

Rating executive summary

Client/Service: ES0156/S001
Reference: ES015600101415779
Valid until: May, 10th 2022

Service provider rated

CLOUD101

Service rated identification

Information systems that support storage, backup, data management, IaaS services.

Service rated Description

The qualified service is based on Backup 101, backup services, for cloud data assurance and data recovery. Based on the following features:

- 24x7 copy availability.
- Retention and versioning, 180 days.
- Periodic reports: defined by the client.
- Automated: execution of operations in the background.
- Virtual machines: recovery of Vm-ware or Hyper-v environments.
- Backup of open files.
- Hybrid Backup: both in local destinations and in the cloud.
- Integration with MS SQL databases.
- Incremental backup system.
- Security based on 256-bit encryption.

Scope

Services offered with our own infrastructure in our own offices in Madrid and in Interxion's Data Centre in Madrid, with our own staff and state-of-the-art infrastructure, multilevel and biometric security, as well as redundancy in power supplies, cooling, network hardware, software and local data storage.

Rating process

Rating and certification process have four steps:

- Preparation of a memory by the service provider or conducting an audit by an independent third party according to ISAE 3402.
- Documentary pre-assessment based on previous memory (or audit report) and require, if needed, correction or errors and/or clarifications.
- *In situ* assessment based on a sample of controls included in the memory.
- Preparation of final report and issue of the label and certification with the rating level obtained.

Once the label has been issued, supervision mechanisms come into place:

- Incident channel
- Cybersecurity online monitoring
- Random exhaustive audits

This report corresponds to the third step of the rating process and it shapes the final assessment of service rating, based on the answers that the service provider has included in the memory about applicability and implementation of controls included in rating methodology version 2.3 and evidences provided by the provider or obtained by the agency team during the onsite visit in service provider facilities.

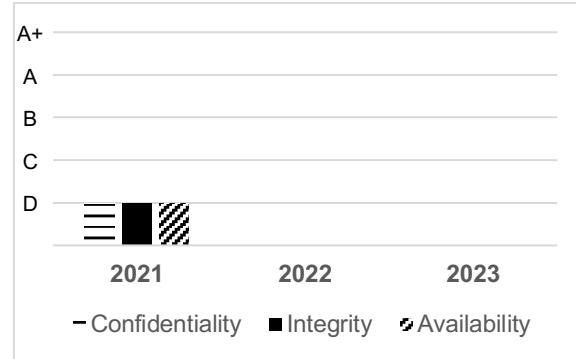
Rating

The rating level obtained by the service and the comparison with previous years according to the qualification level after the aforementioned rating process has been carried out are the following:

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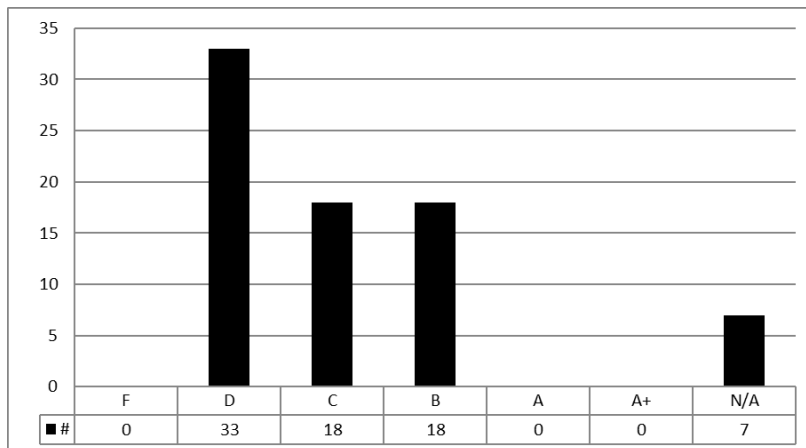
A+	A+	A+
A	A	A
B	B	B
C	C	C
--D--	--D--	--D--
Confidentiality	Integrity	Availability



The criteria for assigning the global rating, as established in version 2 of the methodology are:

- 100% of the general measures and for the corresponding dimension of priority '1'.
- At least 85% of the general measures and for the corresponding dimension of priority '2'.
- At least 50% of the general measures and for the corresponding dimension of priority '3'.

The evaluation of individual sections considers 100% of the controls (regardless of their priority) and it is showed in the following diagram:



Madrid, May, 17th 2021

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