



CyberSecurity
Rating Agency



Rating executive summary

Client/Service: ES0001/S002
Reference: ES000100207413692
Valid until: April 19, 2022

Service provider rated

Rural Servicios Informáticos (RSI)

Service rated identification

Services to Customers, identified as critical

Service rated Description

Technological Outsourcing Service to financial, banking and insurance entities, commercialization and implementation of solutions and services. It offers the services in modality "on demand" and, its main services are:

- Hosting & Housing. It also offers services of:
 - Infrastructure for DPC's and offices
 - Communications and Networks
 - Business Continuity
 - Consulting and Technical Support
- Interbank clearing
- Financial Statements
- Means of Payment. It offers any kind of financial cards, point of sale terminals in stores and ATMs.
- Back up Service Loan Portfolio
- Printing and Personalization Services
- Call center. Technical and functional aspects
- Telecollection
- Corporate Identity Management

Scope

The following RSI business processes and their main applications:

- Banking Platform
- Payment Methods
- Information Center
- Bank and Domiciliary Compensation
- Home Banking
- CAU
- Insurance
- System Monitoring
- Systems Management

Rating process

Rating and certification process have four steps:

- Preparation of a memory by the service provider or conducting an audit by an independent third party according to ISAE 3402.
- Documentary pre-assessment based on previous memory (or audit report) and require, if needed, correction or errors and/or clarifications.
- *In situ* assessment based on a sample of controls included in the memory.
- Preparation of final report and issue of the label and certification with the rating level obtained.

Once the label has been issued, supervision mechanisms come into place:

- Incident channel
- Cybersecurity online monitoring
- Random exhaustive audits

This report corresponds to the third step of the rating process and it shapes the final assessment of service rating, based on the answers that the service provider has included in the memory about applicability and implementation of controls included in rating methodology version 2.3 and evidences provided by the provider or obtained by the agency team during the onsite visit in service provider facilities.

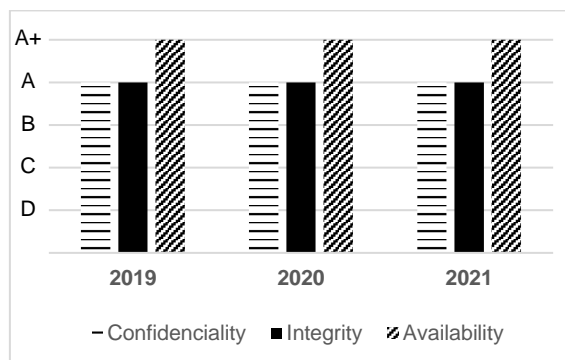
Rating

The rating level obtained by the service and the comparison with previous years according to the qualification level after the aforementioned rating process has been carried out are the following:

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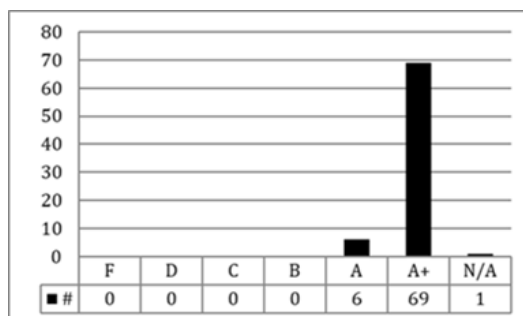
A+	A+	--A+--
--A--	--A--	A
B	B	B
C	C	C
D	D	D
Confidentiality	Integrity	Availability



The criteria for assigning the global rating, as established in version 2 of the methodology are:

- 100% of the general measures and for the corresponding dimension of priority '1'.
- At least 85% of the general measures and for the corresponding dimension of priority '2'.
- At least 50% of the general measures and for the corresponding dimension of priority '3'.

The evaluation of individual sections considers 100% of the controls (regardless of their priority) and it is showed in the following diagram:



Additionally, cybersecurity capabilities have been evaluated as defined in the C4V model published by CERTSI_ in December 2016.

Madrid, June 21, 2021

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