

## **Polish Community Link Worker**

Salary: £29,416-31,000 pro rata and depending on experience

Hours: 14 hours per week

Annual Leave Entitlement: 34 days per annum, pro rata

Length of contract: until 31 March 2027

with the possibility of extension - funding-dependent

### **Job Description**

An exciting opportunity has become available for the Link Worker to support access to public and other support services for mainly the Polish community in Edinburgh.

As a Link Worker, your primary responsibility will be to provide support and guidance to individuals, helping them access appropriate services and resources in the community. You will work closely with healthcare professionals, social services, and community organisations to facilitate the social prescribing process, which involves connecting individuals with activities, services, and support to address their physical, emotional, and social needs. Your role will be instrumental in promoting self-care and empowering individuals to take control of their health and well-being.

As the post is partly funded by the Equality and Human Rights Fund, you will become part of the team advocating for the rights of the Polish community in Scotland. The team comprising the CEO, Policy Development Worker and Community Research and Engagement Officer has a track record of influencing change on the policy and public service provision level. Your role will be instrumental in informing colleagues about issues identified while supporting Feniks clients.

You will be supported by the experienced Feniks staff and volunteer team, who are working to support the mental health and well-being of Central and Eastern European communities in Edinburgh and Scotland.

#### **About Feniks:**

- Feniks was established in 2007 as a small charity to improve outcomes for Edinburgh's Central and Eastern European (CEE) migrant communities. For 14 years, the organisation has provided a range of confidential and holistic support services to promote the well-being and rights of the city's largest ethnic minority group, including 1-1 counselling, psychotherapy and personal development services, group support and outreach activities.
- Since its inception, Feniks has developed into a thriving organisation working with statutory services and

other voluntary sector partners to deliver the best outcomes for CEE community members in Edinburgh. It continues to grow and evolve in response to the needs of the population it serves.

- This is an excellent opportunity to become involved in an organisation providing essential services that respond to the needs of marginalised communities in Edinburgh.

### **The overall purpose of the post:**

### **The Feniks Community Link Worker will be responsible for the following:**

- Providing information, advice, and guidance to CEE community members, mainly Polish, to enable them to access the support they need to eliminate barriers to their rights and entitlements
- Ensuring that the practical, emotional, health, education, inclusion and welfare needs of people who access Feniks services are met
- Supporting individuals in accessing and engaging with prescribed services, including accompanying them if necessary.
- Liaising with health care professionals, social services and third-sector organisations to ensure the rights of the clients are upheld
- Raising awareness about the rights and available sources of support on Feniks social media platforms
- Regular communication with the Feniks Community Research and Engagement Officer and the Feniks Policy Development Officer to exchange experiences and communicate relevant information for the development of services
- Maintaining accurate case notes and ensuring that data is kept safe and secure in accordance with the General Data Protection Regulations (GDPR)
- Reporting progress and issues arising to the Line Manager (informal, regular)
- Monitoring the impact of the interventions, collecting statistics to inform the work of the organisation and the board of Trustees and contributing to the 6-monthly funding reports.

### **Occasional Tasks:**

- Participating in networking events to raise awareness of the service, build and maintain professional links and raise the organisation's profile
- Perform other job-related duties as assigned

### **Other:**

- We realise that the position comes with its emotional demands. Thus we offer in-house clinical supervision.
- Due to the nature of the work of Feniks, occasional evening and weekend work may be required.
- Since the Covid-19 pandemic, most Feniks services operate on a "hybrid" basis. This post, however, will require some office and face-to-face work.

**Due to the nature of this post, we will require you to become a member of the PVG Scheme.**