

RULES OF PARTICIPATION AND ACCESS THE FILM GARDEN – CINEMA & MORE

I. General Provisions

Organizer: The City Hall of Bucharest through CREART – the Center for Creation, Art and Tradition of the Municipality of Bucharest

Cultural and artistic event: "The Film Garden – Cinema & More"

Event period: May 28th – September 28th, 2025, from Thursday to Sunday

Venue: CREART headquarters, located at 7 Alexandru Lahovari Square, Sector 1, Bucharest

This regulation is addressed to:

- a. individuals who intend to purchase/have purchased a ticket or, as the case may be, who intend to reserve/have reserved a seat for events with free admission;
- b. individuals who are present within the event area or in the zone designated for event access.

Access to the activities organized as part of the cultural and artistic event "The Film Garden – Cinema & More" is permitted only to individuals who comply with the provisions of this Regulation and who are in possession of a valid ticket or, as applicable, a valid reservation (in the case of free entry). In the event of non-compliance with these provisions, the organizer reserves the right to deny access to the event or, as the case may be, to request the individual to leave the event premises.

II. Ticket Purchase or, as the case may be, Reservation of Seats for Free-Admission Events

- a. Tickets and seat reservations for free-admission events may be obtained:
 - Online, via the platform www.eventbook.ro;
 - From the Ticket Office located at the CREART headquarters, 7 Alexandru Lahovari Square, Sector 1, Bucharest, during operating hours:
Thursday – Friday: 15:00 – 21:00
Saturday – Sunday: 18:00 – 21:00
Payments may be made in cash or by card.
- b. Ticket purchases/reservations are made per available seat at a table.

III. Access for Persons with Disabilities

- a. CREART allocates, within the "The Film Garden – Cinema & More" project, a total of four free seats for persons with disabilities and their companions (one companion per person), specifically: two seats for persons with disabilities and two seats for their companions, in accordance with Law No. 448/2006 on the protection and promotion of the rights of persons with disabilities, as subsequently amended and supplemented;
- b. Free access is granted upon submission of supporting documents and a prior request sent to the email address: **casadebilete@creart.ro** or by phone at **0735.560.692**;
- c. Free access is granted within the limit of the four allocated seats, in the order in which requests and supporting documents are received;

d. The companion of the person with a disability is responsible for informing themselves in advance about the type of artistic activities to be attended and the layout of the event space. The organizer shall not be held liable in this regard.

IV. Venue Setup

- a. The event area is organised with tables seating either 3 or 4 persons (Annex 1);
- b. Each table in the event space is numbered. Seats themselves are not individually numbered. Their order is designated per table as follows: facing the screen/stage, the first seat on the left side of the table is assigned number 1, and the last seat on the right is assigned number 3 or 4, in accordance with the aforementioned annex;
- c. The audience area is arranged across three levels:
 - Ground level;
 - First level;
 - Second level.

V. Event Schedule

- a. The event schedule will be published on the CREART website: www.creart.ro;
- b. During the course of the event, there may be special effects with intense visual or audio impact;
- c. Certain activities included in the event program may contain content not recommended for minors. Adult companions bear full responsibility for the exposure of the minors they accompany to such content. The organizer reserves the right to deny access to unaccompanied minors;
- d. In case of unfavourable weather conditions or other factors that may compromise the safe participation of individuals in the scheduled activities, CREART reserves the right to reschedule or, as the case may be, cancel the respective activities;
- e. Decisions regarding the rescheduling or cancellation of activities will be communicated no later than two hours before the scheduled start time. These announcements will be published on the project's Facebook page: <https://www.facebook.com/gradinacufilme> and on the CREART website: www.creart.ro.

VI. Refund of Purchased Tickets

- a. Ticket refunds are granted only in cases where the organizer/CREART has rescheduled or cancelled the artistic program;
- b. Tickets for which a refund is requested cannot be used for access to rescheduled activities held on a later date;
- c. Refunds for purchased tickets may be processed as follows:
 - **Through the online platform www.eventbook.ro**, only for tickets purchased via this platform. Refund requests must be sent to **office@eventbook.ro**, specifying the serial number of the ticket(s) for which a refund is requested. The refund will be issued to the account used for payment;
 - **At the Ticket Office located at the CREART headquarters**, during its operating hours (Thursday – Friday: 15:00 – 21:00; Saturday – Sunday: 18:00 – 21:00), only for tickets

purchased from this location. Applicants must present the ticket(s) for which a refund is requested.

d. For rescheduled activities that initially required reservations, the original reservations will not be retained. Interested individuals must repeat the reservation process.

VII. Access to Events

a. Access to an event is permitted only in full compliance with the provisions of this Regulation; no exceptions are allowed;

b. By purchasing or reserving a ticket, buyers, participants, or authorized individuals acknowledge that they have read and understood the content of this Regulation in its entirety;

c. In the case where a buyer purchases tickets for other individuals, those individuals are responsible for informing themselves in advance of the full content of this Regulation;

d. Upon entry, each participant must present their ticket or reservation for scanning.

Tickets/reservations purchased online via the platform www.eventbook.ro may be scanned directly from a mobile device—printing is not required;

e. Tickets/reservations will be scanned in the order of participants' arrival;

f. Priority access will be granted to persons with disabilities, individuals with children in strollers, and pregnant women, in accordance with applicable legal provisions;

g. Minors under the age of 14 are allowed entry only if accompanied by at least one adult (parent, grandparent, close relative, legal guardian, etc.), who is fully responsible for the minor's safety and behaviour. Minors over the age of 14 must present valid proof of age (e.g., an identity document) in order to be allowed unaccompanied access.

VIII. Obligations of the Audience

a. Throughout the duration of the event, attendees must maintain behaviour and attitudes that do not disturb public order or tranquillity;

b. They must also refrain from any actions that could disrupt the normal course of the event and must not incite such actions through speech, demonstrations, or other audiovisual means;

c. Exiting the event premises must be done exclusively through the designated exits;

d. Attendees are prohibited from lingering near the exits or obstructing the natural flow of people in those areas;

e. Participants are asked to cooperate with and follow the instructions of the organizer's representatives and security personnel;

f. Participants are encouraged to report any irregularities observed during the event to the organizer or to security personnel;

g. The sale of goods, distribution of promotional materials, or any form of advertising is strictly prohibited both within the event area and near its entrance/exit gates;

h. The organizer reserves the right, in accordance with the law, to remove from the event any participants who fail to comply with the obligations stated in this Regulation. In such cases, participants are required to immediately leave the event premises if instructed to do so by the organizer's representatives, their authorized personnel, security agents, gendarmes, or police officers.

IX. Rights of the Audience

Spectators have the following rights regarding the processing of their personal data:

- The right to be informed about the processing of personal data and to receive a copy of the processed data;
- The right to request the rectification of inaccurate data or the completion of incomplete data;
- The right to request the erasure of personal data and, if such data has been made public, to request that other data controllers be informed of the erasure request;
- The right to request the restriction of data processing;
- The right to receive their personal data in a structured, commonly used, and machine-readable format, and to request the transfer of this data to another controller;
- The right to object to the processing of their data, with the intention of ceasing said processing;
- The right to withdraw, at any time, previously given consent for data processing based on that consent. The withdrawal does not affect the legality of data processing carried out prior to the withdrawal;
- The right to lodge a complaint with the **National Supervisory Authority for Personal Data Processing** (dataprotection.ro) if the individual believes that the data processing constitutes a breach of the General Data Protection Regulation (GDPR).

X. Proof of Age

a. The sale or offering of alcoholic beverages to individuals under the age of 18 is strictly prohibited by law;

b. Additionally, it is prohibited to:

- Sell or offer free of charge, including through vending machines, energy drinks to minors by entities authorized to sell such beverages;
- Sell any type of product containing tobacco, electronic cigarettes, refill containers for electronic cigarettes, electronic tobacco heating devices, inhalable products without combustion made from tobacco substitutes, nicotine pouches for oral use, or any other non-combustion inhalation products made from tobacco substitutes to individuals under 18 years of age. To verify age, sellers may request the presentation of an identity document.

c. In order to verify whether individuals requesting the sale or serving of alcoholic beverages, energy drinks, tobacco products, and related products have reached the age of 18, vendors are required to request and consult identity documents.

XI. Pets

a. Access to the event with pets/dogs is permitted, provided they are kept on a leash, and large dogs must wear a muzzle. Pet owners are solely responsible for the actions of their animals;

b. Participants who choose to attend the event with their pets are required to maintain cleanliness. Failure to do so will result in sanctions in accordance with applicable law;

c. However, the organizer recommends that participants do not bring pets to the event, as a

large audience is expected, and the noise levels may significantly exceed what pets can tolerate.

XII. Prohibited Items

The following items are not permitted at the event:

- a. Alcoholic beverages, canned goods, etc.;
- b. Bicycles, scooters, longboards, skateboards, rollerblades, inline skates, Segways, unicycles, hoverboards, etc.;
- c. Flyers, samples, or any other promotional products intended for distribution at the event;
- d. Toxic, flammable, or explosive materials, pepper spray, graffiti spray/paint, etc.;
- e. Lasers, banners, flags, horns, vuvuzelas, or banners/flags of any kind (including political or otherwise);
- f. Fireworks, firecrackers, noisemakers, and other pyrotechnic articles;
- g. Weapons, knives, stun guns, chains, or any other blunt objects/sharp weapons, illegal substances, drugs;
- h. Remote-controlled toys (e.g., cars);
- i. Drones or any other items/equipment that can be flown over the crowd.

XIII. Final Provisions

- a. Spectators who have reserved seats for the "The Film Garden – Cinema & More" project and are unable to arrive at least one hour before the start of the program are kindly asked to notify the organizer via private message on the "Grădina cu Filme" Facebook page or by calling the CREART Ticket Office at 0735.560.692. Otherwise, the reservation will be canceled. Attendees who cannot honor their reservations are also asked to notify the organizer in a timely manner to release the seats;
- b. Reservations not honored at least one hour before the start of the program, and without prior notice to the organizer regarding a delay, will be automatically canceled, and the seats will be released. One hour before the event begins, the "www.eventbook.ro" system will no longer allow new reservations. Therefore, unclaimed reservations will be reassigned on a first-come, first-served basis at the venue;
- c. During the event, the organizer has the right to record and photograph the event exclusively for non-commercial promotional purposes. By attending the event, participants consent to appearing in photos and video recordings made by the organizer;
- d. The entire event area is monitored by video surveillance cameras operated by the security company contracted by CREART;
- e. The processing of personal data is carried out in compliance with Regulation (EU) 2016/679 (hereinafter referred to as "GDPR"), applicable as of May 25, 2018, and relevant legal provisions in the field.

CREART – Center for Creation, Art and Tradition of the Municipality of Bucharest

Address: Piața Alexandru Lahovari, no. 7, Sector 1, Bucharest

Phone/Fax: 021.318.38.03 / 04

Email: office@creart.ro

For information regarding personal data protection or if you notice any irregularities concerning GDPR compliance, please contact the institution's Data Protection Officer (DPO), or exercise your rights by submitting a written or electronic request to: **office@creart.ro** and **juridic@creart.ro**.

For matters concerning personal data provided to the economic operator Eventbook S.R.L. during the online ticket purchasing process via the platform "www.eventbook.ro", please contact the operator directly at: **office@eventbook.ro**.

For more information on personal data, please visit the CREART website at: <https://www.creart.ro/despre/informatii-de-interes-public/responsabil-cu-protectia-datelor-personale/>

XIV. Disclaimer of Liability

The organizer is not responsible for:

- The theft, loss, or damage of participants' personal belongings;
- Any harm caused to participants within the event premises as a result of force majeure events.

The full program is available on the "Grădina cu Filme" Facebook page and on www.creart.ro.

Thank you for your understanding!

ORGANIZER

BUCHAREST MUNICIPALITY

through **CREART – Center for Creation Art and Tradition of the Municipality of Bucharest**

Annex 1 to the RULES OF PARTICIPATION AND ACCESS
THE FILM GARDEN – CINEMA & MORE

