

## **TIFF 2021 TICKET POLICY**

### **TICKET PURCHASE**

Starting **July 14** tickets become available **online**

At **[www.tiff.eventbook.ro](http://www.tiff.eventbook.ro)** or through the **TIFF 2021 mobile app**

Starting **July 19** tickets can be bought in person from the **TIFF Box Offices** at

**FLORIN PIERSIC Cinema**, 11 Mihai Viteazul Square

**VICTORIA Cinema** 51 Eroilor Boulevard

Starting **July 23** tickets also available at

**Unirii Square** ticket office

Box Office Hours

**July 19 — July 23**

**11 AM — 7 PM**

**July 23 — August 1**

**9 AM — 11 PM**

### **CAUTION!**

We recommend purchasing tickets online. Physical ticket sales go through our box office in Unirii Square, Florin Piersic Cinema and Victoria Cinema exclusively throughout the festival as per the above schedule.

All badge holders must reserve a zero-value ticket online at [tiff.eventbook.ro](http://tiff.eventbook.ro) or through our box office.

### **TICKET PRICES**

- **Regular** ticket: **20 lei** (valid for one screening only)
- **Matinee** movie ticket (valid for screenings from 9 AM to 2 PM): **15 lei**

### **SPECIAL PRICE TICKETS**

- Tickets for outdoor screenings: **15 lei**
- Tickets for **EducaTIFF screenings**: **15 lei**
- Tickets for **MĂRĂȘTI Cinema** and **DACIA Mănăștur Cinema**: **15 lei**
- Tickets for the **Opening Ceremony**: **50 lei\***
- Tickets for the **Awards Ceremony**: **50 lei\***
- Tickets for **concerts, cine-concerts, and other special events**: **30 lei\***
- Tickets for the special event **MÚM plays Menschen am Sonntag (Iceland)** Cine-concert at **Banffy Castle, Bonțida**: **50 lei**
- Tickets for the **Film Food** screenings: **150 lei\***
- Tickets for the special event **Sergei Polunin: Up, Close and Personal**:  
**A – 300 lei\*, B – 200 lei\*, C -125 lei\***

### **TIFF CARDS**

Upon purchasing a TIFF card online, cardholders will be e-mailed a **unique code** for reserving seats for the screenings and/or events of their choice. Cardholders can reserve seats for any screening and/or event in the program from any TIFF Box Office or online at [www.tiff.eventbook.ro](http://www.tiff.eventbook.ro), upon presentation of the unique code received after they had purchased the card, within the limit of the seats available.

- **TIFF CARD.10: 170 lei.** Access to **10 screenings** of the cardholder's choice, with the exception of special events marked with \*.

Upon purchasing a TIFF X-Card online, cardholders will be e-mailed a virtual card with a unique code for reserving seats for the screenings and/or events of their choice, with the exception of special events.

Upon purchasing this card, cardholders will receive a 25% discount for a 1-year subscription to TIFF Unlimited ([unlimited.tiff.ro](http://unlimited.tiff.ro)), the festival's video streaming platform.

- **TIFF CARD: 375 lei.** Access to **25 screenings**, including **3 special events** of the cardholder's choice (except Film Food screenings, the Closing Ceremony and Sergei Polunin: Up, Close and Personal special event).

Upon purchasing this card, cardholders will receive a 50% discount for a 1-year subscription to TIFF Unlimited ([unlimited.tiff.ro](http://unlimited.tiff.ro)), the festival's video streaming platform

- **TIFF GOLD CARD: 1000 lei.** Access to **30 screenings, concerts, special events and festival parties** of the cardholder's choice (except Film Food screenings, official receptions, press conferences and Sergei Polunin: Up, Close and Personal special event).

Physical SuperCards and IronCards are issued between July 21 — July 23 at the Uniri Square ticket office but cardholders are not obligated to carry the cards on them: they can just use the unique code received by e-mail upon purchase to reserve seats.

Cardholders have access to a maximum of 6 screenings and/or events per day and cannot reserve 2 tickets for the same screening or event using the same card.

## **ACCESS POLICY**

All tickets and cards are scanned upon entry. Ticket holders who purchased their tickets online can use either a printed ticket or an electronic ticket displayed on a mobile device. Access is granted only upon presentation of a valid ticket for that specific screening (except children under 3 years who do not occupy an individual seat).

TIFF staff can grant access to all TIFF badge holders who did not get tickets 5 minutes before every screening, depending on the seat availability.

**ATTENTION!** Ticket holders arriving within 5 minutes of the starting time of the screening will not have seats guaranteed. No admissions allowed after the screening or event actually begins.

Some films may not be suited for children or may contain sex or violence. TIFF recommends checking the description of every film before getting tickets.

Pets are not allowed inside cinemas.

**ATTENTION!**

It is a legal requirement for spectators to wear masks throughout the event based on the Government Decree no. 29 from 14.05.2021.

For the special event Sergei Polunin: Up, Close and Persona acces will only be granted to those vaccinated against SARS-CoV-2 virus, which have completed the immunization schedule 10 days prior to the event; to those who present a negative result of an RT-PCR test no older than 72 hours before the start of the event; and to those who present the negative result certified by a medical unit of a rapid antigen test carried out not longer than 24 hours before the start of the event.

Ticket policy is subject to change in accordance with the laws and regulations in force at the time of the event.

### **In case of rain:**

Purchased tickets will be used the new venue and time.

- The daily **Unirii Square Open Air** screening scheduled for 9:45 PM will be moved in the **Students Culture House** at **11 PM**.
- The daily **Iulius Park Open Air** screening scheduled for 9:45 PM will be moved at **Mărăști Cinema** beginning with **10.30 PM**.
- The daily **USAMV Open Air** screening scheduled for 9:45 PM will be moved at **Florin Piersic Cinema** beginning with **11.00 PM**.
- The daily **UBB Open Air** screening scheduled for 9:45 PM will be moved at **Military House Cinema** beginning with **11:00 PM**.
- The daily **Cetatuie Open Air** screening scheduled for 9:45 PM will be moved at **Dacia Cinema** beginning with **11:00 PM**.

### **CANCELLATIONS AND REFUNDS**

Tickets cannot be cancelled, voided, or changed. Refunds are provided only if the screening is cancelled in advance, due to technical issues, extreme weather conditions or other force majeure situations. Please check [tiff.ro](http://tiff.ro) or [tiff.eventbook.ro](http://tiff.eventbook.ro) for details regarding rescheduling.

Tickets will not be refunded if the weather conditions deteriorate once the screening has started.

Unused tickets included in packages are not refunded.

### **SCREENING VENUES**

**FLORIN PIERSIC CINEMA** 11 Mihai Viteazul Square

**VICTORIA CINEMA** 51 Eroilor Boulevard

**ARTA CINEMA** 3 Unirii Street

**STUDENTS CULTURE HOUSE** 1-3 Lucian Blaga Square

**UNIRII SQUARE OPEN AIR** Unirii Square

**IULIUS PARK OPEN AIR** 53 B Alexandu Vaida Voevod Street

**MILITARY HOUSE** 51 Eroilor Boulevard

**MĂRĂȘTI CINEMA** 3 Aurel Vlaicu Street

**DACIA MĂNĂȘTUR CINEMA** A1 Bucegi Street

**ART MUSEUM**, 30 Unirii Square

**USAMV OPEN AIR**, The University of Agricultural Sciences and Veterinary Medicine, 3-5 Calea Mănăștur

**UBB OPEN AIR**, Babeș Bolyai Courtyard, 22 Ion I. C. Brătianu Street

**POLIGON PARK FLOREȘTI**, 13 Sub Cetate Street, Florești

**CETATUIE OPEN AIR**, 1D Călărășilor Street

**BÁNFFY CASTLE**, DJ161, Bontida

**ARKHAI SCULPTURE PARK VLAHA**, 442 Principala Street, Vlaha

**PIARISTS' CHURCH**, 5 Universității Street

For further informations or questions please contact us via email at [ticketing@tiff.ro](mailto:ticketing@tiff.ro)