# **TIFF 2021 TICKET POLICY**

#### **TICKET PURCHASE**

Starting **September 9** tickets become available **online** 

At www.tiff.eventbook.ro or through the TIFF 2021 mobile app

Starting **September 16** tickets can be bought in person from the **TIFF Box Offices** at

**Unirii Square** ticket office

**Box Office Hours** 

September 16 — September 19 10 AM — 9 PM

## **CAUTION!**

We recommend purchasing tickets online. Physical ticket sales go through our box office in Unirii Square exclusively throughout the festival as per the above schedule.

### **TICKET PRICES**

• **Regular** ticket: **20 lei** (valid for one screening only)

• Tickets for EducaTIFF screenings: 15 lei

### **ACCESS POLICY**

All tickets and cards are scanned upon entry. Ticket holders who purchased their tickets online can use either a printed ticket or an electronic ticket displayed on a mobile device. Access is granted only upon presentation of a valid ticket for that specific screening (except children under 3 years who do not occupy an individual seat).

**ATTENTION!** Ticket holders arriving within 5 minutes of the starting time of the screening will not have seats guaranteed. No admissions allowed after the screening or event actually begins.

Some films may not be suited for children or may contain sex or violence. TIFF recommends checking the description of every film before getting tickets.

Pets are not allowed inside cinemas.

## **ATTENTION!**

Transilvania International Film Festival Oradea will take all the safety measures to prevent contamination with the new coronavirus SARS-CoV-2. It is a legal requirement for spectators to wear masks throughout the event based on the Government Decree no. 932 from 10.09.2021.

Movie theaters will have an occupancy rate of 70%.

For outdoor screenings, acces will only be granted to those vaccinated against SARS-CoV-2 virus, which have completed the immunization schedule 10 days prior to the event; to those who present a negative result of an RT-PCR test no older than 72 hours before the start of the event; and to those who present the negative result certified by a medical unit of a rapid antigen test carried out not longer than 24 hours before the start of the event.

Ticket policy is subject to change in accordance with the laws and regulations in force at the time of the event.

# **CANCELLATIONS AND REFUNDS**

Tickets cannot be cancelled, voided, or changed. Refunds are provided only if the screening is cancelled in advance, due to technical issues, extreme weather conditions or other force majeure situations. Please check tiff.ro or tiff.eventbook.ro for details regarding rescheduling.

Tickets will not be refunded if the weather conditions deteriorate once the screening has started.

Unused tickets included in packages are not refunded.

### **SCREENING VENUES**

#### **CINEMATOGRAFE:**

UNIRII SQUARE OPEN AIR, Unirii Square BAROC OPEN AIR PALACE, 2 Sirul Canonicilor Street BAROC GALLERY PALACE, access through Dacia Boulevard REGINA MARIA THEATER, 4-6 Regele Ferdinand I Square STATE PHILHARMONIC HALL, 5 Moscovei Street SION SYNAGOGUE, 22 Independentei Street

For further informations or questions please contact us via email at **ticketing@tiff.ro**