

## **TIFF 2020 TICKET POLICY**

### **TICKET PURCHASE**

Starting **July 20** tickets become available **online** at [tiff.eventbook.ro](https://tiff.eventbook.ro) or through the **TIFF 2020 mobile app**. Tickets purchased online or directly through the app are subject to the festival's ticket policy.

Starting **July 27** tickets can be bought in person from the **TIFF Box Offices** at

**FLORIN PIERSIC Cinema**, 11 Mihai Viteazul Square

**VICTORIA Cinema** 51 Eroilor Boulevard

**Casa TIFF** 6 Universităţii Street (only for guests and card / badge holders)

Starting **July 31** tickets also available at

**Unirii Square** box office

**Students' Culture House** 1-3 Lucian Blaga Square

**Sapientia University** 4 Calea Turzii

**ARTA Cinema**, 3 Universităţii Street

**The Military Club** 51, Eroilor Boulevard

Box Office Hours

**July 27 — July 30: 11 AM — 6 PM**

**July 31 — August 9: 9 AM — 11 PM**

Tickets for all festival venues are available from the listed box offices. Additionally, for the **French Institute**, **MĂRĂȘTI Cinema**, **DACIA Cinema**, **IULIUS Open Air**, or other special locations, tickets will be available on the spot starting one hour before each screening/event.

Badge holders must purchase tickets at the festival box offices or online at [tiff.eventbook.ro](https://tiff.eventbook.ro).

### **TICKET PRICES**

- **Regular** ticket: **15 lei** (valid for one screening only)
- **FREE** entrance for concerts at **Casa TIFF**

### **SPECIAL EVENT TICKETS**

- Tickets for **Unirii Square Open Air screenings**, **Iulius Open Air** and the **French Institute**: **12 lei**
- Tickets for **EducaTIFF screenings**: **12 lei**
- Tickets for **MĂRĂȘTI Cinema** and **DACIA Cinema**: **12 lei**
- Tickets for the **Opening Ceremony (Unirii Square Open Air, May 29)**: **30 lei\***
- Tickets for **screenings and special events** at **Banffy Castle, Bonțida**: **20 lei** (Banffy Castle, 01.08-02.08)
- Tickets for **concerts, cine-concerts**, and **other special events**: **30 lei\***
- Tickets for the **Closing Ceremony (National Theatre, August 9)**: **50 lei\***

### **FESTIVAL PASSES**

Upon purchasing a TIFF card online, cardholders will be e-mailed a **unique code** for reserving seats for the screenings and/or events of their choice. Using this unique code, cardholders can reserve seats for any screening and/or event in the program from any TIFF Box Office or online at [tiff.eventbook.ro](http://tiff.eventbook.ro) , within the limit of the seats available.

Cards purchased before July 17 provide early booking access for a 48-hour window between 12 AM on July 1 and 11:59 PM on July 19, before tickets go on general sale on July 20.

- **TIFF X-CARD: 130 lei.** Access to **10 screenings** of the cardholder's choice, with the exception of special events marked with \*.

Upon purchasing a TIFF X-Card online, cardholders will be e-mailed a virtual card with a unique code for reserving seats for the screenings of their choice, with the exception of special events.

- **TIFF SUPERCARD: 360 lei.** Access to **30 screenings**, including **3 special events** of the cardholder's choice (except Film Food screenings and the Closing Ceremony).

- **TIFF IRONCARD: 1000 lei.** Access to **35 screenings, concerts, special events** and **festival parties** of the cardholder's choice (except Film Food screenings, official receptions, and press conferences).

Physical SuperCards and IronCards can be picked up between July 27 - July 30 at the Casa TIFF ticketing point (6 Universităţii Street). However, cardholders are not obligated to carry the cards on them: to reserve seats, they can just use the unique code received by e-mail upon purchase.

Cardholders have access to a maximum of 6 screenings and/or events per day and cannot reserve 2 tickets for the same screening or event using the same card.

## ACCESS POLICY

All tickets and cards are scanned upon entry. Ticket holders who purchased their tickets online can use either a printed ticket or an electronic ticket displayed on a mobile device. Access is granted only upon presentation of a valid ticket for that specific screening. Children under 3 years who do not occupy an individual seat are allowed into screenings for free if accompanied by an adult.

If seats are available, TIFF staff can grant access to all TIFF badge holders who did not get tickets 5 minutes before every screening.

**ATTENTION!** Ticket holders arriving within 5 minutes of the starting time of the screening will not have seats guaranteed. **No admissions allowed after the screening or event actually begins.**

Seats are not numbered.

Some films may not be suited for children or may contain sex or violence. TIFF recommends checking the description of every film before getting tickets.

Pets are not allowed inside cinemas.

**In case of rain:**

- The daily **Unirii Square Open Air** screening scheduled for **9:45 PM** will be moved in the **Students' Culture House** at **11 PM**. The Unirii Square Open Air tickets will be used for the new venue and time.
- **Iulius Park Open Air** screenings will be moved at **Mărăști Cinema** beginning with **10 PM**. The Iulius Park Open Air tickets will be used for the new venue and time.

For the **free screenings**, a **zero-value ticket must be reserved** from any TIFF Box Office.

## **CANCELLATIONS AND REFUNDS**

Tickets cannot be cancelled, annulled, or changed. Refunds are provided only if the screening was cancelled due to technical problems. Unused tickets included in packages are not refunded.

## **SCREENING VENUES**

**FLORIN PIERCIC CINEMA** 11 Mihai Viteazul Square

**VICTORIA CINEMA** 51 Eroilor Boulevard

**ARTA CINEMA** 3 Unirii Street

**STUDENTS' CULTURE HOUSE** 1-3 Lucian Blaga Square

**UNIRII SQUARE OPEN AIR** Unirii Square

**IULIUS PARK OPEN AIR** 53 B, Alexandu Vaida Voevod street

**FRENCH INSTITUTE** 22 I.C. Brătianu Street

**MILITARY CLUB** 51 Eroilor Boulevard

**MĂRĂȘTI CINEMA** 3 Aurel Vlaicu Street

**DACIA CINEMA** Bucegi Street

**SAPIENTIA UNIVERSITY** 4 Calea Turzii street

For further information or questions please contact us via email at [ticketing@tiff.ro](mailto:ticketing@tiff.ro)