

Rating executive summary

Client/Service: Reference: Valid until: ES0052/S002 ES005200203411702 March, 31st, 2022

Service provider rated

Service rated identification

DXC Technology (Enterprise Solutions Procesos de Negocio SL)

Management and Operation Services of Logista's Systems and Networks

Service rated Description

Managed service: Consultancy service in the field of management and operation of systems and networks, carried out by professional staff from DXC's facilities.

Scope

The supplier's personnel specialised in Systems and Network Management and Operations using the laptop equipment provided by the supplier to access and process information by remote desktop on the client systems from DXC's offices.

Rating process

Rating and certification process have four steps:

- Preparation of a memory by the service provider or conducting an audit by an independent third party according to ISAE 3402.
- Documentary pre-assessment based on previous memory (or audit report) and require, if needed, correction or errors and/or clarifications.
- In situ assessment based on a sample of controls included in the memory.
- Preparation of final report and issue of the label and certification with the rating level obtained.

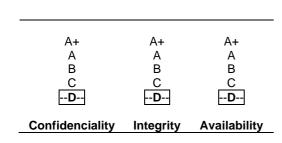
Once the label has been issued, supervision mechanisms come into place:

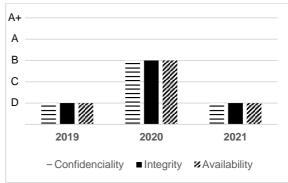
- Incident channel
- · Cybersecurity online monitoring
- Random exhaustive audits

This report corresponds to the third step of the rating process and it shapes the final assessment of service rating, based on the answers that the service provider has included in the memory about applicability and implementation of controls included in rating methodology version 2.3 and evidences provided by the provider or obtained by the agency team during the onsite visit in service provider facilities.

Rating

The rating level obtained by the service and the comparison with previous years according to the qualification level after the aforementioned rating process has been carried out are the following:





The criteria for assigning the global rating, as established in version 2 of the methodology are:

- 100% of the general measures and for the corresponding dimension of priority '1'.
- At least 85% of the general measures and for the corresponding dimension of priority '2'.
- At least 50% of the general measures and for the corresponding dimension of priority '3'.

The evaluation of individual sections considers 100% of the controls (regardless of their priority) and it is showed in the following diagram:

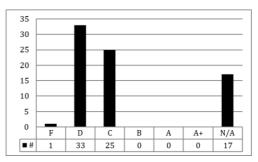




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Madrid, April, 22th, 2021

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