Baxi 400 Combi
Introduction

Reliability
Every Baxi boiler has to achieve 100% to pass a full function test using gas, water and electricity, before it leaves the production line.

Efficiency
Baxi boilers now come with energy labels showing the efficiency rating of the boiler. All boilers are A rated to help you save money on your fuel bill.

Warranty
Every Baxi boiler comes with a parts and labour warranty for your peace of mind.*

Baxi make it easy
Baxi is easy to deal with, because the whole Baxi family, including Customer Support and Genuine Parts, is all under one roof.

No jargon - plain and simple
Baxi warranty terms and conditions have been approved by the Plain English Campaign, so they are easy to understand.

*Subject to completion of the Benchmark Commissioning checklist, registration of the boiler warranty and an annual service.

A BRIEF HISTORY OF BAXI

Baxi has been manufacturing in the UK for over 150 years. It has a heritage of providing cutting edge heating products for homes and is the best known boiler manufacturer amongst homeowners.†

1866
Iron moulder Richard Baxendale opens the doors of his new company

1935
An underfloor draught system for solid fuel heating is launched - the first product bearing the Baxi name

1955
Philip Baxendale, Richard’s great-grandson, becomes General Manager as Baxi becomes a household name

1963
Baxi develops a warm-air central heating technology fuelled by gas

1966
Baxi launches its most famous product: the Bermuda gas-fired back boiler

1983
Baxi is sold to its workforce, becoming the UK’s largest employee partnership of its kind

1989
The Baxi Solo – a low-weight cast iron boiler – is launched

1999
A period of acquisitions sees Baxi purchasing Ocean Idroclima and the Blue Circle Heating Division

2001
The Baxi 105 E becomes the UK’s biggest-selling combi boiler

2006
The award-winning Baxi Duo-tec Combi HE is launched

2010
The UK’s first domestic, wall-hung micro-CHP appliance, Baxi Ecogen, is launched

2012
Baxi Ecogen wins the Queen’s Award for Enterprise in Innovation

2016
Manufacturing in the UK since 1866

†According to independent research.
Baxi 400 Combi

The Baxi 400 is a high efficiency boiler; simple to use and provides plenty of heating and hot water, whenever you need it. The boiler is compact and small enough to fit in a kitchen cupboard and has a rigid filling loop that is easy to use and discreetly hidden out of sight. It has the option of smart controls that can be operated using a smart phone or tablet and the reliable Baxi technology is backed by a five year parts and labour warranty* for extra peace of mind.

**Key features**
- Outputs 24kW and 28kW
- Compact size
- Simple controls
- High efficiency
- Very quiet in operation
- Optional stand off frame
- Rigid filling loop

**Benefits**
- To suit most property sizes
- Fits in a 290mm deep cupboard
- Quick and easy to use
- Can save money on your heating and hot water bills
- Can be installed in your home without disturbing you
- Neater installations for hidden pipework
- For a neater finish

*Subject to registration and an annual service. Terms and conditions apply. Visit baxi.co.uk/warranty
Use and performance

Performance

<table>
<thead>
<tr>
<th></th>
<th>24kW</th>
<th>28kW</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central heating output</td>
<td>20</td>
<td>20</td>
</tr>
<tr>
<td>Maximum domestic hot water rate (litre per min)†</td>
<td>9.8</td>
<td>11.5</td>
</tr>
<tr>
<td>Efficiency rating</td>
<td>A</td>
<td>A</td>
</tr>
</tbody>
</table>

†At 35°C rise

Controls

Setting the central heating water temperature
Turn the central heating temperature setting button to adjust the heating water temperature.

Setting the domestic water temperature
Turn the domestic hot water temperature setting button to adjust the temperature.

A Boiler width = 395mm
B Boiler height = 700mm
C Boiler depth = 279mm
D Side clearance = 5mm
E Upper clearance = 178mm
F Lower clearance = 200mm
G Front clearance = 6mm

*These are the minimum recommended clearance dimensions.
More space will help installation and maintenance.
Added value services

Find a Baxi approved installer
Looking for your local Baxi installer? Just enter your postcode on our website and we will provide a list of Gas Safe registered installers near you, who are all fully trained to work on Baxi boilers.

www.baxi.co.uk/findaninstaller

Lifetime support for your boiler
We keep parts available for up to 10 years after we stop making a boiler, so your installer can continue to maintain your boiler for the whole of its life.

Expert support, whenever you need it
Baxi’s award-winning UK-based customer support team is only a phone call away. And we have a nationwide network of our own Gas Safe registered engineers that can help you wherever you are.

Call Baxi Customer Support on 0344 871 1525
If you have mislaid your boiler’s instructions, you can download them from the Baxi website on your computer, tablet or smartphone, 24/7. You’ll also find lots of other useful information, including helpful ‘How to’ video guides.

www.baxi.co.uk

Jargon buster
If ‘unvented’, ‘sealed system’ or ‘heat only’ sound gobbledygook to you, look them up in our jargon buster – written to help you easily understand your heating system.

www.baxi.co.uk/jargonbuster
0344 871 1525

Opening hours
Monday - Friday, 8am - 6pm
Weekends and Bank Holidays, 8.30am - 2pm
We are open 365 days a year.
Please note calls may be monitored or recorded.

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