- Measure and conduct analysis of the effectiveness of learning and policy initiatives.
- Analyse trends in policy, practice, and research to inform strategic priorities.
- 2. Learning and practice development
- Identify and document best practices in short breaks and respite care.



- Conduct and oversee research using literature reviews, surveys, and stakeholder engagement.
- Maintain and develop Shared Care Scotland's online library of policy and practice resources.
- Create engaging learning materials including case studies, infographics, and tutorials.
- Collaborate with internal teams to share findings through articles, reports, presentations, and webinars.

## 3. External engagement

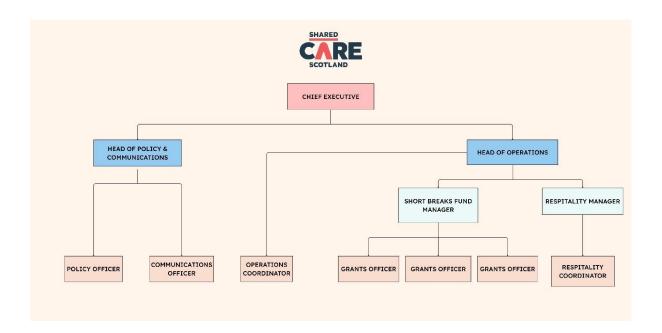
- Facilitate learning exchange opportunities such as workshops, action learning sets, and focus groups.
- Build and maintain peer networks to promote knowledge sharing and best practice adoption.
- Collaborate with service providers, commissioners, and policymakers to apply insights and learning.



### **Key contacts:**

#### Internal

• Shared Care Scotland colleagues



#### External

- Unpaid carers
- Short break providers
- National Carer Organisations (NCOs)
- Unpaid carer & disabled people's/condition specific organisations
- Scottish Government
- Local authorities
- Health and social care partnerships
- Improvement services
- Academic and research organisations
- Information providers
- UK-wide and international networks



# Person specification:

	ESSENTIAL	DESIRABLE	
QUALIFICATIONS			
Degree or equivalent experience in public policy, social care, community development, research, or a related field.			
EXPERIENCE			
Experience in policy development, research, and stakeholder engagement.			
Experience of monitoring and evaluating impact of policy or learning initiatives.	$\square$		
Experience in developing and disseminating policy materials (e.g. case studies, reports, infographics).	$\square$		
Experience of facilitating workshops, learning exchanges, or peer networks.	$\square$		
Experience of working collaboratively across teams and with external partners.	$\square$		
Experience working in the short breaks/respite care sector or with unpaid carers.		$\square$	
Experience of co-production and engaging lived experience groups.		$\square$	
Experience of research development and participation.		$\square$	
Experience of using digital platforms for learning and communications.		$\square$	
KNOWLEDGE AND UNDERSTANDING			
Understanding of Scottish health and social care policy landscape.	$\square$		
Knowledge of policy development processes and influencing strategies.	$\square$		
Awareness of the challenges and opportunities in short breaks and respite care.	$\square$		
Understanding of inclusive engagement and accessibility principles.	$\square$		



Knowledge of impact measurement and evaluation frameworks.		$\square$
Familiarity with the voluntary sector and community-based service delivery.		$\square$
SKILLS AND	ABILITIES	
Excellent written and verbal communication skills, including public speaking and report writing.	$\square$	
Strong interpersonal skills and ability to build collaborative relationships.	$\square$	
Ability to manage multiple projects and meet deadlines.	$\square$	
Strong analytical and research skills.	$\square$	
Proficiency in Microsoft Office and digital communication tools.	$\square$	
Ability to work independently and as part of a team.	$\square$	
PERSONAL A	ATTRIBUTES	
Commitment to Shared Care Scotland's mission and values.	abla	
Empathy and respect for carers and care recipients.	V	
Self-motivated, adaptable, and resilient.	abla	
Politically aware and responsive to emerging policy issues.	V	
Commitment to equality, diversity, and inclusion.	V	

