

Rating executive summary

Client/Service: ES0040/S001
Reference: ES004000104402795
Valid until: December 31, 2021

Service provider rated

RedSys Servicios de Procesamiento, SL

Service rated identification

Routing, authorization, and configuration

Service rated Description

The routing service acts as a central node in the flow of a transaction, allowing the acquiring environments (transaction capture points - merchants, ATMs, etc.) and issuers (transaction authorization points) to communicate properly so that the transaction is approved or denied. To allow this flow, Redsys maintains connections with the entities and with the most important national and international agents and brands in the sector.

The authorization service allows Redsys to authorize directly on behalf of the entities when they have delegated the service, or in support of incidents in the entity or in other processing centers, or in the event of communication problems.

Scope

Set of processes (internal developments), transactional systems where they are executed and security modules (HSM), which allow the reception of transactions from the acquiring environments and the sending of them for authorization, either by the issuers or well in Redsys (if the entity has delegated it).

Rating process

Rating and certification process have four steps:

- Preparation of a memory by the service provider or conducting an audit by an independent third party according to ISAE 3402.
- Documentary pre-assessment based on previous memory (or audit report) and require, if needed, correction or errors and/or clarifications.
- *In situ* assessment based on a sample of controls included in the memory.
- Preparation of final report and issue of the label and certification with the rating level obtained.

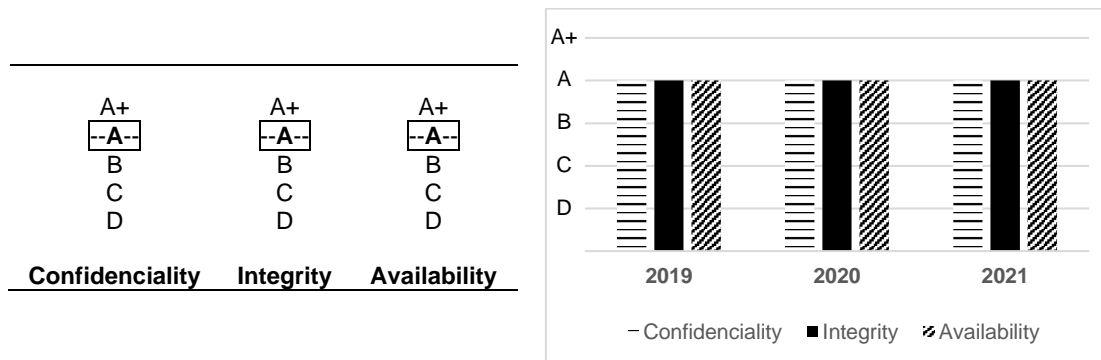
Once the label has been issued, supervision mechanisms come into place:

- Incident channel
- Cybersecurity online monitoring
- Random exhaustive audits

This report corresponds to the third step of the rating process and it shapes the final assessment of service rating, based on the answers that the service provider has included in the memory about applicability and implementation of controls included in rating methodology version 2.3 and evidences provided by the provider or obtained by the agency team during the onsite visit in service provider facilities.

Rating

The rating level obtained by the service and the comparison with previous years according to the qualification level after the aforementioned rating process has been carried out are the following:



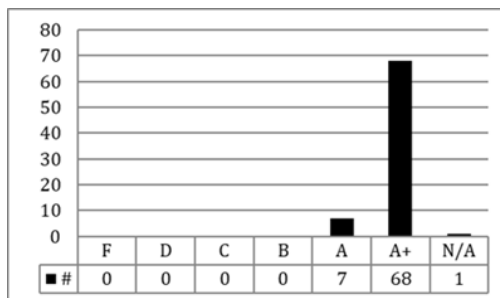
The criteria for assigning the global rating, as established in version 2 of the methodology are:

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- 100% of the general measures and for the corresponding dimension of priority '1'.
- At least 85% of the general measures and for the corresponding dimension of priority '2'.
- At least 50% of the general measures and for the corresponding dimension of priority '3'.

The evaluation of individual sections considers 100% of the controls (regardless of their priority) and it is showed in the following diagram:



Madrid, May 19, 2021



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