

「我陪你」服務簡介

INTRODUCTION TO WITH YOU SERVICES

以下為我陪你服務有限公司 (以下簡稱「我們」) 的公司及服務簡介：

An introduction to **WITH YOU SERVICES LIMITED** ("We", "our services", "us") is shown as below:

1. 公司成立 Establishment

我們於 2015 年 10 月 26 日正式成立，並於 2016 年 4 月 5 日開始提供陪診及外出護送的服務。

We founded on 26th Oct 2015 and officially launched our escort services on 5th Apr 2016.

2. 服務對象 Our Clients

我們以私人市場及院舍為主要服務對象，大部份客戶以長者為主，亦有為輕度智障人士提供服務。現時合作的院舍包括東華三院、保良局等綜合型院舍，提供每週的固定服務。

We mainly serve the private sector and caring homes. Most clients are elderly citizens.

We also provide our service to people with mild intellectual disabilities. Currently, we are co-operating with some comprehensive caring homes, such as TWGHs, PLK for regular weekly services.

3. 服務內容 Our Services

我們為門診病人提供專業陪診服務，亦為有需要人士提供外出陪伴服務，協助外出以便處理日常生活所需，例如到銀行辦理事務、外出購物等活動。

We offer the professional escort services for out-patient visits and outdoor activities, assisting them in some routine tasks, e.g. go outside for banking, shopping, etc.

我們的服務結合資訊科技，前線員工透過自行研發的手機應用程式，記錄整個服務過程，當中包括流程日誌、醫護人員的指示、覆診後注意事項等資訊，並會於服務後一個工作天內以電郵發送服務報告予客戶照顧者。

Integrated with information technology, we developed a mobile app for frontline care workers, which allows them to record the whole service workflows, including work logs, medical instruction by medical staffs and other follow-up information. A service report will be sent to the client's carer within 1 working day after the service.

客戶照顧者亦可透過我們的網上管理平台，隨時隨地查閱相關資訊及每次服務的即時狀況，例如服務流程進度、帳單明細及即時服務位置記錄等。

Client's carer may review the related information and the latest update of each service via our online data management platform, such as service status, transaction records, real-time location update of the service, etc.



4. 服務收費 Pricing

單次服務收費為每小時港幣 100 元正，最低收費 3 小時，其後每半小時為最少計算單位，不足半小時亦作半小時計算。每位新客戶另需繳付首次登記費港幣 50 元正。

Service Charge is HKD100/hour for single use, where the minimum charging hours per use is 3 hours. (thereafter charge would be accumulated for every 30 mins or part thereof)

There is also a registration fee HKD50 for each new client.

5. 社會創新 Social Innovation

我們於 2015 年透過 香港理工大學 好薈社 社創計劃，獲 社會創新及創業發展基金 (社創基金) 資助發展我們的項目。

<http://www.sie.gov.hk/tc/our-work/funded-ventures/detail.page?content=850>

In 2015, we participated in **Good Seed Programme** by **The Hong Kong Polytechnic University**, and part of our project is funded by **Social Innovation and Entrepreneurship Development Fund (SIE Fund)**.

<http://www.sie.gov.hk/en/our-work/funded-ventures/detail.page?content=850>



6. 員工資歷 Qualification

我們的所有陪診員均曾接受專業培訓，通過考核並持有相關課程證書，當中包括陪診員、保健員、護理員、醫護支援人員、註冊護士及註冊社工等，部份員工亦於護理界有資深工作經驗。

All our care workers are well-trained and qualified with professional certificates - including escort workers for out-patient visits, care workers, health workers, Care-related Support Worker, registered nurses, social workers or related fields. Some of them are also experienced in health-care / elderly-care industry.

7. 聯絡我們 Contact us

歡迎閣下垂詢賜教 Please kindly

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