



**AYRSHIRE
CANCER
SUPPORT**

We're here for you

Family Support Practitioner Recruitment Pack

Thank you for your interest in our Family Support Practitioner role. Ayrshire Cancer Support has operated since 1982, providing emotional support and practical help to those affected by cancer; this role will play a valuable part in supporting the services we offer. Our vision is to deliver a person centred, accessible, holistic family support service for children and young people with a cancer diagnoses, affected by the diagnosis of someone close to them, or bereaved from cancer.

We are looking for a caring and compassionate Family Support Practitioner to deliver high-quality emotional, social and practical support to children and young people who are affected by cancer. Children and Young People Support is one of our 8 core services delivered by our Care Services Team.

A knowledge of the impact of cancer on families, together with the experience and confidence to undertake work with children and young people is essential, with an ability to assess and respond to need according to emotional, psychological and intellectual development and apply appropriate interventions and creative therapeutic approaches.

You will have demonstrable professional experience of developing meaningful relationships and engaging with individuals in a person-centred way, providing support to children and/or young people, both individually and within a group environment.

Reporting to our Children and Young People Services Lead, you will be joining an established and experienced team and will be responsible for providing expert support to help meet the emotional, practical and social needs of children and young people affected by cancer.

This is a full-time role based over 35 hours / 5 days per week, worked between Monday to Friday within our Support Centres in Kilmarnock and Ayr, and so a driving licence and access to a vehicle is essential. We also require flexibility in relation to 'after school' activity, with regular evening (one per week) and occasional weekend work.

This role offers a 3-year fixed term contract, funded by the National Lottery.

**You'll find full details of the role, including how to apply,
within this Recruitment Pack.**

www.ayrshirecs.org

01563 538008

compassion
care &
kindness

delivered with integrity



AYRSHIRE CANCER SUPPORT

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About Us

We provide essential services and support across Ayrshire, free of charge, to people affected by cancer and their families. As the sole organisation in Ayrshire dedicated to providing practical and emotional support for all stages of the cancer journey, Ayrshire Cancer Support relies on donations and fundraising to deliver high quality, professional facilities and services that the people of Ayrshire depend on. From our warm, welcoming support centers, to providing transport to vital appointments and a wide range of tailored support services in between, we are here for everyone in Ayrshire affected by cancer, whatever the nature or level of their need.

About the Role

Key Accountabilities

- Develop relationships with individuals to understand and assess their needs.
- Undertake specific creative therapeutic work with children and young people and their families.
- Deliver interventions on a one-to-one basis or in a group setting.
- Facilitate family groups, events and workshops.
- Provide support within our centres, the community and education settings, as required.
- Deliver interventions which empower individuals, supporting them to become more resilient, and promote positive emotional wellbeing.
- Work in partnership with health, education, social care and third sector colleagues.
- Signpost and refer individuals to appropriate community resources.
- Maintain effective records and casework notes in accordance with our policy.
- Utilise outcome measures for data reporting.
- Promote equality, diversity and inclusion in all the work we do.
- Be responsible for your own professional and personal development through performance and development reviews and attending relevant training.
- Attend team meetings and supervision as appropriate.
- Ensure that all relevant codes of practice and regulations are upheld.
- Support with funding proposals and reporting for evaluation purposes.
- Work as part of a team and support colleagues in other functions within Ayrshire Cancer Support as required to deliver our objectives.



AYRSHIRE
CANCER
SUPPORT
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The wide range of vital services we provide costs over £3000 per day.



**The highest standard of
care and support.**

**Provided by professionals,
funded by donations.**



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Qualifications, Skills, Experience

Essential

- Minimum HND Level qualification in a relevant subject or equivalent experience.
- Demonstratable professional experience of developing meaningful relationships and engaging with individuals in a person-centred way.
- Providing support to children and/or young people.
- Delivering group work.
- Demonstratable experience of communicating effectively with individuals you support, colleagues and other professionals.
- Knowledge and understanding of child protection and safeguarding.
- A commitment to ongoing development, actively engaging in training relevant to the role.
- A commitment to working effectively as part of a team.
- Excellent verbal and written communication skills.
- Experience in supporting people with mental health challenges.
- Being open to new methods of online, web-based support and a range of health promotion activities.
- An understanding of infection prevention and control.
- Knowledge and understanding of equality, diversity and inclusion.
- An understanding of the principles of information sharing and data protection.
- Competent IT skills including using Microsoft Office and digital communication platforms.
- The successful candidate will also be subject to a Level 2 PVG disclosure check.

A full driving licence and access to a vehicle is essential

Desirable

- Qualification related to supporting children and young people.
- Experience of oncology and cancer support.
- Experience of supporting individuals through loss and bereavement.
- Delivering creative therapeutic interventions.
- Contributing to funding proposals and evaluation.
- Knowledge of the GIRFEC Framework
- An understanding of Children's Rights
- An understanding of Trauma Informed Practice.



**Supporting young
people facing grown up
challenges.**



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SUPPORT**

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What We Offer

Salary

33,500 – 35,000

Dependent on experience, background and qualifications

Annual Leave

36 days inclusive of Bank Holidays

Entitlements

Employer Contribution Pension
Health Cash Plan

Location

Ayr Centre (KA8 8LD) / Kilmarnock Centre (KA1 1EQ)
Travel between both locations will be required

Contract

3 Year Fixed Term Contract (National Lottery Funded)
35 hours per week, 5 days
(Monday to Friday with occasional weekend working)

Emotional support and practical
assistance



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How to Apply

Please submit your CV and a covering letter which explains why you believe you'll be the ideal candidate for the role. Please email these directly to: HR@ayrshirecs.org

If you'd like to discuss the role, please request a call-back via the email address above.

Deadline for applications is Friday 9 January 2026 - we anticipate interviews will take place during week commencing 19 January.

We're keen to ensure that our recruitment process is inclusive. If you'd find it beneficial to submit your application in a different format, please let us know and we can discuss appropriate options.

Your privacy is important to us. By submitting the information required in this process you consent to your data being processed under the relevant provisions of current Data Protection Acts, and any subsequent changes to this. Our Privacy Notices are available to view on our website.

www.ayrshirecs.org