

Job Description

Homeless & Health Inclusion Worker Hospital Inreach Service

Part time – 20 hours per week

For over 50 years, Cyrenians has tackled the causes and consequences of homelessness. We understand that there are many routes into homelessness. And that there is no 'one size fits all' approach to supporting people towards more positive and stable futures.

Our mission is to tackle the causes and consequences of homelessness through learning from lived experience; by delivering targeted services which focus on prevention, early intervention and support into a home; and by influencing changes in legislation and policy.

Our way of working is built on four core values, which are at the heart of all our work and decisions:

Compassion Respect Integrity Innovation

[Read more about us and our values](#)

1 General

About the Service

This project is part of Forth Valley Health 'Ask and Act' Homelessness Prevention Scoping and Measurement Group. The Hospital InReach work model pilot and will run for 12 months and will support people experiencing homelessness who are admitted to Forth Valley Royal Hospital. The project supports people to complete courses of treatment within hospital and to plan for a discharge into accommodation that suits their needs and aids their recovery.

This project replicates our successful Edinburgh based Hospital InReach service.

About the role

The role of the Homeless & Health Inclusion Worker is to:

- Play a leading role in the development and evaluation of this pilot project, including data collection, engagement with external partners and identifying opportunities.
- Liaise between NHS, housing and other community-based services across Forth Valley with the view to ensuring that no one is discharged to accommodation which undermines their recovery.
- Provide wide ranging support to individuals on a casework basis with a focus on developing a positive and trusted relationship, helping them

identify the outcomes they want to see, and prioritise help in identifying and accessing housing.

The post holder will have an arrangement with NHS Forth Valley which enables close working and information sharing with staff from the Forth Valley Royal Hospital. This ensures early identification of patients who are homeless; supports patients throughout their admission; contributes to a considered discharge planning process and coordination of a package of care that includes access to accommodation; and supports ongoing recovery and resilience to ultimately improve health outcomes.

2 Tasks and Responsibilities

Developing Relationships

- Act with integrity and build trusted relationships with those being supported
- Provide good quality, psychologically informed support
- Ensure those receiving support are at the centre of the assessment and support planning processes
- Uphold the protection of vulnerable individuals
- Advocate for the patient, while also managing their expectations and ensuring a sense of agency surrounding their care.

Connecting people to resources

- Demonstrable understanding of people's housing rights and how to access these
- Use your knowledge of housing options to advocate and access appropriate housing solutions
- Maintain a working knowledge of the welfare benefits system that you can use to advise people.
- Keep up to date with the community-based health and social care support opportunities that are available and share within the team and clinical colleagues.

Partnership working

- Build and maintain strong working relationships with an extensive network of partners in health, housing and community support services
- Communicate confidently and effectively with individuals from a wide variety of backgrounds both verbally and in writing.
- Engage with hospital setting in a manner which is sensitive to the environment and its pressures
- Establish and maintain strong relationships with other practitioners within Cyrenians and our partner inclusion health colleagues.

Measuring and valuing

- Ensure that work activity is appropriately recorded using Cyrenians monitoring systems
- Collect and report feedback from those using the service and other stakeholders
- Collect accurate data on the operation of the service and engage in formal evaluation of the service

- Contribute to research and learning opportunities
- Contribute to further development of the model as a best practice in hospital discharge for people experiencing homelessness.

Marketing and Communication

- Promote the service to hospital staff and wider stakeholders
- Represent the work of the partnership
- Participate in meetings and events as appropriate.

Other

- Participate in support and supervision with manager
- Engage in reflective practice
- Complete all mandatory organisational training
- Attend and participate in team meetings and organisational forums
- Comply with organisational policies and procedures.

3 Person Specification

| Knowledge and Experience | |
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| Experience of working, and establishing trusted relationships, with people experiencing homelessness, complex social and emotional circumstances | Essential |
| Knowledge of the causes and consequences of homelessness, and the available support services in Forth Valley | Essential |
| Knowledge of housing legislation and advocating people's rights within the legislation | Essential |
| Awareness of health inequalities and their impact upon people | Essential |
| Experience of a lead role in working successfully with multiple partners in a wide variety of settings | Essential |
| Experience of using trauma informed practice in a Psychological Informed Environment | Essential |
| Skills and attributes | |
| Proficient IT skills, including Office 365 and systems to gather and monitor data | Essential |
| Ability to use data to clearly demonstrate impact | Essential |
| Excellent time management and ability to manage own caseload and balance competing priorities | Essential |
| Able to work autonomously whilst working as part of a flexible and supportive team | Essential |
| Resilient, and able to thrive in a fast paced, highly pressured environment where attention to detail and high standards of recording and communication are key. | Essential |
| Qualifications and training | |
| SSSC recognised professional and vocational qualifications | Desirable |
| Driving License (due to the role covering Forth Valley and the lack of regular public transport) | Essential |

4 Terms & Conditions

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| <u>Employer:</u> | Cyrenians |
| <u>Line Manager:</u> | Outreach Service Manager |
| <u>Liaison with:</u> | NHS Forth Valley |
| <u>Workplace:</u> | ForthValley Hospital and Cyrenians Community Hub, your role will work across Forth Valley |
| <u>Working Hours:</u> | Part time: 20 hours per week |
| <u>Annual Leave</u> | 25 days plus 10 public holidays pro rata |
| <u>Salary:</u> | £28,759 to £31,595 pro rata (scale points 25 to 28). This equates to £15,545 per annum for 20 hours at SCP25 |
| <u>Pension:</u> | Auto-enrolment into Qualifying Workplace Pension Scheme (QWPS) which is a Group Stakeholder Pension Scheme paid by salary exchange. Current contributions being 5% employee and 3% employer. Option of enhanced Employer contributions to the same QWPS of 6% initially, rising to 9% after 2 years and 12% after 5 years (subject to employee contributions of 6%) |
| <u>Funding:</u> | Funded until 31 st November 2026 |
| <u>Disclosure:</u> | PVG membership (adults) is required. |

6 Application deadline and Interview dates

Recruitment for this role is open (i.e. no set closing date). We will review applications as we receive them and get in touch with candidates within 10 working days of receiving an application.

This vacancy opened on 26/11/2025 and will close once we have filled the role.

If you intend on applying for this role, please do so without delay to avoid disappointment. Once the role has been filled the advert will be removed and no further applications will be accepted.

Please refer to the Recruitment Information leaflet for further information on completing and submitting your application form.