

Rating executive summary

Client/Service: ES0040/S004
Reference: ES004000404402746
Valid until: December 31, 2021

Service provider rated

RedSys Servicios de Procesamiento, SL

Service rated identification

Medical billing services

Service rated Description

It is the medical event management system that Chip Card offers to its users through the TVS platform (Termina Virtual Sanitario) and that also allows medical professionals to request authorization for medical services using a common channel among all insurance companies network. The system authorizes or denies based on the business rules defined by the sanitation companies themselves, which are loaded into the systems. On a daily basis, they are informed of all the activity carried out by their insured portfolio in their medical directory.

Scope

TVS application (Virtual Sanitary Terminal) and set of distributed systems (web and application servers), information systems (database), transactional systems and network elements (balancers, routers, switches, network and application firewalls) that allow the authorization of medical acts.

Rating process

Rating and certification process have four steps:

- Preparation of a memory by the service provider or conducting an audit by an independent third party according to ISAE 3402.
- Documentary pre-assessment based on previous memory (or audit report) and require, if needed, correction or errors and/or clarifications.
- *In situ* assessment based on a sample of controls included in the memory.
- Preparation of final report and issue of the label and certification with the rating level obtained.

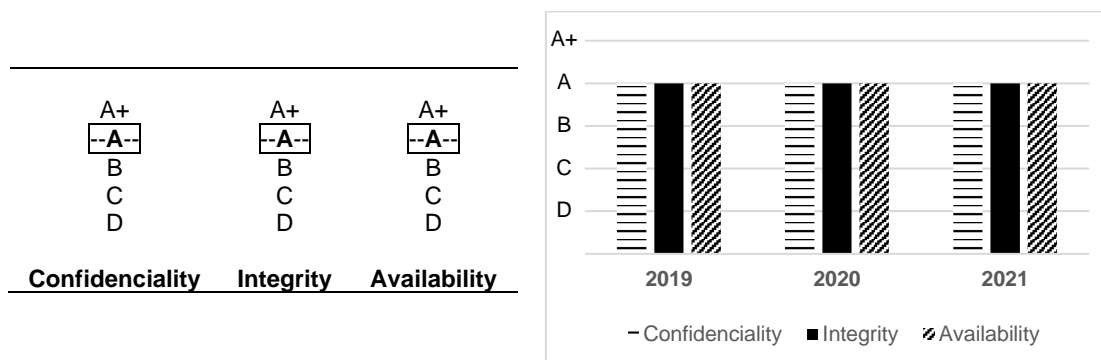
Once the label has been issued, supervision mechanisms come into place:

- Incident channel
- Cybersecurity online monitoring
- Random exhaustive audits

This report corresponds to the third step of the rating process and it shapes the final assessment of service rating, based on the answers that the service provider has included in the memory about applicability and implementation of controls included in rating methodology version 2.3 and evidences provided by the provider or obtained by the agency team during the onsite visit in service provider facilities.

Rating

The rating level obtained by the service and the comparison with previous years according to the qualification level after the aforementioned rating process has been carried out are the following:



The criteria for assigning the global rating, as established in version 2 of the methodology are:

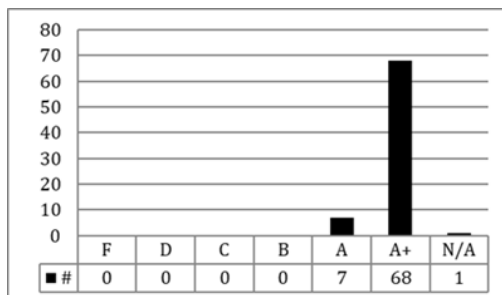
- 100% of the general measures and for the corresponding dimension of priority '1'.
- At least 85% of the general measures and for the corresponding dimension of priority '2'.

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- At least 50% of the general measures and for the corresponding dimension of priority '3'.

The evaluation of individual sections considers 100% of the controls (regardless of their priority) and it is showed in the following diagram:



Madrid, May 19, 2021

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