

Eleanor Health New Jersey Community Member Handbook

Thank you for choosing Eleanor Health to partner with you in your health journey! This handbook will highlight key rights and responsibilities, administrative considerations, and resources you may use while working with Eleanor Health.

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Clinic Contact Information

Eleanor Health Cherry Hill

Address: 2250 Chapel Avenue West, Suite 120, Cherry Hill, New Jersey 08002 Phone: (856) 434-7441 Fax: (833) 916-1017 Hours: 9am-5pm MWF; T/R 10-6; Sat - By appointment only

Eleanor Health Edison

Address: 5 Lincoln Highway Suite 4A, Edison, New Jersey 08820 Phone: 732-285-9365 (forwards to Cherry Hill) Fax: 833-584-0671 Hours: 9am-5pm MWF; T/R 10-6; Sat - By appointment only

Eleanor Health Verona

Address: 96 Pompton Ave, Suite 101, Verona NJ 07044 Phone: 862-292-2001 (forwards to Cherry Hill) Fax: (833) 606-0228 Hours: 9am-5pm MWF; T/R 10-6; Sat - By appointment only

Eleanor Health Hamilton

Address: 2131 Route 33, Suite B, Hamilton NJ 08690 Phone: (609) 232-7205 (forwards to Cherry Hill) Fax: (833) 906-2245 Hours: 9am-5pm MWF; T/R 10-6; Sat - By appointment only

Eleanor Health Galloway

Address: 331 E Jimmie Leeds Road Unit 2, Galloway NJ 08205 Phone: 609-232-7961 Fax: 833-400-1214 Hours: 9am-5pm MWF; T/R 10-6; Sat - By appointment only

Eleanor Health Sparta

Address: 70 Sparta Ave Suite 105, Sparta NJ 07871 Phone: 973-315-5492 Fax: 833-400-1215 Hours: 9am-5pm MWF; T/R 10-6; Sat - By appointment only

Eleanor Health Brick Address: 2850 Yorktowne Blvd Units 12-13, Brick NJ 08723 Phone: 732-837-0215 Fax: 833-483-1555 Hours: 9am-5pm MWF; T/R 10-6; Sat - By appointment only

Eleanor Health Oradell Address: 690 Kinderkamack Road, Suite 204, Oradell, NJ, 07649 Phone: 551-278-9240 Fax: 833-525-2405 Hours: 9am-5pm MWF; T/R 10-6; Sat - By appointment only

• What to Expect at Eleanor Health

Our mission at Eleanor Health is to help anyone concerned about their mental health or affected by addiction live amazing lives.

Eleanor Health offers whole-person, evidence-based treatment that is rooted in respect for your values, culture, and life experiences.

Individualized Care: Eleanor Health recognizes that you have your own unique goals and your own pathway to live an amazing life. We understand that chronic diseases, such as addiction, diabetes and depression impact multiple life domains. We will create individualized behavioral, social and physical health goals specifically for you.

Prompt Access: Eleanor Health is open 5-6 days a week at various times to ensure that prompt access to care is possible. Please see your Clinic Contact information above for details.

Eleanor Health Care:

Your care will be personalized specifically for you, based on your identified goals. We will also use your assessment results and partnership from our entire care team to recommend additional services you may benefit from:

- **Therapy:** We offer individual therapy which is a 1:1 opportunity to discuss stresses, anxieties, relationships, mental health needs or questions with our behavioral health clinicians. Eleanor Health also offers group therapy sessions focused around a specific topic and held with other community members. For additional support we can also integrate family therapy which allows you to bring other friends and family into your treatment journey.
- **Community Recovery Partnerships (CRP):** Our Community Recovery Partners know first-hand about confronting and managing life's biggest and most complicated challenges through their own lived experiences. They provide peer services including support, health coaching, and connecting you to community resources to assist in your health goals. Their role is to provide you with guidance and reassurance throughout your treatment and ongoing recovery.
- **Psychiatric Care:** Your treatment journey may include completing a psychiatric screening to further assess your individual needs. You may then be connected to one of our Psychiatrists who will partner with you and your care team to provide ongoing support for your mental and physical health.
- Nurse Care Management: If you have any co-occurring physical health conditions (i.e. diabetes, COPD, etc.) you may be connected to one of Eleanor Health's nurse care managers. They will ensure that you receive a thorough nursing assessment, support you to identify and reach associated health goals, and assist you in locating or connecting further with a primary care provider.
- Medical Assessment and Services: Eleanor Health's licensed medical staff partner with our direct care nurses to gather information about your health history and assess possible treatment options. Your treatment options may include medication which can be utilized as a tool to treat a variety of needs, including but not limited to anxiety, depression and substance use disorders. If this is best for you, our medical provider will discuss how to safely and effectively integrate medication into your treatment plan.
- Urine Toxicology Screens: If you are scheduled for medical or psychiatric service appointments, you will receive and complete scheduled urine toxicology screens. These screens are used to monitor and inform your treatment. A urine toxicology screen confirming the presence of substances will be used to adapt your treatment plan and inform care, it will <u>not</u> result in removal from Eleanor Health services.
- Health Advocates: Health Advocates support our community members by connecting you with internal Eleanor Health services and external community resources to meet your needs.

• Scheduling

Rescheduling: We want appointments to be accessible and convenient for you. If you are unable to attend your scheduled appointment, we ask that you please reach out at least 24 hours before to enable another valued member of the Eleanor community to possibly receive care. Thank you in advance for your collaboration!

Cancellation within 24 hours: If you cancel your appointment with less than a 24 hour notice, we may have difficulty rescheduling you due to lack of notice. If you are prescribed medications by Eleanor, appointment cancellations can cause a delay in you receiving your prescribed medications.

No Show to Appointment: If you do not show to your appointment, please contact the clinic as soon as you learn that you missed your appointment. We may have difficulty rescheduling you due to lack of notice and need as much time as possible to find another time for your care. If you are prescribed medications by Eleanor, no shows can cause a delay in you receiving your prescribed medications.

• Access to After-Hour Services

After Hours Consultation: To receive after hours *non-emergency* consultation from an Eleanor Health staff member, call the clinic phone. After hours, there is a 24/7 answering service that will escalate time-sensitive requests to a licensed staff member.

Prescription & Medical Concerns: If you need to reach a medical staff member regarding an after-hours addiction medicine related need, there is always a medical staff member on-call. Please call the clinic phone number, and the on-call answering service will contact the medical staff member on-call as needed.

Emergency or Urgent After Hours Needs:

- Emergency: Please call 911.
- Emergency Mental Health Crisis: If you or a family/friend are in crisis, call the NJ Recovery Help Line at 1-800-273-8255 or the National Crisis line at 988. You may also text the National Crisis Text line at 741741.
- **Urgent:** If the urgent need impacts your physical health, please contact your primary care provider, the emergency number on the back of your insurance card provided by your insurance provider, or an urgent care facility.
- **Remember:** Eleanor Health provides outpatient services, we do not provide urgent care or emergency medical care.

5. Rights & Responsibilities

Community Member Rights

You have the following rights:

- **Confidentiality:** You have the right to confidentiality. Eleanor Health is committed to ensuring your protected health information (name, birth date, diagnoses, etc) is not disclosed without legally sufficient reason. We cannot even disclose that you are our patient or anything about you or your care unless:
 - You have completed a release of information and consented in writing.
 - A court order has been received that we have to follow
 - There is a medical emergency and the disclosure is to medical personnel (i.e. an EMT if you've fainted on our property).
 - It is to a company that we have a business associates agreement to provide services to (like our language translating service or our electronic health record)
 - Authorized people are auditing our care for quality.
 - It is required under state law in an incident of suspected child abuse and neglect
 - We may be required to report the death of a person receiving services to a public health authority.
 - The US Department of Health and Human Services wants to investigate whether we've complied with HIPAA privacy rules & 42 CFR Part 2. Your privacy and confidentiality are protected not just through HIPAA but also through 42cfr Part 2, a federal regulation that provides enhanced protections for people seeking treatment for addictions.
- **Translation**: To have our rights explained to you in a manner or language you understand and that is preferred including a language other than English or if you are unable to read.
- Non-Discriminatory Services. Services will not be denied on the basis of race, color, religion, sex, sexual orientation, gender identity or expression, age, disability, marital status, citizenship, national origin, genetic information, or any other characteristic provided by law.
- Accessible Care: Nondiscriminatory access to services as specified in the Americans with Disabilities Act of 190 (4 USC 12/01).
- Informed Consent: You and your legal guardian has the right to be informed of the nature and availability of services provided by competent, qualified, experienced staff, and of the procedures used in treatment. This includes recommendations for immediate, pending, and potential future treatment needs including risks when applicable. If requested or needed services are beyond the capability or in conflict with its mission and philosophy, Eleanor Health will assist you in locating needed services.
- **Refusing Treatment**: You have the right to refuse treatment or any specific treatment procedure and the right to be informed of the consequences resulting from such refusal.
- **Treatment Plan:** You have the right to actively participate in creating, reviewing, and updating your treatment plan, to receive information about treatment, to express preferences about service providers, to make decisions about your treatment. You will receive a copy of your treatment plan.
- Advocacy: You have the right to designate a personal advocate to act on behalf of yourself if you are incapable of understanding a proposed treatment or if you are unable to communicate your wishes.
- **Research**: You, if applicable, will be informed of any research or experimental activities and have the right to refuse involvement.
- **Review of Records:** You have the right to review your record. There is an established procedure for the review to assure the confidentiality and security of the record. You will be provided assistance in explaining information if needed. Some information may be clinically determined to not be appropriate for viewing, such as information that may be harmful for you at the time of the request, or that is determined to be information that could create a breach of confidentiality of another person or potentially cause them harm.
- **Copy of Records**: You have the right to request a copy of your record. This request must be completed in writing. Only information that was created by Eleanor Health will be copied.

- **Release of Records**: You may consent in writing to release your records to other for any purpose you choose. You may revoke this consent at any time for future release of your reports. You will need to put the request in writing on the agency's Release of Information form.
- Amending or Changing your Record: If you believe that something in your record is incorrect or incomplete, you may request the agency amend or change it.
- Accounting of Disclosures: You may request information about the disclosures Eleanor Health has made related to your confidential information. This does not include information used for treatment, payment, or health care operations purposes or that we shared with you, your family, or information you gave specific consent or permission to release.
- **Contacting you**: You can provide information to the agency on how you would like to be communicated with i.e. cell phone, text, leaving a message. This can be updated or changed at any time.
- **Verify Payment Information**: You have the right to verify that the payment information you are providing is correct.
- Ethics: You have the right to a copy of the Eleanor Health Corporate Compliance policy.
- **Disclosure of Social Security Number**: Federal Regulation 42 U.S.C. Section 405(c)(2) requires disclosure of Social Security number for billing purposes. It may also be used for identification purposes, determination of contract eligibility and to detect fraud.
- **Exercising your Rights:** You should not be denied, suspended or terminated from treatment or have treatment reduced for exercising any of your rights.
- **Grievance/Appeal Procedures:** In the event you would like to file a grievance/appeal, you will be able to receive the appropriate form from an Eleanor Health staff person. The clinic manager will investigate the grievance and attempt to resolve it within 3 days of form submission. If it cannot be resolved, the Quality Team will review the grievance/appeal. If the Quality Team is unable to resolve the concern, the grievance/appeal will be sent to the regional General Manager. The decision of the regional General Manager will be final. You will receive a written response explaining the decision.
 - You may also complete a complaint through the New Jersey Department of Health via <u>Online</u> or call the Department of Health complaint hotline at 1-800-792-9770.
 - In NJ, to report concerns related to disability rights, you must file a complaint with DCR, you must first submit an intake form.
 - You can submit the intake form:
 - Online by using the <u>NJ Bias Investigation Access System (NJBIAS)</u> OR
 - by calling 1.833.NJDCR4U and asking a DCR receptionist to assist you in filling out the form on the NJBIAS
 - Call 1.833.NJDCR4U (833-653-2748) or email at NJDCR4U@njcivilrights.gov to request assistance with NJBIAS in a language other than English or Spanish.
 - To request a disability-related accommodation, please call 1.833.NJDCR4U (833-653-2748)(voice), call the Relay Service at 711, or email NJDCR4U@njcivilrights.gov
- Advanced Directive: You may provide Eleanor Health a copy of your advance directive.
- **Freedom from Searches:** You will be free from strip searches and body cavity searches and retaining control over your bodily appearance.
- Questions and Complaints:
 - If you have questions or complaints about this document, you may contact the Quality Team in writing at our facility for further information. You may also email <u>compliance@eleanorhealth.com</u>.
 - You may also contact the Secretary of the U.S. Department of Health and Human Services if you believe Eleanor Health has violated your privacy rights.
- <u>Complaint Policy & Procedure</u>

Community Member Responsibilities

You have the Following Responsibilities:

- 1. To let us know how the Eleanor Health model is or is not working for you.
- 2. To share which care interventions work best for you.
- 3. To speak up if you see wrongdoing by any Eleanor Health staff person.
- 4. To do your best to arrive on time for groups and individual sessions. If you are more than 10 minutes late for a group, you may have to wait for the next one.
- 5. To create a safe environment and not participate in violent and/or illegal activities on Eleanor Health grounds. Threats or acts of violence will be treated very seriously and may be grounds for termination from Eleanor Health membership.
- 6. To let Eleanor Health know whom you consider family or support (whether a friend, partner, relative, or sponsor). With your permission, we will engage whomever in your life you wish to help support your goals.
- 7. To respect other Eleanor Health members and their property.
- 8. To know that if you disclose any known or suspected abuse or neglect of a child, disabled person, or elder, that Eleanor Health staff are mandatory reporters and will disclose to the appropriate authorities.
- 9. At Eleanor Health we hold both our staff and you accountable to maintain a safe and respectful environment. Sexual or other forms of harassment are not tolerated.
- 10. To enroll in services, you might sign a consent for treatment form.

Guidelines for online and social media settings:

While Eleanor Health encourages an online and social media culture, we ask that you respect the privacy of other people receiving treatment and staff members in-person and in virtual treatment settings. Eleanor Health staff may not disclose confidential or proprietary information about you or our personnel on social media (including, but not limited to, communications over the internet, on personal websites or web pages, or online communities).

- a. Please do not post identifying information about other people receiving treatment or Eleanor staff without consent. If there is a concern or question of appropriateness please reach out to your clinic manager or follow the formal incident/complaint process.
- b. There shall be no photographs or recordings taken of anyone receiving services, family members, or staff members, except as permitted by agency policy.
- c. Eleanor Health discourages interactions and relationships between community members and Eleanor staff on social media platforms such as Facebook, Instagram, etc. If a community member requests to follow or to be friends on these platforms, Eleanor staff are to deny the request.
- d. Virtual appointments cannot be conducted when either participant is driving or operating a vehicle. The location of both you and the provider are discussed at the beginning of each appointment. Physical sedentary location must be shared at that time to ensure we are able to safely complete the session. Appointments may be rescheduled if either party is not able to participate safely.
- e. Eleanor Health staff providers conduct virtual appointments in a confidential setting. At the beginning of each appointment participants shall identify all other present parties. If you conduct your visit in a setting with other participants or in a public setting, Eleanor Health can not guarantee your privacy.

• Financial Obligations for Services

You have the financial obligation to pay for any services received. Eleanor Health has a standard self-pay discount available to everyone regardless of their income level. Please see the Financial Responsibility Agreement for more information

Transitions:

Eleanor Health is committed to providing the utmost quality care to you. Eleanor Health will not "fire" or "terminate" you due to uncontrolled symptoms of chronic health conditions. Eleanor Health considers addiction to be a chronic health condition and aims to provide long-term care for you over your life span. Your account will become inactive after 90 days without receiving Eleanor services and you may need to complete a new intake.

• **Higher Care Needs:** If you need a higher level of care, you will not be formally discharged from Eleanor Health but will be safely transitioned to a higher level of care for the requisite period of time and then resume services as able. If it is determined during assessment that you are in need of a higher level of care, the following information is obtained: 1) your willingness to receive a higher level of care, and 2) insurance information. If you are willing to receive this care, Eleanor Health will facilitate this transition as able at a care setting that is most appropriate.

Termination of Care due to Safety Risk: If you have committed an act of violence, threatened to commit an act of violence in the clinic, or presented any other ongoing physical or psychological safety risk to another person receiving services or an Eleanor staff member, Eleanor Health may discharge you from their services and refer to other resources. In the event this occurs, Eleanor Health will notify you in writing, provide you with information about alternative resources and assist in setting up an appointment.

Change of Provider Requests: If you have questions about your options or wish to request a new treatment provider, please notify any Eleanor staff member. Once a request is formally submitted, a member of Eleanor's clinical leadership team will reach out within one week to obtain additional information. That additional information will then be reviewed with the Eleanor Health care team and you will be notified of a resolution within 2 weeks.

• About Recovery, Relapse, & Recovery Capital

At Eleanor Health, we believe that everyone can recover. We know that research shows that the majority of people with substance use disorder successfully resolve these problems. We also know that recovery is socially contagious.

We believe that relapse is preventable with enhanced recovery capital and enhanced self-efficacy. When relapse happens, we see it as an exacerbation of a chronic medical condition and a sign that a treatment plan change is needed.

We strive to provide whole person care, which focuses on wellness in these five areas of your life:

- Occupational (stable job that supports recovery)
- Emotional (healthy mind)
- Physical (healthy body)
- Relational (relationships)
- Ontological (meaning in life, spiritual fulfillment)

• Health & Safety Policies

Transparency: Your health and safety is always one of the most important concerns for Eleanor Health. We ask for you to be transparent on all of your health conditions, medications prescribed, and other substances taken so that we can provide the safest care possible.

Seclusion and Restraint: It is Eleanor Health policy that you and anyone else receiving services will never be restrained or secluded.

Tobacco Products: If you are using any tobacco products including pipes, chew and vaping, please refrain from using tobacco products on our property.

Medications: For your safety, Eleanor Health asks if you are taking medication to leave the medication at home or covered and locked in your vehicle unless the Physician or nurse asks you to bring the medications into the clinic for purposes of a medication reconciliation or supervised induction. Please have the medications in the original bottle with your name from the pharmacy.

Prescriptions/medications are provided during visits with a provider. To ensure safe prescribing, medications are not refilled after-hours. If an appointment is missed, please contact the clinic immediately to reschedule the appointment and discuss your medications so you do not run out before your next appointment. Prescriptions will be refilled at appointments or can be requested 5 days before running out if an appointment is not needed.

Weapons: All guns and firearms of any kind are banned in all clinics.

Active Shooter: In case of active shooter:

- Run, Hide, Fight For more information, visit <u>https://www.ready.gov/public-spaces</u>
- If unable to safely exit, lock all doors.

Poison Control Emergency: Call 1-800-222-1222

- Free online poison control tool webPoisonControl
- For more information visit .<u>https://www.nipies.org/</u>

• Familiarization w/ Premises

Eleanor Health has a procedure for the protection of all persons on the premises in the event of an emergency.

Severe Weather

- In the event of severe weather requiring Eleanor Health Clinic locations to be closed, this will be announced on local media, radio, and television stations and posted on the local clinic's Facebook page.
- If members are in the clinic when severe weather occurs, members will be asked to follow the direction of the staff.

Fire: In the event of a fire or when the fire alarms go off, you will be asked to alert others and to proceed to the closest safe exit. Leave the facility and go to the far end of the parking lot. Please note that there may be explosive materials in the building (i.e. oxygen tanks, etc)

Staff will be following the Rescue, Alert, Confine, Extinguish protocol:

R – RESCUE – Staff will remove all members from danger. All should be evacuated to the safest exit or behind closed doors away from fire. Evacuation routes are found in all the rooms and hallways.

A - ALERT - Pull alarms, call 911.

C - **CONFINE** – Confine the fire by shutting all doors and in the area. Members should stay behind the fire doors. All other doors should be closed immediately to contain the fire or smoke.

E - EXTINGUISH / EVACUATE - Exit from the door closest to you & furthest from fire.

Clinic Specific Safety Locations: Cherry Hill, NJ **Fire Suppression Equipment:** 3 Fire Extinguishers: 1) reception area, 2) kitchen/break room, and 3) hallway near the group therapy room

First Aid Kits: In lab room, across from the two exam rooms

AED/Ambu bag: In lab room, across from the two exam rooms

Natural Disaster (i.e. Tornado/Earthquake/Tsunamis/Wildfire): Members will be asked to follow the direction of the staff. Choose an interior room with no windows:

• The CRP room and Practice Administrator office have no windows.

• Reinforced Stairwell accessible from communal space is also an option.

NARCAN, UDS & Pregnancy Test kits: Reception area and nursing lab

<u>Edison, NJ</u>

Fire Suppression Equipment: 2 Fire Extinguishers: 1) staff room and 2) Lab

First Aid Kits: In lab, next to bathroom and in reception area

AED/Ambu bag: In lab, next to bathroom, across from therapy room

Natural Disaster (i.e. Tornado/Earthquake/Tsunamis/Wildfire): Members will be asked to follow the direction of the staff.

- Exam Room 1 or Staff Room have no windows;
- Reinforced stairwell is accessible by leaving the clinic and walking down the hallway to the stairwell NARCAN, UDS & Pregnancy Test kits: Reception area and nursing lab

<u>Verona, NJ</u>

Fire Suppression Equipment: 2 Fire Extinguishers: 1) lab, and 2) outside the IT closet

First Aid Kits: In lab, between bathroom and reception

AED/Ambu bag: : In lab, between bathroom and reception

Natural Disaster (i.e. Tornado/Earthquake/Tsunamis/Wildfire): Members will be asked to follow the direction of the staff.

- Exam Room 1 and Exam Room 2 have no windows
- Reinforced stairwell is accessible through the side door in the reception area

NARCAN, UDS & Pregnancy Test kits:

<u>Hamilton, NJ</u>

Fire Suppression Equipment: (1) 1 in the Nursing Lab and (2) 1 near reception

First Aid Kits: (1) In Nursing Lab and (2) In reception area

AED/Ambu bag: In Nursing Lab

Natural Disaster (i.e. Tornado/Earthquake/Tsunamis/Wildfire): Members will be asked to follow the direction of the staff.

• Staff/Flex Room has no windows;

NARCAN, UDS & Pregnancy Test kits: Reception area and nursing lab

<u>Galloway, NJ</u>

Fire Suppression Equipment: (1) fire extinguisher mounted directly outside the Eleanor Suite in the office complex

First Aid Kits: (1) In Nursing Lab and (2) In reception area

AED/Ambu bag: In Nursing Lab

Natural Disaster (i.e. Tornado/Earthquake/Tsunamis/Wildfire): Members will be asked to follow the direction of the staff.

• There are 9 windows in the clinic:, 1 in the Lab, 2 in Exam Room 1, 1 in Exam Room 2, 2 in the Group Room, 1 in Therapy Room 1, 2 in Therapy Room 2

NARCAN, UDS & Pregnancy Test kits: UDS and Pregnancy Test Kits are kept in the Nurses lab (locked closet). Narcan is kept in the MEAS desk located in the lobby and in the Nurses lab.

<u>Sparta, NJ</u>

Fire Suppression Equipment: (1) fire extinguisher is located in the closet labeled "Employees Only" **First Aid Kits**: (1) In Nursing Lab and (2) In MEAS desk

AED/Ambu bag: In Nursing Lab

Natural Disaster (i.e. Tornado/Earthquake/Tsunamis/Wildfire): Members will be asked to follow the direction of the staff.

• There are 10 windows in the clinic all located on the South wall of the clinic. There are no windows on the North side. Exit door is located on the North side of the clinic.

NARCAN, UDS & Pregnancy Test kits: UDS and Pregnancy Test Kits are kept in the Nurses lab (locked closet). Narcan will be kept in MEAS desk and one in the Nurses Lab.

<u>Brick, NJ</u>

Fire Suppression Equipment: (2) 1 fire extinguisher located by the second door near the front entrance and 1 fire extinguisher in the back of the office facing the rear exit.

First Aid Kits: First Aid kits are located inside the MEAS desk in the main lobby and in the nursing office (inside the locked cabinet).

AED/Ambu bag: AED is mounted on the wall on the left hand side when you enter the nursing office.

Natural Disaster (i.e. Tornado/Earthquake/Tsunamis/Wildfire): Members will be asked to follow the direction of the staff. The 2 windows in the office are located at the front entrance.

NARCAN, UDS & Pregnancy Test kits:. Narcan kits are located in the MEAS Desk (main lobby) and inside the locked cabinet located in the nursing office. Pregnancy Test Kits can also be found inside the locked cabinet located in the nursing office.

<u>Oradell, NJ</u>

Fire Suppression Equipment: (1) Fire extinguisher outside suite to the left by the elevators **First Aid Kits**:

AED/Ambu bag: In nursing lab

Natural Disaster (i.e. Tornado/Earthquake/Tsunamis/Wildfire): Group room and therapy office have large windows. There are no windows in the nursing lab, exam room or by MEAS area. There is one main entrance/exit door directly by the MEAS desk.

NARCAN, UDS & Pregnancy Test kits: UDS and Pregnancy Test Kits are kept in the Nurses lab (locked closet). 1 Narcan MEAS desk and 1 in the Nurses Lab.