

Google Certified Educator L1 and L2 Exam FAQs

1. What changes are coming to the certification exams?

- **Exam questions:** Effective September 1, educators will encounter a new question-type on the Level 1 and Level 2 exams: “active multiple-choice” questions will replace scenario-based questions as the experiential section of the exam. Testers will still be asked to dive into Google Workspace for Education tools to explore features, but the exam will assess that work through a selection of answer choices rather than direct review of files. The result will be more updated questions that reflect current educator contexts, while retaining the uniquely hands-on format of the Google Certified Educator exams.
- **Registration process:** The registration process now begins with educators selecting the language for their exam. Educators create an exam profile (or enter an existing profile) only after selecting a language.
- **Exam launch process:** The exam launch process will no longer utilize an exam-specific Google Workspace account. Instead, educators will access their exam by simply following a unique link emailed to them after registration.

2. I’m having trouble registering for the exam. What should I do?

- If you’re encountering challenges with the registration page, we recommend:
 - Step 1: Identifying and contacting your domain administrator ([click here for help identifying your domain administrator](#)).
 - Working with your [Google Workspace for Education administrators](#) to do the following:
 - Using the new [‘Age-Based Access Setting’, put all teachers in Organizational Units \(OUs\)](#) that are classified as “Adult” (18+ years old).
 - Ensure those Adult OUs are also [opted into Additional Services without individual control](#).
 - If you or your Google Workspace for Education administrator is looking for further instructions, please check out this [Help Center article](#).

- Alternatively, you retry registration using a different Google account.
 - Note that exam registration should always begin on the Google for Education [Teacher Center](#).

3. Have my existing certifications been impacted by recent changes?

- No, your certification status has not changed and you will not lose access to your certificates or badges.

4. How does this impact recertification?

- Educators pursuing recertification will continue to receive a shorter exam rather than the full-length version. But, as above (see FAQ #1), the exam will no longer include scenario-based questions. Recertification testers will encounter a mixture of multiple-choice questions and new active-style multiple-choice.

5. Why do some exams still have the old scenario-based questions?

- If you received your exam credentials prior to September 1, 2021, you will likely receive an exam with scenario-based questions.
- Please complete this exam. This version of the exam will be accepted for certification until the end of September 2021.
- Educators who purchase the exam after September 1, 2021, will receive the new version of the exam.

Have more questions?

For more information, visit our [Teacher Center FAQs](#).

Please contact us with any questions regarding your exam experience via our [Support Form](#).